

Reference	Case Title	Wording of Request	Response Date	Outcome
FOI2024/00044	FOI - Recusal Papers	<p>This is a request under the FOIA.</p> <p>In March 2019, the Post Office applied to have Mr Justice Fraser recused from the Horizon trial.</p> <p>Please provide me with copies of all internal correspondence, board papers and other material relating to the decision to proceed with the recusal.</p> <p>Please also provide full copies of the instructions prepared for Lord Grabiner and Lord Neuberger.</p> <p>Some of this material will originally have been privileged, however that privilege appears to have been waived by the Post Office in its 15 November 2021 response to the Inquiry.</p> <p>That response says it is "waiving privilege for the purpose of this Inquiry", but the effect of waiving privilege is that privilege is lost versus the world, not just the person to whom documents are provided (save in limited circumstances such as the Nederlandse Reassurantie Groep Holding NV and Gotha City cases, which are not relevant here)</p> <p>To the extent that any privilege remains (which I doubt), there is a clear public interest in understanding why the Post Office spent large sums of public money, forced the GLO claimants to spend large sums of money, and wasted court time, on an application that the Court of Appeal described as "without substance", "misconceived", "fatally flawed", "untenable" and "absurd".</p> <p>One possibility, which Lord Justice Coulson appeared sympathetic to, was that the purpose was to derail the sub-trial entirely. That would be an improper purpose. There, therefore, a powerful public interest in understanding whether that was indeed the motivation for the application.</p> <p>Please note that, given the extraordinary delays experienced on my previous FOIA requests, I will refer this to the Information Commissioner if you take more than 30 days to respond.</p>	05/12/2024	Refused in part - S. 40, S. 42
FOI2024/00305	FOI - Internal Investigation into Henry Staunton	<p>In response to an article in The Times, DBT Secretary of State, Kemi Badenoch, has today disclosed that an internal investigation into the conduct of Post Office's ex-Chair, Henry Staunton, was blocked by him.</p> <p>Please can you disclose all internal correspondence which concerns Post Office's internal investigation into 'very serious allegations' regarding Henry Staunton's conduct. Please include correspondence which relates to Henry Staunton's actions in blocking these investigations.</p>	20/12/2024	Refused in part - S. 40, S. 42
FOI2024/00325	FOI - Correspondence relating to Henry Staunton	<p>On behalf of the [REDACTED], and in the public interest under the freedom of information act, please could you provide the following details via email:</p> <ul style="list-style-type: none"> • All internal correspondence which concerns Post Office's internal investigation into Henry Staunton's conduct. • All internal correspondence that specifically reference the 'very serious allegations' regarding Henry Staunton's conduct. • Please include correspondence which relates to Henry Staunton's actions in blocking these investigations 	20/12/2024	Refused in part - S. 40, S. 42

