



[Redacted]
[Redacted]

Date
05 June 2024

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [Redacted],

Freedom of Information Request – FOI2024/00735

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 30 April, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email you have requested the information shown verbatim in bold below:

“I am writing to you under the Freedom of Information Act 2000 to request the following information from the Post Office.

- 1. How many postmasters/subpostmasters have been investigated for concerns they were selling counterfeit stamps since July 2023? In each instance, please can you provide a brief synopsis for the suspected offence.**
- 2. What is the status of these investigations, how many have been concluded and how many are still open?**
- 3. For any investigations which have concluded, what was the outcome of the investigation and what actions were taken?”**

We can confirm that Post Office does not hold the information you have requested.

Please note Post Office does not investigate the selling of counterfeit stamps. As the sole supplier of stamps to Post Office branches, Royal Mail Group “**Royal Mail**”, therefore, investigate the selling of counterfeit stamps. Where appropriate, Post Office will direct complainants to Royal Mail and if necessary, assist Royal Mail with their investigations.

You may find it useful to consult Royal Mail’s stamp fraud guidance which also includes a reporting tool, available at: <https://www.royalmail.com/counterfeit-stamps>.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy