



Date
30 August 2024

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [REDACTED],

Freedom of Information Request – FOI2024/01079

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 31 July 2024, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email you have requested the information shown verbatim in bold below:

“I would like to know, in the last 12 months (01/08/23 to 31/07/24):

- * How many investigations have there been into post offices for allegedly selling counterfeit stamps?**
- * How many post offices have been investigated for allegedly selling fake stamps?**
- * How many investigations were completed that showed there was evidence of fake stamps being sold?**
- * In cases where a post office was found to be selling fake stamps, what resulting action was taken against that post office?**
- * How many post offices have been investigated for selling stamps that were allegedly bought from somewhere other than Royal Mail?**
- * How many of those investigations found that post offices had sold stamps that were bought from somewhere other than Royal Mail?”**

We can confirm that Post Office does not hold the information you have requested.

Post Office does not investigate the selling of counterfeit stamps. As the sole supplier of stamps to Post Office branches, Royal Mail Group (“**Royal Mail**”) investigate the selling of counterfeit stamps. Where appropriate, Post Office will direct complainants to Royal Mail and if necessary, assist Royal Mail with their investigations.

For information on how to spot counterfeit stamps and how to report suspected stamp fraud, you may find the following Royal Mail web page useful:

<https://www.royalmail.com/stamp-fraud-help>.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team

information.rights@postoffice.co.uk

<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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