



[Redacted]

Date  
17 July 2025

[Redacted]  
[Redacted]

Post Office  
100 Wood Street  
London EC2V 9ER

Your Ref: FOI2025/00334

Classification:  
Public

Dear [Redacted],

**Freedom of Information Request – FOI2025/00427**

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 18 June, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email, you have requested the information shown verbatim in bold below:

**“Thank you for the chance to clarify what is a new request and using the fact that HR already know how many SPM leave in a given time scale (as they cease paying them)which should keep costs down.How many SPM (not multis or large operators) left the business in the months of August and September in the years 2022.2023 and 2024?!”**

We can confirm that Post Office does hold the information you have requested.

Please see the table below which confirms the number of postmasters that left the business in the months of August and September for the years 2022-24. The data includes voluntary and non-voluntary leavers.

We have provided data based on the month that the postmaster left the business, rather than, for example, the month that a postmaster voluntarily resigned. We have also not considered a postmaster as having ‘left the business’ where they have moved to a different Post Office branch.

| Month/Year     | Totals |
|----------------|--------|
| August 2022    | 47     |
| August 2023    | 69     |
| August 2024    | 53     |
| September 2022 | 44     |
| September 2023 | 64     |
| September 2024 | 59     |

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing [information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk).

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113  
[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Yours sincerely,

Information Rights Team  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)  
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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