



[Redacted]

Date
19 March 2025

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [Redacted],

Freedom of Information Request – FOI2025/00180

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 16 March, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email, you have requested the information shown verbatim in bold below:

“I wanted to submit this request under the Freedom of Information Act 2000 please and ask for data on the interception of postal packages suspected of containing controlled substances.

Specifically, I request the following data for each of the past five years (2019, 2020, 2021, 2022, and 2023, plus any available data for 2024):

- 1. The total number of packages intercepted or seized on suspicion of containing illegal drugs.**
- 2. The number of these packages that were su**
- 3. The number of instances where packages were wrongly flagged for suspicion but later found to be non-criminal.**

If it is not possible to provide a full breakdown, I would appreciate aggregated statistics or summary reports that provide insight into how these cases are handled over the requested time period.

Thanks for your help! I can refine this request as necessary if that would be useful. If the cost of doing five years is prohibitive, please just can I have the info for 2024 - or the most recent annual period available please?"

We can confirm that Post Office does not hold the information you have requested.

Post Office separated from Royal Mail Group ("Royal Mail") on 1 April 2012 and the information you have requested may be held by Royal Mail.

Although Royal Mail are not subject to the FOIA, if you would like more information about this matter, you may wish to contact them directly. You can call Royal Mail Customer Services on 08457 740 740 or visit them online at:

<https://personal.help.royalmail.com/app/webforms/contact/c/310>

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk

<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy