



Date
16 May 2025

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [REDACTED],

Freedom of Information Request – FOI2025/00333

We are writing in response to your email received by Post Office Limited ("**Post Office**") on 13 May, which has been dealt with under the terms of the Freedom of Information Act 2000 ("**FOIA**").

In your email, you have requested the information shown verbatim in bold below:

"Per FOIA, please provide me with the following information in relation to the postal registration records for the "[REDACTED]" and "[REDACTED]" at [REDACTED]"

*** Documentation in relation to the current registered address with the Post Office of the above property; and**

*** ALL changes to that registered address from 1900 until the present day."**

We can confirm that Post Office does not hold the information you have requested. Post Office separated from Royal Mail Group ("**Royal Mail**") on 1 April 2012, and, therefore, we do not have access to information held by Royal Mail, including the information you have requested.

Whilst Royal Mail are not subject to the FOIA, you may wish to contact them to see if they hold any of the requested information. You can contact Royal Mail online via the following link:

<https://help.royalmail.com/s/contactsupport>

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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