

Reference	Case Title	Wording of Request	Response Date	Outcome
FOI2024/01235	FOI - Correspondence Blair/Mandelson 2002-2010	<p>Under the Freedom of Information Act 2000, I would like to request the following information:</p> <p>- Any correspondence or meetings with the keywords "Blair" and "Mandelson". This should be taken to include any emails, letters and messages in any format, and refined to emails if necessary due to the cost/time limit.</p> <p>Please limit the above searches to the period 2002 to 2010.</p> <p>In the event that you exercise an exemption on any of the above data, please could you supply me with the scheduled dates of the correspondence and/or of the meetings.</p> <p>There is a clear legitimate public interest in this disclosure. Blair was Prime Minister and Mandelson held a senior role while Fujitsu's Horizon has been at the centre of prosecutions based on faulty data.</p>	01/10/2024	Granted in full
FOI2024/01239	FOI - Clawback Monies Voluntary Return	<p>In FOI2024/01116, you advised that:</p> <p>"We can confirm that Post Office has never formally enacted clawback provisions in relation to either it's [sic] Short-Term Incentive Plan ("STIP") or Long-Term Incentive Plan ("LTIP") schemes. Any monies returned have been on a voluntary basis."</p> <p>I would be grateful if you could advise the amount of "monies returned [...] on a voluntary basis" in the years 2013-2023.</p> <p>I should like the sum to be broken down into two figures:</p> <ol style="list-style-type: none"> <li>1. The amount of monies returned on a voluntary basis due to the determination of non-achievement of the metrics and sub-metrics of the TIS scheme or schemes described in the Burton Report <a href="https://corporate.postoffice.co.uk/media/5tzew1fx/amanda-burton-report-review-of-the-transformation-incentive-scheme.pdf">https://corporate.postoffice.co.uk/media/5tzew1fx/amanda-burton-report-review-of-the-transformation-incentive-scheme.pdf</a>.</li> <li>2. The amount of monies returned on a voluntary basis for all other reasons excluding that in the section (1.) above.</li> </ol>	01/10/2024	Granted in full
FOI2024/01289	FOI - Pen Test, Cloud Cyber Security, Infrastructure & Web Security Assessment Data	<p>I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the contract below.</p> <p>Pen Test, Cloud Cyber Security, Infrastructure &amp; Web Security Assessment:  <a href="https://www.contractsfinder.service.gov.uk/notice/cd7e7a7d-d27d-4f68-978f-782041a54e2c">https://www.contractsfinder.service.gov.uk/notice/cd7e7a7d-d27d-4f68-978f-782041a54e2c</a></p> <p>The details we require are:</p> <ul style="list-style-type: none"> <li>* What are the contractual performance KPI's for this contract?</li> <li>* Suppliers who applied for inclusion on each framework/contract and were successful &amp; not successful at the PQQ &amp; ITT stages</li> <li>* Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date</li> <li>* Start date &amp; duration of framework/contract?</li> <li>* Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised?</li> <li>* Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?</li> <li>* Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?</li> <li>* Who is the senior officer (outside of procurement) responsible for this contract?</li> </ul> <p>Thank you for your help.</p>	01/10/2024	Refused in part - S. 40
FOI2024/01287	FOI - Cardew Contract	<p>I would like to request the following information please:</p> <ol style="list-style-type: none"> <li>1. When did Cardew commence their contract with POL and what was the tenure of this contract?</li> <li>2. What is the total headcount of the Communications team before Cardew started and currently?</li> </ol>	02/10/2024	Granted in full

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FOI2024/01257	FOI - RU Compensation Paid/Legal Costs	<p>Since the Post Office scandal came to light through the Fraser judgment, how much has the Post Office paid in total through each of these schemes?</p> <p>Horizon Shortfall Scheme Group Litigation Order Scheme Overturned Convictions Scheme Horizon Convictions Redress Scheme</p> <p>How many claims have been made through each scheme and how many have been settled?</p> <p>In the last year, what has been the total spent on external legal advice relating to these compensation schemes?</p> <p>How many external lawyers are currently assigned to working on these schemes? Please also give their status (ie partner, solicitor, trainee, paralegal) and hourly rate agreed for each rank of lawyer.</p>	03/10/2024	Refused in part - S. 21
FOI2024/01263	FOI - [REDACTED] Post Office Reopening / [REDACTED]	<p>Post Office Ltd closed its [REDACTED] branch this year on [REDACTED] and after a consultation announced it will reopen in a pharmacy and be run by the same postmaster, [REDACTED].</p> <p>[REDACTED] was sole director of [REDACTED], which according to Companies House documents entered voluntary liquidation on [REDACTED].</p> <p>The local MP, town council and chamber of trade have all raised concerns about whether [REDACTED] is a fit and proper person to run the town's Post Office but the Post Office has declined to answer questions on the matter.</p> <p>Please tell me: What consideration, if any, was given to the liquidation of [REDACTED] company during the consultation on the [REDACTED] branch? Why did it decide to reappoint him? Why has the Post Office refused to respond to media questions about the matter?</p>	03/10/2024	Information not held
FOI2024/00610	FOI - Board Performance/Evaluation Report	<p>I know that the recommendations are that board's of organisations such as yours are required to undertake annual board performance evaluations and that at least two of the evaluations into your organisation were externally facilitated. Could you please provide me with the board evaluation/performance assessments that were carried out into the performance of your board?</p>	07/10/2024	Refused in part - S. 40
FOI2024/00835	FOI - Board Effectiveness Review 2013	<p>I request a copy of the board effectiveness review ir reviews for the year 2013 , or any part of that year,with the terms of reference for that.</p>	07/10/2024	Refused in part - S. 40
FOI2024/00888	FOI - Network Provision Lead Salaries	<p>[1] Please can I have the current pay rates (lowest to highest) of the current 30 Network Provision Lead roles graded at 2a?</p> <p>[2] Please can I have the mean average of the Network Provision Lead's salaries?</p> <p>[3] Please can I have the agreed broad banding pay scale for the 2a grade?</p> <p>[4] Please can I have the current pay rates (lowest to highest) of the current Area Manager roles graded at 3b?</p> <p>[5] Please can I have the current pay rates (lowest to highest) of the current Business Support Manager roles graded at 3b?</p>	08/10/2024	Refused in part - S. 40, S. 43

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FOI2024/01291	FOI - Correspondence Pat McFadden/POL 2007-2010	<p>Under the Freedom of Information Act 2000, I would like to request the following information:</p> <p>- Any correspondence sent by Pat McFadden to management of the Post Office. This should be taken to include any emails, letters and messages in any format, and refined to emails if necessary due to the cost/time limit. If easier to search for keywords please do so for "Horizon" and "Fujitsu".</p> <p>Please limit the above searches to the period 2007 to 2010. If necessary, please refine this to 2008 to 2010 if possible without exceeding the cost/time limit.</p> <p>In the event that you exercise an exemption on any of the above data, please could you supply me with the scheduled dates of the correspondence.</p> <p>There is a clear legitimate public interest in this disclosure. Pat McFadden held a senior position and Fujitsu's Horizon have been at the centre of prosecutions based on faulty data.</p>	08/10/2024	Information not held
FOI2024/01292	FOI - Correspondence Peter Mandelson/POL 2002-2010	<p>Under the Freedom of Information Act 2000, I would like to request the following information:</p> <p>- Any correspondence sent by Peter Mandelson to management of the Post Office. This should be taken to include any emails, letters and messages in any format, and refined to emails if necessary due to the cost/time limit. If easier to search for keywords please do so for "Horizon" and "Fujitsu".</p> <p>Please limit the above searches to the period 2002 to 2010. If necessary, please refine this to 2002 to 2007 if possible without exceeding the cost/time limit.</p> <p>In the event that you exercise an exemption on any of the above data, please could you supply me with the scheduled dates of the correspondence.</p> <p>There is a clear legitimate public interest in this disclosure. Mandelson held a senior position and Fujitsu's Horizon have been at the centre of prosecutions based on faulty data.</p>	08/10/2024	Information not held
FOI2024/01293	FOI - Correspondence Tony Blair/POL 2002-2008	<p>Under the Freedom of Information Act 2000, I would like to request the following information:</p> <p>Any correspondence sent by Tony Blair to management of the Post Office. This should be taken to include any emails, letters and messages in any format, and refined to emails if necessary due to the cost/time limit. If easier to search for keywords please do so for "Horizon" and "Fujitsu".</p> <p>Please limit the above searches to the period 2002 to 2008. If necessary, please refine this to 2002 to 2007 if possible without exceeding the cost/time limit.</p> <p>In the event that you exercise an exemption on any of the above data, please could you supply me with the scheduled dates of the correspondence.</p> <p>There is a clear legitimate public interest in this disclosure. Blair was Prime Minister and Fujitsu's Horizon have been at the centre of prosecutions based on faulty data.</p>	08/10/2024	Information not held
