



Date
03 July 2025

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [REDACTED],

Freedom of Information Request – FOI2025/00399

We are writing in response to your email received by Post Office Limited (**"Post Office"**) on 10 June, which has been dealt with under the terms of the Freedom of Information Act 2000 (**"FOIA"**).

In your email, you have requested the information shown verbatim in bold below:

"Can you supply details (without names) of all instances in the past 6 months when a Post Office employee self reported themselves for a UK GDPR breach?"

We can confirm that Post Office does hold the information you have requested.

Please note, when scoping your request, we have applied the Data Protection Act 2018 definition of a "UK GDPR breach" to broadly mean, *"the breach of security leading to accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, personal data transmitted, stored or otherwise processed."* Within Post Office, we would typically use the term 'incident' to more clearly differentiate these from breaches notifiable to the Information Commissioner's Office (**"ICO"**).

We have interpreted your request for "details of all instances" to mean the number of "incidents" per month for the past six months. We have reviewed all incidents reported within the Post Office group from 1 December 2024 to 16 June 2025, and filtered to those reported by the individual who self-reported the incident.

Please see the table below.

Date Reported	Number of incidents
December 2024	2
January 2025	3
February 2025	0
March 2025	0
April 2025	2
May 2025	1
June* 2025	0

**data up to 16 June 2025*

Please note there were no breaches self-reported over this six-month period and therefore none of these required reporting to the ICO.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk

<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy