



[Redacted]

Date
16 July 2025

[Redacted]

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [Redacted],

Freedom of Information Request – FOI2025/00457

We are writing in response to your email received by Post Office Limited ("**Post Office**") on 27 June, which has been dealt with under the terms of the Freedom of Information Act 2000 ("**FOIA**").

In your email, you have requested the information shown verbatim in bold below:

"I would like to request information regarding salary banding within the Post Office.

Can you please detail the salary band stating minimum salary and maximum salary paid for a (Band 2A) employee.

Can you please detail the salary band stating minimum salary and maximum salary of employees with the title "Branch Project Manager"."

We can confirm that Post Office does hold the information you have requested.

The below table details the minimum and maximum salaries for band 2A employees, which is dependent on whether the role is contractually based nationally or in London.

Area	Minimum	Maximum
National	£28,335.08	£44,952.05
London	£32,209.77	£50,826.40

We are, however, withholding the salary banding for Branch Project Manager positions under section 43(2) of the FOIA, relating to information which would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). The information you requested falls under the exemption in section 43(2) as it is commercial information regarding staff salaries.

In applying this exemption, we have had to balance the public interest in withholding the information against the public interest in disclosure. We recognise that there is a public interest in disclosure of information concerning details of employee salaries, including the Branch Project Manager role, as this helps promote transparency in Post Office business and reassurance about the way public money is being spent.

However, there is a strong public interest in withholding the information as it would, if disclosed, prejudice the commercial interests of Post Office. This is because disclosing information about salaries would harm the negotiation capabilities of Post Office. Salaries are determined on a case-by-case basis and so providing the information you have requested, would enable competitors of Post Office to have a commercial advantage in such negotiations. It would therefore not be in the public interest to disclose this information.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
 Wycliffe House
 Water Lane
 Wilmslow
 Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy