



[Redacted]

Date
17 December 2025

[Redacted]

Post Office
100 Wood Street
London EC2V 7ER

Your Ref:

Classification:
Public

Dear [Redacted],

Freedom of Information Request – FOI2025/00877

We are writing in response to your email received by Post Office Limited (**“Post Office”**) on 24 November 2025, which has been dealt with under the terms of the Freedom of Information Act 2000 (**“FOIA”**).

In your email, you have requested the information shown verbatim in bold below:

“Thank you for your answer to FOI2025/00788.

Under the Freedom of Information Act I would like to know the total number of employees working solely on any matters related to the Horizon IT Scandal as of 1st January 2024 (or nearest convenient date to that point). Please use the same method of answering this request as you did when answering FOI2025/00788.

I would also like this broken down into Post Office employee grades.

If my request is likely to hit the cost limits, I would appreciate if you could help me narrow down my request as per your duty under section 16 of the Freedom of Information Act.”

We can confirm that Post Office does hold the information you have requested.

Please find the table below which provides these Post Office employees broken down in salary brackets who were working solely on any matters related to the

Horizon IT Scandal as of 1st January 2024 onwards. The below excludes any Contractors or external parties.

| Grade | Number of Employees |
|-------------------|---------------------|
| PO | 16 |
| 2A | 8 |
| 2B | Fewer than 5 |
| 3A | 23 |
| 3B | 40 |
| Band 4 | 18 |
| Senior Leadership | Fewer than 5 |

Where there are fewer than 5 individuals in any salary bracket (including zero) we have decided that the information should be withheld under sections 40(2) and 40(3A) of the FOIA, as the information constitutes personal data relating to other persons. These sections exempt personal information from disclosure if that information relates to someone other than the applicant, and if disclosure of that information would breach any of the data protection principles in Article 5(1) of the UK General Data Protection Regulation ("GDPR").

We consider that disclosure of this information is likely to breach the first data protection principle, which provides that personal data must be processed lawfully, fairly, and in a transparent manner. Disclosure would not constitute 'fair' processing of the personal data because where there are fewer than 5 individuals in any salary bracket, there is a possibility of these individuals being identified.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane

Wilmslow
Cheshire SK9 5AF

0303 123 1113

www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team

information.rights@postoffice.co.uk

<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy