



Date
18 June 2024

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [REDACTED],

Freedom of Information Request – FOI2024/00797

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 16 May, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”). We apologise for the delay in responding.

In your email you have requested the information shown verbatim in bold below:

“Under the Freedom of Information Act 2000, I would like to request the following information:

- Any minutes relating to meetings in which Adam Crozier was present and "Horizon" was discussed.

Please limit the above searches to the period: June - November 2009.

In the event that you exercise an exemption on any of the above data, please could you supply me with the scheduled dates of the meetings.”

Following a search of our paper and electronic records, we have established that the information that you have requested is not held by Post Office.

We undertook an electronic search of our email system for the keywords: “Crozier” AND “Horizon” for the period of 1 June 2009 to 30 November 2009. This returned a total of 58 items, but after a manual review, none were identified as potentially relevant to your request contains any information in scope of your request.

Further to this, as the date range of your request relates to a period when Post Office was still part of the Royal Mail Group (“**Royal Mail**”), we carried out a search of records at the Postal Museum and did not find the information you are seeking.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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