Reference	Case Title	Wording of Request	Response Date	Outcome
FOI2024/00330	FOI - Replacing Horizon with IBM	<p>I would like to make a request for information under the Freedom of Information Act (2000).</p> <p>I understand that the Post Office considered a plan to replace Horizon with a new system from IBM. This was referenced by Andrew Bridgen MP in the House of Commons in June 2015, and again on 28 Feb 2023 by former Post Office employee Shaun Turner in his written and oral evidence to the Horizon Inquiry. Mr Turner's evidence suggested it the project was cancelled between December 2015 and March 2017.</p> <p>I would like to see any internal reports discussing the decision to cancel the project; and any board minutes discussing the decision to cancel the project.</p>	23/12/2024	Refused in part - S. 40, S. 43
FOI2024/00348	FOI - Meeting Minutes/Correspondence between Kemi Badenoch & Henry Staunton	<p>I am writing to seek the following information under the Freedom of Information (FOI) Act.</p> <ul style="list-style-type: none"> •The recorded minutes, including details of other persons in attendance, from meetings involving Kemi Badenoch, business secretary, and Henry Staunton, former Post Office chair, between February 7 2023 and February 21 2024. •The recorded minutes, including details of other persons in attendance, from meetings involving Kevin Hollinrake, postal affairs minister, and Henry Staunton, former Post Office chair, between October 27 2022 and February 21 2024. •The recorded minutes, including details of other persons in attendance, from meetings involving Kemi Badenoch, business secretary, and Nick Read, Post Office chief executive, between February 7 2023 and February 21 2024. •The recorded minutes, including details of other persons in attendance, from meetings involving Kevin Hollinrake, postal affairs minister, and Henry Staunton, former Post Office chair, between October 27 2022 and February 21 2024. •Any correspondence between Kemi Badenoch and Henry Staunton between February 7 2023 and February 21 2024. •Any correspondence between Kemi Badenoch and Nick Read between February 7 2023 and February 21 2024. •Any correspondence between Kevin Hollinrake and Henry Staunton between October 27 2022 and February 21 2024. •Any correspondence between Kevin Hollinrake and Nick Read between October 27 2022 and February 21 2024. 	09/12/2024	Refused in part - S. 40, S. 43
FOI2024/00352	FOI - Postmaster Prosecution Data	<p>I would like to make a request for information under the Freedom of Information Act (2000).</p> <p>A letter from Post Office CEO Nick Read sent to Lord Chancellor Alex Chalk MP on 9 January 2024 said that Post Office would be "bound to oppose an appeal" in 369 cases where there was other corroborating evidence unrelated to the Horizon computer system.</p> <p>I would like to know what form that other evidence took. Did the law firm Peters and Peters or the Post Office sort those cases into any more detailed sub-categories? If so what were the sub-categories and how many cases fell into each?</p> <p>How many cases relied on confessions from sub-Postmasters?</p> <p>How many of those cases involved charges of false accounting, and how many of theft?</p>	09/12/2024	Granted in full
FOI2024/00401	FOI - Hardship/Exceptional Payments	<p>As a currently serving Postmaster I've searched the external & internal sites I have access to & cannot find any mention of the "Hardship/Exceptional" payments referenced by Nick Read at the recent Select Committee evidence.</p> <p>Please can you supply all documentation relating to the Hardship/Exceptional Payments system? I.e. application forms, instructions, who can apply, where it is available, what are the criteria, how Postmasters access this information.</p> <p>Also could you, for the end of financial years ending 2013 to 2023:</p> <p>Provide the number of new Hardship/Exceptional Payments started during the year?</p> <p>How many ongoing exceptional payments for "temporary branches"?</p> <p>How many ongoing monthly exceptional payments for non-temporary branches?</p>	19/12/2024	Refused in part - S. 40

Reference	Case Title	Wording of Request	Response Date	Outcome
FOI2024/01061	FOI - Post Office Location Eligibility Criteria	<p>Retail organisations tend to base their new store locations where they could achieve the best 'bang for buck' i.e. return on investment. This is normally weighted based on size of footprint, catchment/reach etc. What I am trying to understand is what eligibility criteria is used before establishing a new Post Office branch. I would also like to know who signs this off if at any senior level and what exceptions could be made when establishing a new location.</p> <p>You may have a policy document that may allude to these answers which may be easier if referred to in the first instance and then i can come back with any reciprocal questions.</p>	12/12/2024	Information not held
FOI2024/01144	FOI - New Technology Format & Improvements to Current Horizon System	<p>In your corporate website page - https://corporate.postoffice.co.uk/en/purpose-strategy/intent-to-2025/investing-in-our-it/ you mention that "Post Office transactions were completed outside of our existing Horizon technology in a pilot of a new branch format".</p> <p>Can you advise how many locations are trailing this and what transaction are being trailed in October 2021 and now?</p> <p>One the same web page, you mention that "we will continue to deliver improvements to the current Horizon system in the meantime". What improvements have been made to the current Horizon system since October 2021?</p>	06/12/2024	Granted in full
FOI2024/01370	FOI - Legal Fees/Directors & Officers Insurance	<p>I am writing to request information under the Freedom of Information Act 2000.</p> <ol style="list-style-type: none"> 1. Please provide details of any financial transactions between Post Office Limited (invoices, payments, reimbursements) and Mishcon de Reya LLP, since 2018. <ol style="list-style-type: none"> a. Please also provide the details of what these payments relate to. 2. Please provide the amount Post Office Ltd has spent on its Directors & Officer's Insurance policy - both i). the annual premium and ii). any additional payments, for each of the following years: <ol style="list-style-type: none"> a. 2012 b. 2013 c. 2014 d. 2015 e. 2016 f. 2017 g. 2018 h. 2019 i. 2020 j. 2021 k. 2022 l. 2023 m. 2024 3. For any additional payments, please provide further information on what these payments relate to. 4. Please provide the total cost of the payment made by Post Office Limited to Post Office's insurers in 2021 to cover ongoing legal costs incurred by Ms Paula Vennells relating to the Post Office Horizon IT Inquiry, and the cost of any further payments of this type. 5. Please provide a breakdown, by amount, provider, and summary of engagement, of any "exceptional legal costs" as mentioned in the Post Office Annual Report & Consolidated Financial Statement, of the following years: 	02/12/2024	Refused in full - S. 21, S. 43

