



[REDACTED]

Date
19 December 2025

[REDACTED]

Post Office
100 Wood Street
London EC2V 7ER

Dear [REDACTED],

Freedom of Information Request – FOI2025/00696

We are writing in response to your email received by Post Office Limited ("Post Office") on 26 September 2025, which has been dealt with under the terms of the Freedom of Information Act 2000 ("FOIA"). We previously extended the deadline of this case on 24 October and 21 November, to consider the public interest for section 42 of the FOIA, relating to legal professional privilege. Following our considerations of the public interest test for this exemption we have assessed that section 42 was incorrectly cited and is not engaged. We apologise for any inconvenience this has caused you.

In your email, you have requested the information shown verbatim in bold below:

"On 12th June 2025, Nigel Railton (Post Office chairman) wrote to Christopher Hodges (Post Office advisory board chairman) and confirmed that three "past roles employees" were still working on the remediation unit and that they would be leaving the business "at the earliest opportunity". Can you confirm whether these three individuals have now left Post Office? If they haven't, can you confirm if they are still working on the remediation unit?"

Point seven, from the minutes of the Horizon Compensation Advisory Board meeting held on 2nd September 2025 says Post Office have conducted a review of remediation unit staff and that "no current staff had previous roles within the company which were a cause for concern in the context of the Horizon Scandal". Please could you confirm the date this review took place, who conducted the review and whether the three individuals I refer to above had already left Post

Office when this review took place?

Can you provide me with a copy of the review?"

We can confirm that Post Office does hold the information you have requested. All three of the "past roles employees" you refer to have left Post Office. There are no longer any individuals who were previously classified as having a "red-role" working in the Remediation Unit. It should be noted that "red-role" classification does not imply wrongdoing, it refers to individuals who had, at some point prior to 2018, worked for Post Office in a role that was connected to activities that may have led to the audit, suspension or prosecution of postmasters.

The review took place between June and July 2025 and was conducted by internal HR colleagues in conjunction with the Postmaster Non-executive Directors.

We have interpreted the part of your request that asks for a 'copy of the review', to refer to the final document which detailed Post Office employees prior and past roles of those who were working in the Remediation Unit. However, we have decided that the information should be withheld under sections 40(2) and 40(3A) of the FOIA as the information constitutes personal data relating to other persons. These sections exempt personal information from disclosure if that information relates to someone other than the applicant, and if disclosure of that information would breach any of the data protection principles in Article 5(1) of the UK General Data Protection Regulation ("GDPR").

We consider that disclosure of this information is likely to breach the first data protection principle, which provides that personal data must be processed lawfully, fairly, and in a transparent manner. Disclosure would not constitute 'fair' processing of the personal data because the staff involved would not reasonably expect their roles and discussions and assessments about their roles to be disclosed in relation to this request for information.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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