

Wednesday 21 September 2022

## Our new annual engagement survey

Dear all,

On 22 September we'll be launching our new annual engagement survey to everyone at Post Office.

This is different from the culture survey we undertook a year ago and is designed to gain your input and views on a range of topics so that we can take action, including: our Ways of Working and our culture; what it's really like to work at Post Office and our lived experiences; our learning and development; our leadership and manager behaviours; and how we can support each other to deliver our ambition for the future.

Your participation is really important. With your support we can continue on our journey of transformation at Post Office and make it a truly great place to work over the coming years. We will use the results to track our performance annually to ensure we are on the right trajectory as well as improving the areas that need attention by taking the right actions.

You'll receive a link to this survey tomorrow from [culture@colleaguesurvey.postoffice.co.uk](mailto:culture@colleaguesurvey.postoffice.co.uk). This is a third party that we're using to conduct the survey on our behalf. We are using a third party so that you can be assured that all data collected will remain confidential and we won't be able to identify individuals from their comments. So please be as open and honest as possible. Without your honest views we cannot improve!

The survey will close on 13 October, and you will receive the results in early November upon which we will then start action planning and, most importantly, implementation.

My thanks in advance for taking the time to fill in the survey. Your insights really are invaluable to the success of Post Office and our transformation journey, and please be assured that we will take action as a result of your feedback.

Thank you for your support.

Best regards,

**Nick Read**  
**Group Chief Executive Officer**