



[Redacted]

Date
01 October 2024

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [Redacted],

Freedom of Information Request – FOI2024/01289

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 24 September 2024, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email you have requested the information shown verbatim in bold below:

I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the contract below.

Pen Test, Cloud Cyber Security, Infrastructure & Web Security Assessment:
<https://www.contractsfinder.service.gov.uk/notice/cd7e7a7d-d27d-4f68-978f-782041a54e2c>

We can confirm that Post Office does hold some information you have requested. We have provided your request below in bold, with our answers.

The details we require are:

*** What are the contractual performance KPI's for this contract?**

As this contract was established under the G-Cloud 13 Framework and is outcome-based with a focus on resource augmentation, there are no specific KPI's associated with it.

*** Suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages**

This procurement was conducted using the G-Cloud 13 Framework. As such, there was no requirement for a Pre-Qualification Questionnaire (PQQ) or Invitation to Tender (ITT) stage. Suppliers listed on the G-Cloud 13 Framework have already undergone a competitive vetting process and have been pre-approved for participation.

To generate a long list of potential suppliers for this procurement, we conducted a search using specific keywords relevant to our requirements.

- Only one supplier was identified as part of this process, who were Information Risk Management Ltd (IRM)

*** Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date**

The full value of the contract (£200,000) has been exhausted.

*** Start date & duration of framework/contract?**

As stated in the contract award notice quoted above, the duration is 24 months from 18 November 2022.

*** Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised?**

In line with the G-Cloud 13 Framework procurement process, a formal specification document is not distributed to suppliers.

*** Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?**

This call-off contract has an option for a 12 month extension.

*** Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?**

The current contract will not be extended or renewed.

*** Who is the senior officer (outside of procurement) responsible for this contract?**

We confirm that Post Office does hold the information that you have requested, but we have decided that the information of the individual responsible for procuring Cloud Cyber Security should be withheld under sections 40(2) and 40(3A) of the FOIA as the information constitutes personal data relating to other persons. These sections exempt personal information from disclosure if that information relates to someone other than the applicant, and if disclosure of that information would breach any of the data protection principles in Article 5(1) of the UK General Data Protection Regulation ("GDPR").

We consider that disclosure of this information is likely to breach the first data protection principle, which provides that personal data must be processed lawfully, fairly, and in a transparent manner. Disclosure would not constitute 'fair' processing of the personal information as this relates to an employee who is not public facing. Post Office staff involved would not reasonably expect their name to be disclosed in relation to this request for information.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team

information.rights@postoffice.co.uk

<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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