



HERBERT
SMITH
FREEHILLS

10 December..... 2019

CONFIDENTIAL SETTLEMENT DEED

Herbert Smith Freehills LLP

CONFIDENTIAL SETTLEMENT DEED

THIS SETTLEMENT DEED is made on 10 December 2019

BETWEEN:

- (A) The Claimants in the action *Alan Bates and others -v- Post Office Limited* (proceeding in the High Court under Claim Numbers HQ16X01238, HQ17X02637 and HQ17X04248) as described more fully in the Group Register served on 11 November 2019 and reproduced at Schedule 1 (each a "Claimant", and together the "Claimants");
- (B) Post Office Limited, a company incorporated in England and Wales (registered number 02154540) whose registered office is at Finsbury Dials, 20 Finsbury Street, London, EC2Y 9AQ (the "Defendant");
- (C) Freeths LLP, a law firm whose registered office is at 80 Mount Street, Nottingham, Nottinghamshire, NG1 6HH (the "Claimants' Solicitors");

each of whom is referred to in this Deed as a "Party", or together the "Parties".

WHEREAS

- (1) The Claimants have brought proceedings against the Defendant in the High Court of England and Wales under claim numbers HQ16X01238, HQ17X02637 and HQ17X04248 in connection with alleged breaches by the Defendant arising out of the operation of the Claimants' electronic point of sale system, Horizon (the "Action"), as set out in the Claimants' Claims. The Defendant has counterclaimed against the Claimants.
- (2) The Action has been pursued under a Group Litigation Order made by Senior Master Fontaine on 22 March 2017.
- (3) To facilitate the pursuit of the Action, the Claimants have entered into certain financial arrangements with litigation funders, Therium and the Claimants' Solicitors.
- (4) On 15 March 2019 Fraser J gave judgment on certain common issues relating to the legal relationship between the Defendant and certain of the Claimants (the "Common Issues Judgment"). The Defendant was refused permission to appeal the order made (the "PTA Application").
- (5) Fraser J is expected to give judgment on certain issues relating to the robustness and other aspects of the Horizon System in the course of 2019 (the "Horizon Issues Judgment").
- (6) Trials dealing with questions of breach, causation and loss have not yet taken place.
- (7) Nothing in this Deed shall be construed as an admission by the Defendant of any liability or of the validity of any of the Claimants' Claims or of any facts or matters in relation to any Like Claim.
- (8) Notwithstanding the above, and without any admission of liability, the Claimants and the Defendant have agreed to settle the Claimants' Claims and the Defendant's Counterclaims and all Like Claims on the terms set out below.

IT IS AGREED

1. DEFINITIONS AND INTERPRETATION

1.1 In this Deed, unless the context otherwise requires

"Claimants' Claims" shall mean all and any of the claims or potential claims alleged by any of the Claimants in the Action and arising as a result of the PTA Application (including those made in the Generic Particulars of Claim, the Claimants' Schedules of Information, the lead Claimants' Individual Particulars of Claim (in each case including any amendments) and/or in any correspondence between the Parties in or relating to the facts and matters referred to in the Action including, without limitation, claims in respect of the losses and causes of action set out at Schedule 2. The Claimants' Claims shall also include all claims for interest, costs and expenses (including the costs of the PTA Application) and any Like Claims.

"Claimant Steering Committee" shall mean Alan Bates and Kay Linnell.

"Defendant's Counterclaims" shall mean any and all claims or potential claims alleged by the Defendant in its Counterclaim in the Action and/or in any correspondence between the Parties in or relating to the facts and matters referred to in the Action including, without limitation, claims in respect of the losses and causes of action set out at Schedule 2. The Defendant's Counterclaims shall also include all claims for interest, costs and expenses and any Like Claims.

"Effective Date" shall mean the date which is 3 Working Days from the date of this Deed.

"Support Fund" shall mean a fund to be established by the Claimant Steering Committee with the funding payable by the Defendant under clause 2.1.1(C) in order to deal with hardship cases.

"Like Claims" shall mean any and all actual, alleged, threatened, potential or derivative claims, defences, actions, causes of action, lawsuits, counterclaims, set-offs, disputes, demands, charges, liabilities, complaints and matters of whatsoever nature (including any claims for interest, fees, expenses or costs), save for Malicious Prosecution as set out in clause 4.2, that the Claimants or the Defendant or any of their Related Parties have or may have against any other party to the Action or Related Party whether actual, contingent, in relation to past, present or future losses, whether or not presently known to the Parties or any Related Party, whether or not arising from any other change of circumstance of any sort and whether arising out of negligent, wilful or intentional conduct or otherwise. For the avoidance of doubt, the definition of Like Claims is subject always to Clause 4.2.

"Malicious Prosecution" means claims by the Convicted Claimants against the Defendant for malicious prosecution.

"Potential Claimants" shall mean any and all persons, apart from the Claimants, who may seek to bring any actual, alleged, threatened, potential or derivative claim, lawsuit, demand, complaint or charge of whatsoever nature against the Defendant or its Related Parties in any way related to the matters set out in the Amended Generic Particulars of Claim signed on 6 July 2017, the Claimants' Schedules of Information, the lead Claimants' Individual Particulars of Claim and/or in correspondence in or related to the Action, including pre-action correspondence.

"Related Parties" shall mean: any natural or corporate person who has worked in (whether formally or informally) or been involved in any way in the operation or management of any branch (or branches) of the Defendant in respect of which a Claimant has brought a claim in the Action comprising:

- (a) any company in the control of a Claimant;
- (b) any relative of the Claimant (including step-relatives or relatives by marriage, but not including cousins beyond first cousins); and
- (c) any corporate or natural person who was jointly entitled to bring a claim with any claim brought by any Claimant.

"Settled Claims" shall have the meaning given to that term in clause 4.1.

"SPM" shall mean Sub-Postmistress, Sub-Postmaster, Operator, or Postmaster of a Network Branch of the Post Office (whether a natural or legal person) provided that person has entered into a contract with the Post Office.

"Working Day" shall mean any day except a Saturday, Sunday or bank or public holiday in England.

- 1.2 Any reference to this Deed includes the Schedules to it each of which forms part of this Deed for all purposes;
- 1.3 A reference to an enactment, EU instrument or statutory provision shall include a reference to any subordinate legislation made under the relevant enactment, EU instrument or statutory provision and is a reference to that enactment, EU instrument, statutory provision or subordinate legislation as from time to time amended, modified, incorporated or reproduced

and to any enactment, EU instrument, statutory provision or subordinate legislation that from time to time (with or without modifications) re-enacts, replaces, consolidates, incorporates or reproduces it;

- 1.4 A reference to a person shall include a reference to a firm, body corporate, unincorporated association, partnership or to an individual's executors or administrators;
- 1.5 A reference to a clause, sub-clause, paragraph, Schedule (other than to a schedule to a statutory provision) shall be a reference to a clause, sub-clause, paragraph, Schedule (as the case may be) of or to this Deed;
- 1.6 If a period of time is specified as from a given day, or from the day of an act or event, it shall be calculated exclusive of that day;
- 1.7 References to writing shall include any modes of reproducing words in any legible form and shall include email except where expressly stated otherwise; and
- 1.8 The headings in this Deed are for convenience only and shall not affect its interpretation.

2. SETTLEMENT PAYMENTS

2.1 On or by the Effective Date, the Defendant shall pay:

2.1.1 to the Claimants' Solicitors the aggregate sum of:

- (A) £9.5m (nine and a half million pounds sterling) (being £15m (the "**Legal Costs**") less the sum of £5.5m ordered to be paid in respect of the Common Issues Judgment) in respect of legal costs and disbursements;
- (B) £42m (forty-two million pounds sterling) by way of damages, litigation funding, ATE costs or other costs, or other relief claimed in the Action (the "**Settlement Payment**");
- (C) £0.75m (seven hundred and fifty thousand pounds sterling) in respect of the Support Fund (the "**Support Fund Costs**");

by electronic transfer to the client account of the Claimants' Solicitors, the details of which are:

Address:	Freeths Client Account
Sort Code:	30 00 09
Account No:	00678613
Ref:	JXH/IFR/2113618/1

2.1.2 The Legal Costs, the Settlement Payment and the Support Fund Costs are collectively referred to as the "**Cash Settlement Sum**".

