



[REDACTED]

Date
17 September 2024

[REDACTED]
[REDACTED]

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [REDACTED],

Freedom of Information Request – FOI2024/01158

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 21 August, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email you have requested the information shown verbatim in bold below:

“I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the contract below.

Interim Product Owner Support:

<https://www.contractsfinder.service.gov.uk/notice/9c5cdc65-c937-4067-acac-8e0a3dde916b>”

We can confirm that Post Office does hold some information you have requested. We will respond to each of your questions in turn below.

***What are the contractual performance KPI's for this contract?**

As this contract was established under the G-Cloud 13 Framework and is outcome-based with a focus on resource augmentation, there are no specific KPI's associated with it.

*** Suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages**

This particular procurement was conducted using the G-Cloud 13 Framework. As such, there was no requirement for a Pre-Qualification Questionnaire (PQQ) or Invitation to Tender (ITT) stage. Suppliers listed on the G-Cloud 13 Framework have already undergone a competitive vetting process and have been pre-approved for participation.

*** Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date**

£377,710.90

*** Start date & duration of framework/contract?**

The contract commenced on 24th Nov 2022 and is set to run for 2 years until 23rd Nov 2024.

*** Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised?**

In line with the G-Cloud 13 Framework procurement process, a formal specification document is not distributed to suppliers.

*** Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?**

This Call-Off Contract can be extended by the Buyer for 2 periods of up to 12 months each.

*** Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?**

No decisions have been made yet regarding any extension or renewal.

*** Who is the senior officer (outside of procurement) responsible for this contract?"**

POL considers any information concerning the name of the individual responsible for procuring printer contracts to be exempt from disclosure under FOIA as 'personal information' as set out in section 40(2) and section 40(3A) (a) FOIA. These sections provide that any information to which a request for information relates is exempt

information if it constitutes personal data and the disclosure of that personal data to a member of the public otherwise than under the FOIA would contravene any of the data protection principles (set out in Article 5(1) of the EU General Data Protection Regulation (GDPR) (Section 40(7) of the FOIA)). Post Office considers that disclosure to you would contravene the 'lawfulness, fairness and transparency' principle set out at Article 5(1)(a) of the GDPR. Post Office also considers that it has no lawful basis on which to disclose to you that personal data since none of the lawful bases listed under Article 6(1) of the GDPR are available to it.

However, I can advise that future opportunities will be published in accordance with Public Contract Regulations 2015. Further queries can be made via email to procurement@postoffice.co.uk.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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