



Date  
27 June 2024

Post Office  
100 Wood Street  
London EC2V 9ER

Your Ref:

**Classification:**  
Public

Dear [REDACTED],

## Freedom of Information Request – FOI2024/00913

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 3 June, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email you have requested the information shown verbatim in bold below:

**“I have previously submitted an FOI request 08Feb24 with no response and am following up by writing to you under the Freedom of Information Act 2000 to request the following information:**

- 1.Copy of successful tender.**
- 2.Final pricing of successful bidder.**
- 3.Expiry date of the awarded contract.**
- 4.Approximate date that the tender will be reissued towards the end of the current contract period.**
- 5.How many bidders submitted responses?**
- 6.Name of all bidders who submitted responses.**
- 7.Rank of all bidders who submitted responses I would prefer to receive the information electronically.”**

We can confirm that Post Office does hold the information you have requested. We have answered each of your questions in turn.

1. The information you requested for this question is being withheld as it falls under the exemption in section 43(2) of the FOIA, as it would be likely to prejudice the commercial interests of Post Office.

In applying this exemption, we have had to balance the public interest in withholding the information against the public interest in disclosure. We recognise that there is some public interest in disclosure of information concerning the actual response to the tender by the successful bidder, as this helps promote transparency in Post Office business.

There is, however, a strong public interest in withholding the information as it would, if disclosed, prejudice the commercial interests of Post Office. Disclosure of this information would be likely to give Post Office's competitors a commercial edge and would also be likely to harm Post Office's negotiating position. The information contained within this tender includes sensitive commercial information about a third-party organisation. Disclosure under FOIA is a disclosure into the public domain and if we were to disclose this sensitive information into the public domain, it may deter third parties from bidding for tenders in future. We therefore do not believe it is in the public interest to provide this information.

2. The contract award value was £56,800,000 and can be found at the Contract Award Notice which is linked just below.

<https://www.contractsfinder.service.gov.uk/notice/10444bb6-ba0b-4334-9fc2-a38c109e13d3?origin=SearchResults&p=1>

3. The contract end date is 19<sup>th</sup> August 2034 and can also be found at the above link for the Contract Award Notice.
4. This is unknown at this time.
5. We received 2 compliant bids.
6. The bidders who submitted responses are iForce Limited and Communisis.

7. The bidders are ranked accordingly:
- a. Successful - iForce Limited
  - b. Unsuccessful - Communisis

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing [information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk).

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113  
[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Yours sincerely,

Information Rights Team  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)  
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

**Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at [www.postoffice.co.uk/privacy](http://www.postoffice.co.uk/privacy)**