



[Redacted]

Date
22 May 2024

[Redacted]
[Redacted]

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [Redacted]

Freedom of Information Request – FOI2024/00716

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 26 April, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email you have requested the information shown verbatim in bold below:

“I refer to media coverage about the Post Office's use of the public relations firm, TB Cardew, around the time of Nick Read's appearances before the House of Commons Business & Trade Select Committee.

Please provide me with copied of the invoices submitted to Post Office by TB Cardew from January 2024 to date or, in the alternative, just the amount paid by Post Office to TB Cardew from January 2024 to date, preferably by month.”

We can confirm that Post Office does hold the information you have requested. The amount paid by Post Office to TB Cardew from 1 January 2024 – 30 April 2024 is £81,511.92.

For additional context and as we wrote to the Chair of the Business and Trade Select Committee in March, all of our current public relations agencies (including TB Cardew) were contracted before the broadcast of Mr Bates vs Post Office, working across a number of different workstreams. For more details, please see this letter on our corporate website at the following link:

<https://corporate.postoffice.co.uk/en/governance/key-reports-statements/letter-to-the-chair-of-the-select-committee-7-march-2024/>

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy