



Date  
12 December 2025

Post Office  
100 Wood Street  
London EC2V 7ER

Your Ref:

Classification:  
Public

Dear [REDACTED],

## Freedom of Information Request – FOI2025/00915

We are writing in response to your email received by Post Office Limited (**"Post Office"**) on 4 December 2025, which has been dealt with under the terms of the Freedom of Information Act 2000 (**"FOIA"**).

In your email, you have requested the information shown verbatim in bold below (with our answers below):

**"I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the contract below.**

**Estates Management Services:**

**<https://www.contractsfinder.service.gov.uk/notice/9927d9d4-f5de-4f02-a8ef-fee9e9dd6f22>**

**The details we require are:**

**What are the contractual performance KPI's for this contract?**

We can confirm that Post Office does hold the information you have requested.

Please see Appendix 1 in the attached document titled **"FOIA Response\_FOI2025\_00915\_Response Attachment"**.

**Suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages**

The Estate Management Services contract was a call-off from the Crown Commercial Service ("CCS") framework RM6168 and all details, including the above requested, can be found here:

<https://www.crowncommercial.gov.uk/agreements/RM6168>

**Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date**

£5,567,509.24.

**Start date & duration of framework/contract?**

1 April 2022 to 31 March 2025; now extended by one year to 31 March 2026.

**Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised?**

The services are currently being reprocured. Please see Appendix 2 in the response attachment, from the Invitation to Tender ("ITT").

**Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?**

Yes - the contract is now extended by one year to 31 March 2026.

**Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?**

The contract is currently being reprocured via a competitive exercise under the CCS framework RM6168 and the award notice will be published early in the new year.

**Who is the senior officer (outside of procurement) responsible for this contract?"**

This information is being withheld under sections 40(2) and 40(3A) of the FOIA as the information constitutes personal data relating to other persons. These sections exempt personal information from disclosure if that information relates to someone other than the applicant, and if disclosure of that information would breach any of the data protection principles in Article 5(1) of the UK General Data Protection Regulation ("GDPR").

We consider that disclosure of this information is likely to breach the first data protection principle, which provides that personal data must be processed lawfully, fairly, and in a transparent manner. Disclosure would not constitute 'fair' processing of the personal data because Post Office staff involved would not reasonably expect their names to be disclosed in relation to requests for information.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing [information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk).

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

0303 123 1113  
[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Yours sincerely,

Information Rights Team  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)  
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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