



[Redacted]  
[Redacted]

Date  
12 July 2024

Post Office  
100 Wood Street  
London EC2V 9ER

Your Ref:

**Classification:**  
Public

Dear [Redacted],

## Freedom of Information Request – FOI2024/00323

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 20 February, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”). We sincerely apologise for the delay in our response.

In your email you have requested the information shown verbatim in bold below:

**“On behalf of the [Redacted], and in the public interest under the freedom of information act, please could you provide the following details via email:**

**•All correspondence and minutes of meetings, documents of call notes between Post Office CEO, Nick Read, and the Justice Secretary, Alex Chalk in December 2023 and January 2024.”**

We can confirm that Post Office does hold some information within scope of your request. We hold correspondence between Post Office Chief Executive Officer, Nick Read, and Lord Chancellor & Secretary of State for Justice, The Right Honourable Alex Chalk KC MP. However, no meetings or calls took place within the time parameters of your FOIA request.

Please find the correspondence within scope of your request in the document titled, “FOI2024\_00323 – Information\_Redacted.pdf”. Please note, the attachments to Nick Read’s email of 9 January 2024 have been published at the following link:

<https://corporate.postoffice.co.uk/en/governance/key-reports-statements/letter-to-justice-secretary-january-2024/>

As the information is reasonably accessible to you by other means, under section 21 of the FOIA, Post Office are not required to provide a copy of the information with this response.

We have withheld personal data within the disclosable bundle, under sections 40(2) and 40(3A) of the FOIA as the information constitutes personal data relating to other persons. These sections exempt personal information from disclosure if that information relates to someone other than the applicant, and if disclosure of that information would breach any of the data protection principles in Article 5(1) of the UK General Data Protection Regulation (GDPR).

We consider that disclosure of this information is likely to breach the first data protection principle, which provides that personal data must be processed lawfully, fairly, and in a transparent manner. Disclosure would not constitute 'fair' processing of the personal data because names of junior staff members, signatures and contact details would not reasonably be expected to be disclosed in relation to this request for information.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing [information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk).

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113  
[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Yours sincerely,

Information Rights Team

[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)

<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

**Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at [www.postoffice.co.uk/privacy](http://www.postoffice.co.uk/privacy)**