



[REDACTED]

Date  
15 December 2025

[REDACTED]

Post Office  
100 Wood Street  
London EC2V 7ER

[REDACTED]

Your Ref:

Classification:  
Public

Dear [REDACTED],

## Freedom of Information Request – FOI2025/00856

We are writing in response to your email received by Post Office Limited ("Post Office") on 14 November 2025, which has been dealt with under the terms of the Freedom of Information Act 2000 ("FOIA").

In your email, you have requested the information shown verbatim in bold below:

**"Please can you provide me with the number of applications that have been received on the Capture Redress Scheme being run by the Department for Business and Trade.**

**Whilst I understand Post Office isn't the administrative body for this scheme, I believe they are supplying information to government relating to potential victims."**

We are writing to advise you that the information that you have requested is not held by Post Office. You may wish to contact the Department for Business and Trade (DBT) to see if they hold any of the requested information. You can contact the DBT online at: <https://www.gov.uk/guidance/make-a-freedom-of-information-foi-request-to-dbt>

If you would like more information on how to apply to the Capture Redress Scheme, you can visit the following website: <https://www.gov.uk/guidance/apply-to-the-capture-redress-scheme>

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing [information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk).

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

0303 123 1113  
[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Yours sincerely,

Information Rights Team  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)  
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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