



Date
23 October 2025

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [REDACTED],

Freedom of Information Request – FOI2025/00697

We are writing in response to your email received by Post Office Limited (**"Post Office"**) on 27 September 2025, which has been dealt with under the terms of the Freedom of Information Act 2000 (**"FOIA"**).

In your email, you have requested the information shown verbatim in bold below:

"Please detail the number of email attacks blocked by the Post Office, broken down by spam, phishing, malware and edge block, each year for the past three years from November to October (including this year).

E.g.

November 2025 - October 2024

- * 250,000 total email attacks blocked**
- o 100,000 spam emails blocked**
- o 75,000 phishing emails blocked**
- o 50,000 malware emails blocked**
- o 25,000 edge block emails blocked"**

We can confirm that Post Office holds some of the information you have requested.

Post Office only holds information over the last 12 months, which is in line with our cost management and audit requirements. Please see the table below which provides the information you have requested, between October 2024 and October 2025. Please note, due to the way we capture the information, we are unable to separate 'spam' emails from 'edge block' emails, or 'malware' from 'phishing', and so these instances have been aggregated together.

Type of Email	Instances
Spam, including edge block	801,309
Malware/Phishing	86,135
Total	887,444

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk

<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy