



[Redacted]
[Redacted]

Date
5 June 2024

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [Redacted],

Freedom of Information Request – FOI2024/00308

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 19 February, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email you have requested the information shown verbatim in bold below:

“Under the Freedom of Information Act I would like to request the following:

*** Copies of all file notes made by Henry Staunton between his appointment in December 2022 and 30 June 2023 concerning a) the replacement of Horizon b) compensation payments to sub-postmasters”**

We can confirm that Post Office does hold the information you have requested. After carrying out an electronic search of Henry Staunton’s emails using the terms “note” and “Horizon” or “compensation”, we located one file note within scope. Please find this attached titled, “Fwd_ Note of meeting with Sarah Mumby on 5 Jan 2023,pdf”.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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