- 2.2 The Defendant's obligation to pay the Cash Settlement Sum pursuant to this Deed shall be discharged in full by making the transfers referred to in clause 2.1 above.
- 2.3 Any dispute between the Claimants, the Claimants' Solicitors, the Claimant Steering Group, their litigation funders and/or ATE providers, as to the distribution or apportionment of the Cash Settlement Sum shall have no effect on the discharge to which the Defendant is entitled under clause 2.2 above.

3. NO LIABILITY

Nothing in this Deed shall be construed as an admission by the Defendant of any liability or of the validity of any of the Claimants' Claims or of any facts or matters in relation to any Like Claim.

4. RELEASES AND COVENANTS NOT TO SUE

4.1 Save as expressly set out in clause 4.2 below, this Agreement is in full and final settlement of the Action, the Claimants' Claims, the Defendant's Counterclaims and any further claims

which arise out of or are in any way connected to, whether directly or indirectly, the claims or counterclaims made or the facts and matters alleged by any party in the Action (the "**Settled Claims**").

4.2 The Settled Claims shall not include:

4.2.1 claims in contract between the Defendant and those Claimants who remain in post as postmasters as set out in Schedule 3 which (a) arise wholly out of facts and matters which took place after the Effective Date of this Deed; and (b) which could not have been brought in the Action; and

4.2.2 claims against the Defendant for Malicious Prosecution.

4.3 Upon transfer by the Defendant of the Cash Settlement Sum pursuant to clause 2:

4.3.1 the Claimants shall for themselves and for any Related Party (insofar as they are able):

(A) fully and finally settle, release, acquit and forever discharge the Defendant from and against the Settled Claims; and

(B) covenant not to sue, pursue or proceed against the Defendant in relation to any claim, fact or matter arising from or connected to the Settled Claims; and

4.3.2 the Defendant shall, on its own behalf and on behalf of any of the Defendant's Related Parties:

(A) fully and finally settle, release, acquit and forever discharge the Claimants from and against the Settled Claims; and

(B) covenant not to sue, pursue or proceed against the Claimants (or any of them) or their Related Parties in relation to any claim, fact or matter connected to the Settled Claims.

4.4 The agreement set out in this Deed supersedes and overrides any and all previous agreements between the Parties and any previous court orders relating to the Legal Costs and all other claims relating to other legal costs, expenses and disbursements, save to the extent that such agreements or orders have already been satisfied.

4.5 It is acknowledged and agreed that the compromise set out in this Deed was reached by the Parties acting in good faith and that no additional obligation to that effect shall be implied.

5. **WARRANTIES AND INDEMNITIES**

5.1 The Claimants and the Defendant warrant and represent that it has not sold, transferred, assigned or otherwise disposed of its interest in the Settled Claims which might give rise to separate claims.

5.2 The Claimants' Solicitors warrant that the Claimants are legally liable to pay the Legal Costs.

5.3 Should any Party (other than the Defendant) bring any actions, claims or proceedings against the Defendant or should the Defendant bring any such actions, claims or proceedings against any Party in respect of or in relation to the Settled Claims (for the avoidance of doubt, save in relation to compliance with this Deed), the Party bringing the action, claim or proceedings shall indemnify, and shall keep indemnified, the other Party in respect of any and all costs or liabilities (including any and all legal costs, whether or not those costs would be recoverable apart from the provisions of this clause) incurred in connection with the action, claim or proceedings.

5.4 The Claimants' Solicitors warrant that they have the authority and power to enter into this Deed on behalf of the named Claimants in Schedule 1 and to execute the agreement on their behalf. For the avoidance of doubt, the Claimants' Solicitors do not warrant their authority (or that of the Claimants) to bind any party other than the Claimants or the Claimants' Solicitors to the terms of this Deed.

5.5 The Claimants' Solicitors represent and warrant that they have provided independent advice to the Claimants (by so advising the Claimant Steering Committee) that they are satisfied that the decision reached to settle on the terms of this Deed was fair and appropriate in all the circumstances.

6. TOMLIN ORDER

6.1 As soon as is reasonably practicable after the Effective Date, the Claimants' Solicitors shall file the agreed Tomlin Order at Schedule 4, signed by both parties, staying all Settled Claims upon the terms of the schedules thereto, save for the purposes of enforcement of the terms in Part A Confidential Schedule II.

6.2 The Defendant shall ensure that it has taken all of the steps set out in Part B of Confidential Schedule II of the agreed Tomlin Order at Schedule 4 before 30 January 2020.

6.3 The Claimants shall apply to the Court to discharge the Group Litigation Order dated 22 March 2017 and discontinue all claims in these proceedings with no further order as to costs by no later than 4pm on 31 January 2020, upon compliance by the Defendant with the requirements in Part B of Confidential Schedule II of the agreed Tomlin Order at Schedule 4.

7. CONVICTED CLAIMANTS

7.1 The Parties acknowledge that:

7.1.1 amongst the Claimants are some individuals who have been convicted of criminal offences (the "**Convicted Claimants**") of which approximately 32 have referred their cases to the Criminal Complaints Review Commission (the "**CCRC**");

7.1.2 the Convicted Claimants cannot proceed with their claims in the Action for Malicious Prosecution, or with claims which would be barred by *res judicata* by reason of their conviction, unless those convictions are overturned;

7.1.3 as part of the settlement set out in this Deed, the Defendant has not made, or agreed to make, any payment to or for the benefit of any Convicted Claimant; and

7.1.4 if, for reasons of expediency and to facilitate the settlement of the Action as a whole, those Claimants who are not Convicted Claimants elect to share any part of the Cash Settlement Sum to which they may be entitled with any Convicted Claimant, though not giving either express or implicit approval to such a course, the Defendant acknowledges it is unable to prevent it.

7.2 Nothing in this clause 7 shall prevent the Convicted Claimants from pursuing the remedies available to them through the civil courts in relation to claims by them for Malicious Prosecution (but Malicious Prosecution only), or through the CCRC and/or the criminal appellate courts. The Defendant agrees that time will not start to run for the purpose of the Limitation Act 1980 until any conviction is overturned.

7.3 The Defendant undertakes that:

7.3.1 it shall take advice from leading counsel at the criminal Bar as to how it should proceed with regard to the Convicted Claimants and shall instruct him or her to consider its obligations to the CCRC, to the Crown Prosecution Service, to the Courts and to the public interest and administration of justice insofar as each is relevant in any given case, in relation to the cases of the Convicted Claimants;

7.3.2 it shall, at minimum, act upon and follow the legal advice it receives from leading counsel;

7.3.3 it shall take no steps to prevent the Horizon Issues Judgment from being handed down, and the Defendant acknowledges that the Convicted Claimants may rely upon it should they so wish;

7.3.4 if any Convicted Claimant obtains permission to appeal, the Defendant shall take advice from a leading criminal barrister as to what position the Defendant should

take in relation to the appeal, having due regard to the findings by Mr Justice Fraser in the Common Issues Judgment and in the Horizon Issues Judgment; and

7.3.5 in the event that any Convicted Claimant who was prosecuted by the Defendant has his or her conviction overturned in the criminal appellate courts as a result of:

(A) actions or omissions by the Defendant; and

(B) findings or observations made in the Common Issues Judgment or Horizon Issues Judgment

the Defendant will provide that Convicted Claimant with an apology which reflects the basis upon which the conviction was overturned.

7.4 The terms of this clause 7 are not an admission of liability or an admission of wrongdoing on the part of the Defendant and, in particular, Royal Mail and the Crown Prosecution Service, neither of whom are parties hereto. Nor are they evidence that any settlement payment was made to any Convicted Claimant in respect of their specific cases.

8. **SUPPORT FUND**

8.1 The Defendant shall pay to the Claimants' Solicitors the Support Fund Costs to enable the Claimant Steering Committee to establish and administer the Support Fund to provide financial relief and assistance in hardship cases including immediate financial hardship as well as individuals suffering from mental health problems (for the avoidance of doubt, including addiction) and stress-related illnesses.

8.2 The Support Fund may be used beyond the purposes in clause 8.1 once the Claimant Steering Committee is satisfied that its primary purpose has been served.

8.3 The Support Fund shall not be used to fund claims against the Defendant.

8.4 Subject to clause 8.3 above, the Support Fund shall be managed and administered by the Claimant Steering Committee in accordance with such procedures that the Claimants and the Claimant Steering Committee shall in their sole discretion decide.

8.5 The Defendant shall have no control or oversight over, or responsibility for or liability in respect of, the funding, management, administration or any other aspect of the Support Fund once its obligation to pay the Support Fund Costs has been discharged.

