



[Redacted]

Date
11 December 2024

[Redacted]
[Redacted]

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [Redacted],

Freedom of Information Request – FOI2024/01507

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 14 November, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email, you have requested the information shown verbatim in bold below:

“I am requesting information on post boxes and post offices across the UK:

1. Please provide the location of every post office branch run by the Post Office across the UK as on the day you receive this request and for each one give:

- a) The address and postcode**
- b) The latitude and longitude coordinates**
- c) The current opening times and days**

For question 1 please supply in either a CSV, Excel, or Json file. You may find it easier to refer this request to the team who run the "Branch Finder" page who will be able to assist with a Json or similar computational file:

<https://www.postoffice.co.uk/branch-finder>

2. Please provide the location of every post box run by Royal Mail

- a) The address and postcode**
- b) The latitude and longitude coordinates**
- c) The current collection times and days**

For question 2 please supply in either a CSV, Excel, or Json file. You may find it easier to refer this request to the team who run the "Services near you" page who will be able to assist with a Json or similar computational file:

<https://www.royalmail.com/services-near-you#/>

Please do contact if you have any queries about this request. If you are only able to reply to one question, please focus on that one."

We can confirm that Post Office does hold the information you have requested in part one of your request. Please note we have interpreted your request to only be seeking information about branches that are accessible to the public.

Please find attached a document containing the information titled:

"FOI2024_01507 POL Branch Listing 03-12-2024"

For your awareness, as per previous agreements with Open Street Maps and Post Office – only the Directly Managed Branches are identified by type, each record is per day of the week, by branch, the only identifier is a "Location OU Code" which is mastered in the Post Office Master Data Management system.

We can confirm we do not hold the information you have requested in part two of your request. Post Office separated from Royal Mail Group ("**Royal Mail**") on 01 April 2012; therefore, we do not have access to information held by Royal Mail, including the requested information.

Whilst Royal Mail are not subject to the FOIA, you may wish to contact them to see if they hold any of the requested information. You could try Customer Services on 08457 740 740 or online at

<https://personal.help.royalmail.com/app/webforms/contact/c/310>.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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