



[REDACTED]  
[REDACTED]

Date  
25 April 2025

Post Office  
100 Wood Street  
London EC2V 9ER

Your Ref:

Classification:  
Public

Dear [REDACTED],

## Freedom of Information Request – FOI2025/00243

We are writing in response to your email received by Post Office Limited ("**Post Office**") on 8 April, which has been dealt with under the terms of the Freedom of Information Act 2000 ("**FOIA**").

In your email, you have requested the information shown verbatim in bold below:

**"Does Post Office have an Export Licence and Import Licence from UK government ?**

**Does Royal Mail have an Export Licence and Import Licence from UK?"**

We can confirm that Post Office does not have an export or import licence.

Post Office separated from Royal Mail Group ("**Royal Mail**") on 1 April 2012, and, therefore, we do not have access to information held by Royal Mail, including the information you have requested in the second part of your email.

Whilst Royal Mail are not subject to the FOIA, you may wish to contact them to see if they hold any of the requested information. You can contact Royal Mail online via the following link:

<https://help.royalmail.com/s/contactsupport>

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing [information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk).

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113  
[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Yours sincerely,

Information Rights Team  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)  
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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