9. **SERVING SPMS**

9.1 The Defendant acknowledges the criticisms that have been made in the Common Issues Judgment about certain of its dealings with its postmasters.

9.2 The Defendant is committed to improving its culture and has a new management team which intends to make fair, just and reasonable improvements in accordance with the plan at Schedule 5.

9.3 The Defendant agrees to meet with a group comprising 3 members of the Claimant Group on at least a quarterly basis for no less than the next 12 months in order to share, and obtain feedback on its future plans for the improvement of the relationship with postmasters and their customers and to listen to ideas which may facilitate that objective.

9.4 The Defendant shall establish an internal group (the "**Historic Shortfall Group**") to deal with shortfalls which arose between 2000 and the Effective Date of this Agreement ("**Historic Shortfalls**"). The purpose of the Historic Shortfall Group shall be to bring finality to all outstanding issues in respect of Historic Shortfalls and to determine, in light of the Common Issues Judgment and the Horizon Issues Judgment (once handed down) whether such shortfalls should be paid, repaid, written off or compromised. The Historic Shortfall Group shall operate in accordance with the terms of reference set out at Schedule 6.

9.5 For the purpose of the mediation provision in Schedule 6, the Defendant shall establish a cost-effective and accessible mediation scheme to the satisfaction of Charles Flint QC and Stephen Ruttle QC.

9.6 The Defendant shall use reasonable endeavours to resolve any outstanding issues with serving postmasters (including suspended postmasters) who are Claimants in the Action as swiftly as practicable following the identification of those issues by the Claimants and/or the Claimants' Solicitors.

9.7 In the event of any issue, difference or dispute arising between the Defendant and a serving Claimant, the Parties shall follow the dispute resolution procedure provided in clause 16.2 below. The Claimant Steering Committee will encourage SPMs who are not Claimants to make use of the dispute resolution procedure.

10. **FORMER SPM CLAIMANTS**

10.1 As part of the settlement of the Action, and notwithstanding that SPMs are agents and not employees, the Defendant agrees to consider, in good faith, any request made by any former SPM Claimant for a letter of reference. Any such letter which the Post Office agrees in good faith to provide shall:

10.1.1 confirm that the Claimant was appointed as a SPM; and

10.1.2 state the duration of his or her tenure.

10.2 The SPM concerned shall be entitled, but not obliged, to share with any person seeking a reference the Joint Press Statement (or as the case may be, any letter to be provided to a Convicted Claimant by the Defendant).

10.3 Nothing in the above provision precludes any Claimant from asking any individual for a personal reference, nor does it oblige any individual to provide a personal reference.

11. **INSOLVENCY, SECURITY AND CHARGES**

11.1 In the case of those Claimants who provide documentary evidence that they are subject to an ongoing bankruptcy or insolvency process, the Defendant agrees, without making any admissions as to the validity of the original claim or proof, and subject to confirmation from the relevant trustee or insolvency officeholder (the "**Officeholder**") that (a) the Officeholder agrees with the proposed course of action and (b) the Defendant shall incur no liability in respect of any fees or costs to either the Officeholder or the Claimant's estate by so doing, that it shall:

11.1.1 as soon as practicable following the provision of the name and contact details of the Officeholder, confirm to the Officeholder that it withdraws any claim or proof of debt in respect of unpaid shortfalls arising between 2000 and the Effective Date of this Deed or, alternatively, (but only if it would be permissible and practical to do so) agree to assign the claim or proof of debt to the Claimant in question; and agree, at the Claimant's election:

(A) to withdraw any claim or proof of debt in respect of unpaid shortfalls arising between 2000 and the Effective Date of this Deed; or

(B) to sign an appropriate deed of assignment prepared by the Claimant in question, to assign and so assign the claim or proof of debt to the Claimant in question and confirm to the Officeholder that it has so assigned the claim and give such notice of assignment required to give such assignment legal effect;

11.1.2 as soon as practicable following the provision of a copy of any charge or other security held by the Defendant and the appropriate paperwork, agree to assign to the Claimant in question (or at his or her election, release) any security it holds in respect of the aforesaid claim or proof.