Reference	Case Title	Wording of Request	Response Date	Outcome
		a.2018 b.2019 c.2020 d.2021 e.2022 f.2023 g.2024		
FOI2024/01414	FOI - Broad Pay Ranges & Actual Upper/Lower Paid per Grade	Please can you provide me with the current pay brackets/range guidance for each of the following grades - PO, 2b, 2a, 3b, 3a, 4. Could you also tell me how many people within each of those grades earn more than the upper limit, and how many earn less than the lower limit.	19/12/2024	Refused in part - S. 43
FOI2024/01448	FOI - Total, Average & Range Data of Claimants Payments	Under the Freedom of Information Act 2000, I would like to request the following information: - The total, average and range of the time between an offer being made to claimants, subpostmasters wrongly convicted as part of the Horizon scandal, to the Post Office run-Overturned Convictions Scheme, and an offer being accepted. Please include the shortest and longest time frame in days and the average number of days in medium and/or mean. - The total, average and range of the amount (in £) of first offers made to claimants, subpostmasters wrongly convicted as part of the Horizon scandal, to the Post Office run-Overturned Convictions Scheme. Please include the lowest and highest amount in pounds sterling and the average amount in medium and/or mean. - The total, average and range of the amount (in £) of offers accepted by claimants, subpostmasters wrongly convicted as part of the Horizon scandal, to the Post Office run-Overturned Convictions Scheme. Please include the lowest and highest amount in pounds sterling and the average amount in medium and/or mean. - The total number of claims to the Post Office run-Overturned Convictions Scheme, including how many claims have been accepted and how many are ongoing (still being negotiated). There is a clear legitimate public interest in this disclosure. Horizon was at the centre of prosecutions based on faulty data during this time period and there have been concerns over the administration of the compensation schemes.	03/12/2024	Refused in part - S. 40

