



[REDACTED]  
[REDACTED]  
[REDACTED]

Date  
11 November 2025

Post Office  
100 Wood Street  
London EC2V 7ER

Your Ref:

Classification:  
Public

Dear [REDACTED],

## Freedom of Information Request – FOI2025/00746

We are writing in response to your email received by Post Office Limited (**"Post Office"**) on 16 October 2025, which has been dealt with under the terms of the Freedom of Information Act 2000 (**"FOIA"**).

In your email, you have requested the information shown verbatim in bold below:

**"A recent article in Private Eye magazine (Issue 1659) raised a number of concerns about VE3 Global Ltd and its dealings with UK Government departments and agencies, including questions regarding the company's claimed accreditations, representations, and corporate background.**

**According to public records, VE3 Global has been awarded, among others, the following government contracts: Post Office Ltd: Experience Design Project - Find a Tender Notice 055548-2025**

**Under the FOI Act, I would be grateful if you could provide the following information:**

**Copies of any due diligence, vetting, or risk assessment documents relating to the appointment of VE3 Global Ltd under the above contracts.**

**Details of any checks or verification processes undertaken in relation to the company's claimed accreditations, certifications (including ISO27001), or past performance.**

**Any correspondence, internal or external, discussing or referencing the Private Eye article or related concerns about VE3 Global.**

**Confirmation of whether your department or agency has conducted, or intends to conduct, any review, audit, or investigation into these matters.**

**Please provide the information electronically via email. If any part of this request is unclear or likely to exceed the cost limit, I would appreciate advice and assistance in refining the scope."**

We can confirm that Post Office does hold some of the information you have requested.

Please note, the tender notice you refer to in your email relates to a contract awarded by Sport England. The contract awarded by Post Office that you are likely referring to can be found at the following link:

<https://www.find-tender.service.gov.uk/Notice/007706-2025>

We have provided answers below, to your questions (written in bold).

**Copies of any due diligence, vetting, or risk assessment documents relating to the appointment of VE3 Global Ltd under the above contracts.**

**Details of any checks or verification processes undertaken in relation to the company's claimed accreditations, certifications (including ISO27001), or past performance.**

VE3 Global Ltd ("VE3") have been awarded a place on the Digital Capabilities Framework – Lot 1 Experience Design (Insight, Research, UX, UI, Design). This is a framework where there is no/zero commitment to spend and under this framework Suppliers can bid for individual packages of work.

At present no work has been awarded under this framework to VE3, and there has been no expenditure with VE3 in any other area of Post Office. We are not able to perform risk assessments until the nature of work VE3 will carry out is apparent, and so we do not hold any such documents.

With regard to the due diligence, vetting and the specific checks or verification carried out during the procurement process, we can confirm that we have completed checks of the ISP/IEC 27001:2022 and ISO 22301:2019 certificates supplied by VE3 as part of the competitive exercise prior to contract award. These can be found at the following link:

<https://www.iafcertsearch.org/certified-entity/Br5C93ldjutlruG3NWCSsjl9>

VE3 finances were also reviewed and this can be found at the following link:

<https://open.endole.co.uk/insight/company/07343436-ve3-global-ltd>

VE3 has also supplied references which were reviewed by Post Office.

Part of any future decision to allocate work to VE3 under this framework will include further verification and due diligence specific to the work they will be asked to undertake.

**Any correspondence, internal or external, discussing or referencing the Private Eye article or related concerns about VE3 Global.**

We do not hold any information within scope of this part of your request.

**Confirmation of whether your department or agency has conducted, or intends to conduct, any review, audit, or investigation into these matters.**

We do not hold any information within scope of this part of your request.

For information, should VE3 participate in any future bidding activity under this framework Post Office will continue to carry out the necessary checks as per procurement regulations at that point.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing [information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk).

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

0303 123 1113

[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Yours sincerely,

Information Rights Team

[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)

<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

**Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at [www.postoffice.co.uk/privacy](http://www.postoffice.co.uk/privacy)**