FOI2024/00356	FOI - Henry Staunton Briefing January 2023	Please disclose, preferably by PDF, a copy of the briefing Henry Staunton received before seeing or having a conversation with Sarah Munby of the Department for Business, Energy and Industrial Strategy in early January 2023 relating to issues arising out of what is now known as the Horizon scandal.	10/10/2024	Refused in part - S. 43
FOI2024/00360	FOI - Henry Staunton Briefing Notes January 2023	Please can you release the briefing notes Henry Staunton received prior to his meeting with Sarah Munby on the 5th January 2023. These notes were referred to by Nick read at the Business and Trade Committee meeting on 28th February 2024.	10/10/2024	Refused in part - S. 43

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FOI2024/00485	FOI - Post Office Board Minutes 2013 Follow Up	<p>Under FOI2024/00150 the Post Office has disclosed minutes from a Board meeting on 25 September 2013.</p> <p>Reference is made in this document (p7) to the notifications which were to be made by the PO CFO to the underwriters and to the Professional Indemnity or Directors and Officers Insurance in order to clarify if Horizon-related claims against the business were covered. Please can you disclose the relevant notifications which were sent by the CFO to these bodies.</p> <p>Reference is made in this document to a Horizon update paper which had been sent to the Board on 27 July 2013 (pg 6). I would be most grateful if you would disclose this document.</p>	10/10/2024	Refused in part - S. 21
FOI2024/01302	FOI - Jane MacLeod Recent Comms	.Please state the most recent time POL tried to contact Jane MacLeod.Please state the last time Jane MacLeod contacted you.Thi s should not cost much	10/10/2024	Granted in full
FOI2024/00284	FOI - Overturned Convictions Guidance	What test or guidance did the Post Office use when determining whether or not to recommend a charge or to continue to proceed with a case against a defendant at court in original Horizon Prosecutions and more recently when choosing to oppose appeals to have convictions overturned?As this headline in the FT suggests"Post Office told UK government it would oppose appeals by half of convicted sub-postmasters"	15/10/2024	Granted in full
FOI2024/01283	FOI - Articles of Association	<p>Thank you for your response to my previous request. I would like to submit a narrowed request under the Freedom of Information Act 2000, focusing on specific aspects of Post Office Limited's operational framework related to its Articles of Association and financial services. My revised inquiries are as follows:</p> <p>1) Articles of Association:</p> <p>Please provide any amendments or sections of the Articles of Association that specifically address the acceptance of bills of exchange or other negotiable instruments as payment. This includes any provisions that outline the authority or limitations of Post Office Limited in accepting such instruments. For your reference, this is the link to the Companies House page where you will find the incorporation document: <a href="https://find-and-update.company-information.service.gov.uk/company/02154540/filing-history?page=14">https://find-and-update.company-information.service.gov.uk/company/02154540/filing-history?page=14</a></p> <p>2) Acceptance of Bills as Payment:</p> <p>Clarify whether Post Office Limited is authorized to accept bills of exchange as payment for debts when named as a payee option. If so, provide details on the types of bills accepted and the procedures for their acceptance. Confirm whether Post Office Limited is subject to the Bills of Exchange Act 1882 or if there are any exemptions applicable.</p> <p>For each query, please provide the source of the information, including relevant links to documents, reports, or legal statutes.</p> <p>I appreciate your assistance and look forward to your response within the statutory timeframe.</p>	15/10/2024	Granted in full
FOI2024/01260	FOI - 2024 NFSP Annual Plan / Grant Framework Agreement	<p>Please could you provide the 2024 NFSP Annual Plan &amp; Approved Project details as required in the Grant Framework Agreement Clause 4.5 &amp; Clause 9.</p> <p>Please can you release any variations or amendments to the Grant Framework Agreement &amp; family of documents with the NFSP.</p> <p>34. VARIATION An amendment to this Agreement is ineffective unless it is in writing, expressly purports to amend this Agreement and is executed by both parties as a deed.</p>	16/10/2024	Refused in part - S. 41, S. 43
FOI2024/01273	FOI - £75k Top Up Scheme	Dear Post Office Limited,How many SPM have received top up payments under this scheme?What was the smallest sum a SPM claimed under the HSS scheme that has resulted in a top up to £75k?A thousand pounds,a hundred pounds,less than a hundred pounds,maybe fifty or twenty quid?How many claims under £5k were boosted and how many claims under £1k were also increased to the maximum?How many of the 555 JFSA participants are still awaiting full compensation?	16/10/2024	Refused in part - S. 21

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FOI2024/01276	FOI - Postmaster Prosecutions Percentage Increase 1990s to 2000s	<p>Lastly as you steered me to Simon Recaldins evidence of a year ago has the Post Office been able to establish a % figure for just how much SPM prosecutions increased following the roll out of Horizon?</p> <p>Original request, FOI2023/00096:</p> <p>Can you say how many SPM's you prosecuted between 1990 and 1999? Can you say how many SPM you prosecuted between 2000 and 2009? What is the % increase in the latter figure? What % of 1990-1999 convictions were overturned? What % Of the latter figure were overturned?</p>	16/10/2024	Granted in full
FOI2024/01282	FOI - Post Office Process Review Scheme	<p>I understand that a new scheme, known as the Process Review Team, has been established by the Post Office to investigate cases which were being handled by the HSS Case Review Team. No details of the Process Review Scheme, however, are to be found on your corporate website.</p> <p>Please can you disclose:</p> <p>i) the Terms of Reference for this scheme including eligibility criteria for applicants;</p> <p>ii) the total number of cases which have been submitted under this scheme since it's launch;</p> <p>iii) the number of cases currently being considered by the Post Office under this scheme and;</p> <p>iv) the total payments which have been made to claimants under this scheme to date.</p>	18/10/2024	Granted in full
FOI2024/01284	FOI - Network Transformation and Notice of Terminations Issued	Can you please provide the number & names of the post office branches that had "notice of termination of your Subpostmaster contract" sent to them as part of Network Transformation?	21/10/2024	Refused in part - S. 40
FOI2024/01303	FOI - Number of Branches Indicating Financial Loss	How many branches indicated a loss or a gain after conducting their weekly/monthly branch accounts procedures. Could you provide the number of branches by week, month or year since records began please?	21/10/2024	Granted in full
FOI2024/01305	FOI - Cost of Running Post Offices in Royal Residences	<p>Please provide me with the total annual cost of operating each Crown Post Office that is based within a Royal Palace (including the Palace of Westminster) for each of the last two years for which figures are available. To be clear, I want the figures separately for each Post Office.</p> <p>Please also split the totals based on the categories you use for internal reporting which could include categories such as staff costs and insurance.</p>	21/10/2024	Information not held
FOI2024/01264	FOI - Nos. of Postmasters Acquitted or Cases Dropped since 2000	<p>How many SPM that the Post Office prosecuted in Court up to 2015 for theft or false accountancy were acquitted?</p> <p>How many cases that the Post Office started against SPM for theft or false accountancy were dropped before reaching Court- again prior to 2015?The start date can be 2000.</p> <p>Clarified request to part 2 above:</p> <p>By cases that Post Office started, I mean instances when a SPM was summonsed to appear in court for either or both, theft or false accountancy. I wish to know how many of these cases resulted in an acquittal on all charges .</p>	22/10/2024	Granted in full
FOI2024/00072	FOI - Prosecutions 1983-1999	<p>How many suspected and prosecuted cases were there of theft, fraud and false accounting in UK Post Offices in the period 1983-1999, by year?</p> <p>How much money was actually lost by the UK Post Office due to theft, fraud and false accounting in the period 1999-2015?</p>	24/10/2024	Granted in full

Reference	Case Title	Wording of Request	Response Date	Outcome
FOI2024/00925	FOI - POL Correspondence to Adam Crozier on Horizon for 2003 to 2010	<p>Under the Freedom of Information Act 2000, I would like to request the following information:</p> <p>- Any correspondence sent to Adam Crozier which mentioned "Horizon" from members of the Post Office executive team, Post Office board or Post Office Risk and Compliance committee. This should be taken to include any emails, letters and messages in any format, and refined to emails if necessary due to the cost/time limit.</p> <p>If this is not possible due to the cost limit, please provide any emails which mention "Crozier" and "Horizon" and either the a) "board" or b) "Risk and Compliance committee".</p> <p>Please limit the above searches to the period 2003 and 2010. If necessary, please refine this to January 2009 to April 2010.</p> <p>In the event that you exercise an exemption on any of the above data, please could you supply me with the scheduled dates of the correspondence.</p> <p>There is a clear legitimate public interest in this disclosure. Crozier held a senior role during a period when concerns about Horizon were raised.</p>	24/10/2024	Information not held
FOI2024/01309	FOI - Various 2013 Board Minutes	<p>I want to request the following information:</p> <ol style="list-style-type: none"> <li>1. Post Office Limited Board minutes from its meeting of 23rd July 2013</li> <li>2. Post Office Limited Board minutes from its meeting of 26rd July 2013</li> <li>3. Post Office Limited Board minutes from its meeting of 27rd November 2013</li> </ol> <p>For all the meetings please include the attendees.</p>	24/10/2024	Granted in full
FOI2024/01323	FOI - ██████████ Investigation 2011	<p>I am looking to establish the outcome of an investigation at the above office circa 2011 and would like the name of the postmaster investigated, the outcome and the police officer/s involved.</p> <p>The Matter is now public knowledge since Horizon witness testimony of investigator ██████████.</p> <p>Please consider this and FOI or data protection request or courtesy public service provider as the individuals are public servants and would be readily available in 2011 via name badges and collar numbers,</p> <p>Any handwriting samples of police officers on file would also be appreciated lest ██████████ memory loss continues,</p> <p>Thanks in advance</p>	24/10/2024	Refused in full - S. 40
FOI2024/01297	FOI - Correspondence Ed Davey/POL 2010-2012	<p>Under the Freedom of Information Act 2000, I would like to request the following information:</p> <p>- Any correspondence sent by Ed Davey to management of the Post Office. This should be taken to include any emails, letters and messages in any format, and refined to emails if necessary due to the cost/time limit. If easier to search for keywords please do so for "Horizon" and "Fujitsu".</p> <p>Please limit the above searches to the period 2010 to 2012. If necessary, please refine this to 2008 to 2010 if possible without exceeding the cost/time limit.</p> <p>In the event that you exercise an exemption on any of the above data, please could you supply me with the scheduled dates of the correspondence.</p> <p>There is a clear legitimate public interest in this disclosure. Ed Davey held a senior position and Fujitsu's Horizon have been at the centre of prosecutions based on faulty data.</p>	25/10/2024	Refused in part - S. 40

Reference	Case Title	Wording of Request	Response Date	Outcome
FOI2024/01238	FOI - POL Human Rights Policy	<p>1. Post Office statement/policy on human rights, with regards to customers (all I can find online is your Modern Slavery policy). In other words, does the Post Office adhere to, for example, the Human Rights Act and/or the European Convention on Human Rights, and is it all clauses or specific clauses only, etc, etc, when dealing with customers).</p> <p>2. Post Office policy for infringement of the aforementioned rights by Post Office staff. Or can you confirm that Post Office staff are able to breach the human rights recognised and protected by the HRA and/or ECHR, and if so, which rights can be set aside when using Post Office services?</p> <p>3. Post Office Terms and Conditions of service (ie, Post Office T&amp;C's by which customers must abide in order to use Post Office services).</p> <p>4. The Post Office staff procedure when items are presented for postage at Post Office outlets, including the list of items deemed "unsafe" or dangerous for postage purposes, disseminated to Post Office staff in order that they can determine what kinds of items may or may not be posted via Post Office/Royal Mail.</p>	31/10/2024	Granted in full
FOI2024/01337	FOI - Moneygram Commission Inquiry	<p>I hope this message finds you well. Given the today's unfortunate news of losing the Moneygram service, I am gathering data to support discussions on the potential revenue loss for Sub Postmasters.</p> <p>Could you please provide the total commission earned by Postmasters for selling Moneygram products over the last twelve months, as well as the total commission over the lifetime of the contract? This information will be invaluable in assessing the financial impact on our network.</p> <p>Thank you in advance for your assistance.</p>	31/10/2024	Refused in full - S. 43
FOI2024/01352	FOI - Correspondence Relating to Blair, Horizon/Fujitsu 2002-2008	<p>Under the Freedom of Information Act 2000, I would like to request the following information:</p> <p>- Any correspondence sent within the Post Office with the keywords of "Blair" and "Horizon" and/or "Fujitsu". This should be taken to include any emails, letters and messages in any format, and refined to emails if necessary due to the cost/time limit.</p> <p>Please limit the above searches to the period 2002 to 2008. If necessary, please refine this to 2002 to 2005 if possible without exceeding the cost/time limit.</p> <p>In the event that you exercise an exemption on any of the above data, please could you supply me with the scheduled dates of the correspondence.</p> <p>There is a clear legitimate public interest in this disclosure. Blair was Prime Minister and Fujitsu's Horizon have been at the centre of prosecutions based on faulty data..</p>	31/10/2024	Information not held