

Number	Created On	Type	Description
1	26 March 2022	Complaint	customer complaint that they purchased several book of stamps from the branch and they have turned out to be counterfeit, customer requesting refund
2	09 February 2023	Complaint	The customer is unhappy about getting counterfeit stamps and believes that the PO are deliberately or unwittingly selling counterfeit stamps
3	27 March 2023	Complaint	Customer states that they have bought counterfeit stamps from PO branch
4	05 April 2023	Complaint	The customer is unhappy about the branch saying that they sold them counterfeit stamps
5	14 April 2023	Complaint	The customer is unhappy about the branch saying that they was sold counterfeit stamps
6	11 May 2023	Complaint	The customer is unhappy after they bought a 1st class stamp from the branch only to find that the RM said that it was counterfeit and charged £2.50 to the recipient
7	05 June 2023	Complaint	CMR states their daughter purchased a counterfeit stamp at this branch.
8	08 June 2023	Complaint	the customer is unhappy about the counterfeit stamps that they brought from the branch and want them replaced
9	29 June 2023	Complaint	CMR states they were sold Counterfeit stamps.
10	03 July 2023	Complaint	CMR states they received surcharges for two items of mail, as the PO provided the recipient with counterfeit stamps.
11	09 July 2023	Complaint	The customer purchased a book of postage stamps but has had issues with 2 of the postage stamps used on items of mail. They have been identified as reused and counterfeit.
12	13 July 2023	Complaint	Customer states they purchased a book of 1st Class stamps from the branch, however RM advised these are counterfeit.
13	26 July 2023	Complaint	The customer says that they have paid for 2 books of 1st class stamps from the branch only to find that they was counterfeit
14	04 September 2023	Complaint	Customer states they possibly purchased counterfeit stamps from a PO branch.
15	18 September 2023	Complaint	The customer is unhappy about the branch saying that they sold them counterfeit stamps
16	23 September 2023	Complaint	Customer states the stamps purchased, were believed to be counterfeit. The recipient had to pay a surcharge for the item.
17	27 September 2023	Complaint	Customer states they had to pay a surcharge for an item delivered to them as there was a counterfeit stamp on it

18	29 October 2023	Complaint	Customer unhappy as they had bought 100x 2nd class stamps from the branch and when they have been used they have attracted surcharges as they are being deemed as counterfeit.
19	31 October 2023	Complaint	Customer states they bought postage from the branch which received a surcharge due to it being a counterfeit stamp.
20	08 November 2023	Complaint	Customer states their stamps purchased at a branch are counterfeit and they incurred a surcharge
21	12 November 2023	Complaint	Customer states they have purchased counterfeit stamps from branch and item has incurred a surcharge.
22	13 November 2023	Complaint	Customer states they have purchased 16 counterfeit stamps from the branch
23	15 November 2023	Complaint	Customer states the staff member used counterfeit stamps for their item and their recipient received a surcharge
24	21 November 2023	Complaint	The customer is unhappy about the branch saying that they was sold counterfeit stamps at the branch
25	21 November 2023	Complaint	Customer states they purchased counterfeit stamps from the branch which incurred a surcharge for the recipient
26	10 January 2024	Complaint	Customer states they purchased 2nd Class stamps from a PO, however RM have advised it is counterfeit.
27	03 February 2024	Complaint	Customer states the stamp they purchased from the branch are allegedly counterfeit.
28	06 February 2024	Complaint	Customer states they have had to pay a surcharge due to counterfeit stamps purchased in a PO branch
29	12 February 2024	Complaint	Customer was told his stamp was counterfeit and was charged £5 to post something. Customer wants £5 refund as he purchased the stamp from us directly.
30	12 February 2024	Complaint	Customer states their recipients received a £5 surcharge due to counterfeit stamps purchased at the branch
31	01 March 2024	Complaint	customer complaint that the stamps purchased at the branch were counterfeit
32	19 March 2024	Complaint	Customer states they have been charged for a counterfeit stamp and under paid on the weight
33	08 April 2024	Complaint	Customer states on the 23/03, they were notified that a Large stamp from a sheet purchased at the branch, was counterfeit.
34	18 April 2024	Complaint	Customer states the stamps they were sold were counterfeit
35	09 June 2024	Complaint	Customer states they have purchased 6 stamps from the branch, which have been identified as Counterfeit.