



[REDACTED]

Date
08 December 2025

[REDACTED]

Post Office
100 Wood Street
London EC2V 7ER

Your Ref:

Classification:
Public

Dear [REDACTED],

Freedom of Information Request – FOI2025/00845

We are writing in response to your email received by Post Office Limited ("Post Office") on 10 November 2025, which has been dealt with under the terms of the Freedom of Information Act 2000 ("FOIA").

In your email, you have requested the information shown verbatim in bold below:

"Please can you disclose:

- i) the Post Office's retention policy with regards to SAPADS data before it was merged with POLFS in 2010 to make POLSAP and;**
- ii) for how long SAPADS data would have been retrievable by the Post Office after this transition?**

[SAPADS refers to Post Office's advanced Distribution System used to calculate the branches predicted cash requirements before electronically generating a request for cash to be delivered to, or remitted from, a branch.]

We can confirm that Post Office does not hold the information you have requested. The decommissioned SAPADS system has not been in use for over 15 years, we do not hold any information on the retention periods.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40

working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy