



Date  
2 April 2025

Post Office  
100 Wood Street  
London EC2V 9ER

Your Ref:

Classification:  
Public

Dear [REDACTED],

## Freedom of Information Request – FOI2025/00153

We are writing in response to your email received by Post Office Limited (**"Post Office"**) on 4 March, which has been dealt with under the terms of the Freedom of Information Act 2000 (**"FOIA"**).

In your email, you have requested the information shown verbatim in bold below:

**"To that end, please can you provide the total number of UK branches for your bank as at 31st December 2024, as you have done previously."**

We have interpreted your email to request the total number of UK Post Office branches in our network as at 31 December 2024 and we can confirm that Post Office does not hold the information you have requested.

It may be helpful to know that the number of Post Office branches is part of our Annual Report and Consolidated Financial Statements which is published at the end of every financial year and the latest of which is the 2023/2024 report, available via the Post Office website:

[https://corporate.postoffice.co.uk/media/pkherld0/post-office-limited\\_2024-ara-final-signed-17-12-24-pwc-signed.pdf](https://corporate.postoffice.co.uk/media/pkherld0/post-office-limited_2024-ara-final-signed-17-12-24-pwc-signed.pdf)

This report includes our branch network size for the period April 2023 to March 2024, and can be found on page 48 in Note 1. Please note, the network size will vary over the course of a year, with some branches opening and others closing. Post

Office do not actively track the network size on a daily basis, and it is for this reason that the information you have requested is not held.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing [information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk).

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113  
[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Yours sincerely,

Information Rights Team  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)  
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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