



Date  
8 July 2025

Post Office  
100 Wood Street  
London EC2V 9ER

Your Ref:

Classification:  
Public

Dear [REDACTED],

## Freedom of Information Request – FOI2025/00401

We are writing in response to your email received by Post Office Limited (**"Post Office"**) on 10 June, which has been dealt with under the terms of the Freedom of Information Act 2000 (**"FOIA"**).

In your email, you have requested the information shown verbatim in bold below:

**"I understand that the Post Office has extended its contract with Fujitsu for its Horizon software to March 2026. Please provide me with the following information:**

- 1. Has the Post Office extended its contract with Fujitsu for Horizon beyond March 2026?**
- 2. If so, to what date has that contract been extended?**
- 3. And how much money will be paid to Fujitsu as part of that contract?"**

We can confirm that Post Office has not extended its contract with Fujitsu for Horizon beyond March 2026. As the answer to question 1 is "no" and questions 2 and 3 have been asked only if the answer to question 1 is "yes", Post Office does not hold any responsive information to questions 2 and 3.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing [information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk).

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113  
[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Yours sincerely,

Information Rights Team  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)  
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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