Reference	Case Title	Wording of Request	Response Date	Outcome
FOI2024/01457	FOI - Horizon Scandal Offers & Claims	<p>Under the Freedom of Information Act 2000, I would like to request the following information:</p> <ul style="list-style-type: none"> - The total, average and range of the time between an offer being made to claimants, subpostmasters wrongly convicted as part of the Horizon scandal, to the Post Office run-Horizon Shortfall Scheme, and an offer being accepted. Please include the shortest and longest time frame in days and the average number of days in medium and/or mean. - The total, average and range of the amount (in £) of first offers made to claimants, subpostmasters wrongly convicted as part of the Horizon scandal, to the Post Office run-Horizon Shortfall Scheme. Please include the lowest and highest amount in pounds sterling and the average amount in medium and/or mean. - The total, average and range of the amount (in £) of offers accepted by claimants, subpostmasters wrongly convicted as part of the Horizon scandal, to the Post Office run-Horizon Shortfall Scheme. Please include the lowest and highest amount in pounds sterling and the average amount in medium and/or mean. - The total number of claims to the Post Office run-Horizon Shortfall Scheme, including how many claims have been accepted and how many are ongoing (still being negotiated). <p>There is a clear legitimate public interest in this disclosure. Horizon was at the centre of prosecutions based on faulty data during this time period and there have been concerns over the administration of the compensation schemes.</p>	04/12/2024	Granted in full
FOI2024/01460	FOI - Closure of Evington Post Office Leicester	<p>The published 'Response to Local Public Consultation' on the matter is painfully thin on detail and swamped with The Post Offices' biased opinion about the suitability of the alternative venue, which are painted in glowing terms. Most of what was said is also true of a post office situated in Evington Village. It appears that there has been little or no analysis or weighing of alternative options or the detrimental impact upon Evington Village of this move. I would therefore seek a full copy of public response and in addition, and in particular:</p> <ul style="list-style-type: none"> I. A breakdown of the 101 responses from customers detailing how many supported the move and how many opposed it. II. Details of the petition mentioned in the report and its 1257 signatories III. Details of the Postmaster petition and its 440 signatories 	04/12/2024	Refused in full - S. 40
FOI2024/01469	FOI - Budget & Spend on Past Roles Project	Please could you provide the budget, spend to date and timeframe (start date and expected end date) for the Past Roles project?	05/12/2024	Granted in full
FOI2024/01488	FOI - Why cheques delay beyond 1 working day	I have asked why Cheques are subject to additional delay beyond 1 working day under P.O. LIMITED contract with HALIFAX BANK.	02/12/2024	Information not held
FOI2024/01500	FOI - Performance of Royal Mail "Signed for" Services	Please will you provide data on sales over the past 12 months of the 1st-class signed-for, and 2nd-class signed-for, and the number that resulted in the requested signature being obtained.	02/12/2024	Refused in full - S. 43

Reference	Case Title	Wording of Request	Response Date	Outcome
FOI2024/01507	FOI - Postbox and Post Office location coordinates	<p>I am requesting information on post boxes and post offices across the UK:</p> <p>1. Please provide the location of every post office branch run by the Post Office across the UK as on the day you receive this request and for each one give:</p> <ul style="list-style-type: none"> a) The address and postcode b) The latitude and longitude coordinates c) The current opening times and days <p>For question 1 please supply in either a CSV, Excel, or Json file. You may find it easier to refer this request to the team who run the "Branch Finder" page who will be able to assist with a Json or similar computational file: https://www.postoffice.co.uk/branch-finder</p> <p>2. Please provide the location of every post box run by Royal Mail</p> <ul style="list-style-type: none"> a) The address and postcode b) The latitude and longitude coordinates c) The current collection times and days <p>For question 2 please supply in either a CSV, Excel, or Json file. You may find it easier to refer this request to the team who run the "Services near you" page who will be able to assist with a Json or similar computational file: https://www.royalmail.com/services-near-you#/</p> <p>Please do contact if you have any queries about this request. If you are only able to reply to one question, please focus on that one.</p>	11/12/2024	Granted in full

Reference	Case Title	Wording of Request	Response Date	Outcome
FOI2024/01519	FOI - Leeds Crown Post Offices	<p>Please find attached an FI requests relating to Leeds city centre crown post offices.</p> <p>Under the Freedom of Information Act 2000 I request information on the following Crown Post Offices:</p> <ul style="list-style-type: none"> • Leeds St Johns, 116 Albion Street, Leeds, LS2 8LP • Leeds The Markets, 6-16 New York Street, Leeds, LS2 7DZ <p>I would like the following information separately for each post office:</p> <ul style="list-style-type: none"> • The number of posts • The number of staff employed. • The total number of transactions conducted in for the years, 2024, 2023 and 2022, by calendar OR financial year, whichever is easiest. • The total number of customers served in the years, 2024, 2023 and 2022, by calendar OR financial year, whichever is easiest. <p>[Clarification received in a separate email]</p> <p>By 'posts' I mean the number of established positions, by 'number of staff employed' I mean how many actual people are employed in each unit. I am seeking the both the establishment for each unit and the number of staff/people in working the units.</p> <p>For I example, say I own a chain of coffee shops, I need six posts/positions to run Shop A, but I employ seven people, five full time and two part-time, to fill the seven posts/positions. If I shut Branch A, I would take six posts/positions off the books, but seven people would lose their employment.</p> <p>For posts/positions I would like t , but not if that means the cost threshold would be breached.</p> <p>By number of staff employed I would like the number of actual people are employed in both units and by full time and parttime, but not if that means the cost threshold would be breached.</p> <p>Similarly with the date spread, if the answering the full question would breach the cost threshold, then I would accept the data, for 1 November 2024, or the nearest available date within reason.</p>	23/12/2024	Refused in part - S. 40, S. 43

Reference	Case Title	Wording of Request	Response Date	Outcome
FOI2024/01538	FOI - Correspondence between POL/Henry Staunton & Kemi Badenoch	<p>Under the Freedom of Information Act 2000, I would like to request the following information:</p> <p>- Any correspondence between a) Kemi Badenoch and b) representatives of the Post Office including Henry Staunton. This should be taken to include any emails, letters and messages in any format, and refined to emails if necessary due to the cost/time limit.</p> <p>Please limit the above searches to the period 2023 to 2024. If necessary, please refine this to January 2024 to March 2024 so as not to exceed the cost/time limit.</p> <p>In the event that you exercise an exemption on any of the above data, please could you supply me with the scheduled dates of the correspondence.</p> <p>There is a clear legitimate public interest in this disclosure. Badenoch was a secretary of state during a period when the Horizon scandal, in which postmasters were prosecuted based on faulty data, gained further recognition, and former chair Henry Staunton was also sacked during this period.</p>	20/12/2024	Refused in part - S. 40, S. 43
FOI2024/01539	FOI - Post Office closures and reduced hours services in Scotland	<p>[REDACTED], and I'm looking for information on the number of Post Office branches and sub-branches that have closed and Post Office services which have reduced their opening hours across Scotland in the past 12 months.</p> <p>I was told that this is information you hold.</p> <p>I'd be grateful if you could provide a list of the Post Offices affected please, and the reduced hours services, from November 2023 to the present day.</p>	24/12/2024	Refused in full - S. 22
FOI2024/01548	FOI - Correspondence between Post Office and ICO regarding Data Breach	<p>Post Office Data Breach</p> <p>A copy of POL's notification to the ICO in accordance with its obligations under Article 33 of the UK GDPR, together with all subsequent substantive correspondence with the ICO.</p>	06/12/2024	Refused in full - S. 31, S. 40
FOI2024/01553	FOI - Grimsby PO Footfall	<p>I am submitting a freedom of information request to ask for the following information:</p> <ol style="list-style-type: none"> 1. What metrics were used to help you come to the decision to put the Grimsby town centre Post Office branch on the recently published 'at risk' register? 2. What is the current average monthly footfall for the Grimsby town centre branch? 3. What was the annual footfall for the Grimsby town centre branch in 2023/24? 4. What are the current projections for use of the Grimsby town centre branch in: <ol style="list-style-type: none"> a. 2024/25 b. 2025/26 c. 2026/27 d. 2027/28 5. What impact do you see the Grimsby town centre regeneration plans having on footfall, particularly considering the planned small business hive that is set to open in January? 	17/12/2024	Refused in part - S. 43

Reference	Case Title	Wording of Request	Response Date	Outcome
FOI2024/01555	FOI - Postal Redirection Schemes Usage Figures	<p>I'm would like to request information regarding the usage figures of the postal redirection schemes. Specifically I would like to know how many users of the service there were during the periods of 1990 and every 5 years since if these figures are at all available.</p> <p>This is out of pure curiosity with the rise of the internet and ability to update address details and phone numbers etc quicker than the old ways.</p> <p>If you have any questions please feel free to ask.</p>	12/12/2024	Information not held