

Reference	Case Title	Wording of Request	Response Date	Outcome
FOI2024/00909	FOI - Postmaster Policies	Please can you provide the names & actual copies of all the Postmaster Policies within the business. E.g. Postmaster Onboarding Policy, Postmaster Training Policy, Network Transaction Corrections Policy. etc.	01/11/2024	Refused in part - S.31, S. 40, S. 43
FOI2024/01408	FOI - Project Phoenix Budget	I am writing to request information under the Freedom of Information Act. * What is the total project budget for Project Phoenix? * How much, to date, has been spent on Project Phoenix?	05/11/2024	Granted in full
FOI2024/01351	FOI - [REDACTED] Fit & Proper Status	Thanks for replying. You said in response to my first and third questions: We can confirm that Post Office does not hold the information you have requested. Does this mean the post office has no information on [REDACTED] or that it did not consider the matter during the consultation on the [REDACTED] branch? Could you also please tell me whether [REDACTED] is deemed to be a 'fit and proper' person to run a post office?	05/11/2024	Refused in full - S. 40
FOI2024/00339	FOI - Communication between David Cameron and Post Office relating to Horizon	Did the Post Office tell David Cameron in 2016 when Prime Minister, about the problems with the Horizon Computer System?. (as reported in various News outlets). And can You please publish the communication between David Cameron and The Post Office, regarding this?. Or will You continue to cover up this scandal?.	05/11/2024	Information not held
FOI2024/00783	FOI - Email Correspondence Alice Perkins/Paula Vennells June-October 2013	Please can you disclose all email correspondence between PO CEO, Paula Vennells, and PO Chair, Alice Perkins, between June 2013-October 2013 inclusive. Please include any briefings for meetings or calls between Vennells and Perkins within this period.	06/11/2024	Refused in part - S. 40
FOI2024/00320	FOI - Correspondence between Henry Staunton and Nick Read December 2022-February 2023	Please can I request, under the freedom of information act, 1)the disclosure of the file note that Henry Staunton recorded and emailed to himself and colleagues, including being emailed to Nick Read (chief exec), shortly after Mr Staunton was appointed in which he refers to a conversation with a senior civil servant regarding compensation payments to post office victims. The file note will have been recorded in December 2022, January 2023, or February 2023. 2)The disclosure of all email / letter correspondence, including file notes, between Nick Read and Henry Staunton in December 2022, January 2023 , and February 2023.	06/11/2024	Refused in part - S. 31, S. 36, S. 40, S. 43
FOI2024/01459	FOI - Drugs in Scotland's postal system	I am looking to find out how many parcel deliveries containing drugs have been intercepted over the last three years, in Scotland. * Can you tell me how many parcels have been intercepted and/or detained due to intelligence they contain illegal drugs? * Can you tell me how many parcels have been intercepted and/or detained due to intelligence they contain illegal items like knives? * Can you break down the findings by year, into 2022, 2023 and 2024 to date?	07/11/2024	Information not held

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FOI2024/01383	FOI - Post Office Board Minutes 2013 Follow Up	<p>Thank you for your response today which was no doubt prompted by the communication to you of 1 October 2024 from the Information Commissioner's Office following my complaint regarding your handling of FOI 2024/00485 (IC-334147-Y4S8).</p> <p>It is unclear why it has taken almost seven months for you disclose that:</p> <ul style="list-style-type: none"> i) one relevant document requested is already in the public domain and; ii) you do not hold the remaining material which is within scope of the request. <p>It is also unclear why you have chosen a search window from 1 July 2013 to 30 September 2013.</p> <p>The minute to which FOI 2024/00485 refers, which notes the was made on 25 September 2013 (pg 7 of Board Meeting Minutes). It is not possible, therefore, for this to have been actioned prior to 25 September 2013. Indeed the minute suggests that the CFO would action this only after the Board had received a noting paper to clarify the Post Office's current position with regard to the Professional Indemnity or Directors and Officers' Insurance.</p> <p>I therefore request that you conduct your search again focusing on the three month period after 25 September 2013.</p> <p>Due to the already significant delays in your response to this FOI, any delay beyond 20 working days of your receipt of this request will be referred immediately to the Information Commissioner's Office.</p>	07/11/2024	Information not held
FOI2024/01393	FOI - Payments Withheld Under Abatement Policy 1989 - 2001	<p>I would like to make a request for information under the Freedom of Information Act (2000).</p> <p>Between 1989 and 2001, the Post Office ran an abatement policy, whereby an incoming sub-postmaster would receive 75% of their monthly remuneration during the first year of their contract. The Post Office would retain 25%.</p> <p>The scheme stopped in 2001.</p> <p>I would like to know how many sub-postmasters had to make this payment during this 12 year period, along with how much money the Post Office retained in total. Finally, what has happened to this money? Any additional context would be helpful.</p>	13/11/2024	Information not held
FOI2024/01495	FOI - Buxton Sorting Office Undelivered Mail	<p>Good morning, with regard to the area usually covered by the Buxton, Derbyshire sorting office. How many times was mail not delivered because the recipients' properties were 'inaccessible' in the 2 months prior to the closure of this sorting office? How many times was mail not delivered because the recipients' properties were 'inaccessible' since the closure of this sorting office?</p>	14/11/2024	Information not held

Reference	Case Title	Wording of Request	Response Date	Outcome
FOI2024/01409	FOI - Cost to Post Office of Running POs in Royal Residences	<p>Dear Post Office,</p> <p>Please could you interpret my request as being about the cost to the Post Office? Thank you.</p> <p>-</p> <p>Please provide me with the total annual cost of operating each Crown Post Office that is based within a Royal Palace (including the Palace of Westminster) for each of the last two years for which figures are available. To be clear, I want the figures separately for each Post Office.</p> <p>Please also split the totals based on the categories you use for internal reporting which could include categories such as staff costs and insurance.</p>	14/11/2024	Granted in full
FOI2024/01398	FOI - POL Commercial Vehicle Fleet	<p>We write to you each year asking for details of the POL Commercial Vehicle Fleet. Your reference number to the information you kindly supplied last year was FOI2023_0582</p> <p>I'm writing to ask for the same information dated October 2024, please:</p> <ol style="list-style-type: none"> 1. Vehicle Serial number 2. Vehicle Registration number 3. Vehicle Location <p>The information can be supplied either in hard copy, in Microsoft Office (Word, Excel or Access) or pdf format to the email address below, whichever is the most convenient for you.</p>	14/11/2024	Granted in full
FOI2024/00324	FOI - Board Meeting Minutes Jan 2024	<p>Please may I request, under the freedom of information act, the minutes of the post office board meetings, during which discussions were held on the subject of appointing a senior independence director to the post office, in January 2024.</p> <p>The information can be in email form/ pdf or word.</p> <p>Clarification: Apologies for the confusion – thank you very much for responding so quickly to ask for a clarification.</p> <p>We are looking for disclosure of the minutes from all Post Office board meetings that took place in January 2024 as a whole.</p> <p>If this exceeds the limit we would ask for disclosure of the minutes from when appointing a senior independence director AND any of the board minutes prior to this and just after that mention appointing a senior independence director.</p>	14/11/2024	Refused in part - S. 40, S. 42, S. 43
FOI2024/00385	FOI - Payzone Board Minutes	<p>Please provide copies of the Board minutes for the last ten Board meetings of the Company for which approved minutes are available.</p> <p>Meetings of committees of the Board are outside the scope of this request.</p>	15/11/2024	Refused in part - S. 31, S. 40, S. 42, S. 43

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FOI2024/01195	FOI - Annual number of SPM Applications	<p>Please disclose the total number of applicants (that is, successful and unsuccessful) for the position of Subpostmaster (SPM) across the entire Post Office network from the years 1999 to 2023 inclusive.</p> <p>I do not require a break down of the applicants who were successful and unsuccessful, simply the total number for each of those years. This could be the number of completed applications received by The Post Office Agent Application Team in that time.</p> <p>If not all years since 1999 are known, please provide those you are able to report on.</p>	18/11/2024	Refused in full - S. 43
FOI2024/00933	FOI - Adam Crozier Horizon Meeting Minutes 2009/2010	<p>Under the Freedom of Information Act 2000, I would like to request the following information:</p> <p>- Any minutes, notes and agendas relating to meetings in which Adam Crozier was present and "Horizon" was discussed.</p> <p>If possible, could this please include slides/materials circulated at any such meetings.</p> <p>Please limit the above searches to the period: December 2009 - April 2010.</p> <p>In the event that you exercise an exemption on any of the above data, please could you supply me with the scheduled dates of the meetings.</p> <p>There is a clear legitimate public interest in this disclosure. Crozier held a senior role during a period when concerns about Horizon were raised.</p>	19/11/2024	Refused in part - S. 40
FOI2024/01420	FOI - Number of postmaster contracts 2024	<p>please can you tell me how many separate Post Office contract holders there were at the beginning of the financial year 2024-2025.</p> <p>By separate contract holders I mean, if a person or company holders multiple contracts or an office has outreaches, they only count as one.</p>	20/11/2024	Granted in full
FOI2024/00942	FOI - Branch Manuals	<p>Standard conditions document (attached) contains within Part 5 (1.1) details of available Manuals providing instructions and guidance</p> <p>Could I please make an additional Freedom of Information request for 3 of the manuals listed in Part5 (1.1) these being :</p> <ol style="list-style-type: none"> 1.Branch Focus 2.Post Office Branch Standards 3.Branch Conformance Standards 	20/11/2024	Refused in part - S. 31, S. 40, S. 43
FOI2024/00100	FOI - POL Board Meeting Minutes May-Sept. 2014	<p>Please can you release the minutes, relating to Horizon, of Post Office Board Meeting for May/June/July/August/September 2014</p>	22/11/2024	Refused in part - S. 40

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FOI2024/01440	FOI - Post Office Location & opening hours data	<p>Hello,</p> <p>In the past the Post Office have received FOI requests for post office location data, as well as opening times for each post office, and to make this available under the "Open Government Licence". This data has been requested to assist with Open Street Map users adding post office locations to the live map, and listing correct opening times for local post offices.</p> <p>These FOI requests have been answered by the Post Office with the information requested, and this information has then been used to promote the inclusion of accurate information in Open Street Map.</p> <p>I would firstly like to make this type of request again, and ask for the most up to date information the Post Office has on post office branches and opening times,</p> <p>The last CSV list that was released by the post office contained the the following values: LOCATION_OU_CODE TRADING_LOCATION_TYPE_NAM LOCATION_NAME TRADING_SUB_STATUS_NAME LOCATION_ADDRESS_LINE_1 LOCATION_ADDRESS_LINE_2 LOCATION_ADDRESS_LINE_3 LOCATION_ADDRESS_LINE_4 LOCATION_ADDRESS_LINE_5 LOCATION_POSTCODE BRANCH_LONGITUDE BRANCH_LATITUDE WEEKDAY_NAME AM_TIME_FROM AM_TIME_TO</p>	26/11/2024	Granted in full
FOI2024/01236	FOI - ARC Meeting Minutes FY 2018/19	<p>Please provide me with a copy of the following information, do let me know if you require more information about this request.</p> <p>1) The minutes of any meetings of the Post Office Limited's Audit, Risk and Compliance Committee that were held during the 2018/19 financial year.</p>	26/11/2024	Refused in part - S. 31, S. 40, S. 43
FOI2024/01513	FOI - Sub-Postmasters Eligibility for HSS	<p>Please confirm from your records if Post Office's Historical Shortfall Scheme is open to sub-postmasters who operated or continue to operate Post Office branches in WH Smith, Coop, Tesco, Londis, Budgens, Premier or Bargain Booze?</p> <p>Also please confirm how many applicants have been turned away from the Historical Shortfall Scheme on account of them working or having worked at a post office branch located in a McColls store?</p>	28/11/2024	Granted in full
FOI2024/01512	FOI - List of Post Office Branches in 2000	<p>I am trying to find a list of post offices and their addresses as of the Year 2000. I'd be very grateful if you could let me know where I can find this?</p>	29/11/2024	Information not held

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FOI2024/01439	FOI - Use of Fax Machines	<p>I am writing to make a request for information to which I am entitled under the Freedom of Information Act 2000.</p> <p>Please would you tell me:</p> <ol style="list-style-type: none"> 1. Does your body use physical fax machines? If yes, how many fax machines does your body have? 2. Does your body have an on-premise fax infrastructure (no physical fax machines, but a fax server hosted by your body)? 3. How much does faxing cost your body each year? <p>Additionally, I wish this information to be provided in a spreadsheet format.</p> <p>If this request is too wide or unclear, I would be grateful if you could contact me as I understand that under the Act, you are required to advise and assist requesters.</p> <p>And if any of this information is already in the public domain, please can you direct me to it, with page references and URLs if necessary.</p> <p>I understand that you are required to respond to my request within the 20 working days after you receive this letter.</p> <p>I would be grateful if you could confirm in writing that you have received this request.</p>	29/11/2024	Information not held