11.2 The provisions of Clause 11.1.1(B) or 11.1.2 shall not oblige the Defendant to take any step unless the relevant Officeholder so agrees. Nor does it make any representation or give any warranty as to the legal effect thereof.

11.3 In the case of those Claimants who have been or are the subject of civil proceedings by the Defendant relating to the subject matter of the Action, and / or have charging orders made

against them in favour of the Defendant and / or any other cash or security taken by the Defendant in connection with those proceedings:

- 11.3.1 the Defendant shall take all necessary steps and cooperate in good faith with the Claimants (or any solicitors instructed by them) to expedite the resolution of any such proceedings on a basis consistent with the provisions of this Deed;
 - 11.3.2 in the event that a Claimant notifies the Defendant of any steps he or she requests that the Defendant take to bring about the discontinuance, variation, set aside, discharge or release of any such proceedings, judgment, order or related security, the Defendant shall respond within 14 days or as soon as is reasonably practicable, confirming whether it consents to the request made by the Claimant, such consent not to be unreasonably withheld.
 - 11.3.3 In the event of a dispute following a withholding of consent by the Defendant, the Claimant may elect to resolve that dispute using the dispute resolution procedure set out in Clause 16.2 below.
- 11.4 Any disputes arising out of the Parties' compliance with Clause 11.1 and / or Clause 11.2 shall be subject to the dispute resolution procedure set out at Clause 16.2 below.

12. CONFIDENTIALITY

- 12.1 On the Effective Date, the Parties shall jointly release the press statement in the form set out in Schedule 7 to this Deed to the public (the "**Joint Press Statement**").
- 12.2 Each Party undertakes to the other that (unless the prior written consent of the other Party shall first have been obtained) it shall, and shall procure that its officers, employees, advisers and agents shall, keep confidential and not by failure to exercise due care or otherwise by any act or omission disclose to any person whatever or terms of this Deed or the contents of the discussions and negotiations which have led up to this Deed, save for the contents of the Joint Press Statement (the "**Confidential Information**").
- 12.3 The consent referred to in clause 12.2 shall not be required for disclosure by a Party of any Confidential Information:
 - 12.3.1 to its officers, employees, agents, shareholders, in each case, as may be contemplated by this Deed or to the extent required to enable such Party to carry out its obligations under this Deed, who shall in each case be made aware by such Party of its obligations under this clause and shall be required by such Party to observe the same restrictions on the use of the relevant information as are contained in this clause 12;
 - 12.3.2 to its professional advisers (including without limitation its auditors and other accounting advisers, financial advisers and legal advisers) who are bound to such Party by a duty of confidence which applies to any information disclosed;
 - 12.3.3 to the extent required by applicable law or by the regulations of any stock exchange or regulatory or supervisory authority to which such Party is or may become subject to or pursuant to any order of court or other competent authority or tribunal;
 - 12.3.4 in connection with the commencement, pursuit or defence by a Party of any legal proceedings to which any Confidential Information is relevant;
 - 12.3.5 by the Department of Business, Enterprise and Industrial Strategy to the extent its representatives consider such disclosure to be in the public interest;
 - 12.3.6 to the extent that the relevant Confidential Information is in the public domain otherwise than by breach of this Deed by such Party; and
 - 12.3.7 which is disclosed to such Party by a third party who is not in breach of any undertaking or duty as to confidentiality whether express or implied, in each case:

- (A) in the case of disclosure by the Defendant, subject to written consent from the Claimants' Solicitors; or
 - (B) in the case of disclosure by Parties other than the Defendant, subject to written consent from the Defendant.
- 12.4 If a Party intends, in circumstances contemplated by clause 12.3.3 or 12.3.4, to disclose any Confidential Information such Party shall give to the other Party such notice as is practical in the circumstances of such disclosure and shall co-operate with the other Party, having due regard to the other Party's views, and take such steps as the other Party may reasonably require in order to enable it to mitigate the effects of, or avoid the requirements for, any such disclosure.
- 12.5 If any Party intends, in circumstances contemplated by clause 12.3.7 to disclose any Confidential Information to a third party such Party shall seek the consent for disclosure of the relevant Party as soon as is practical in the circumstances, but not less than 3 Working Days. The consent of the Party whose consent is being sought shall not be unreasonably withheld.
- 12.6 This Deed shall not be used or referred to in any proceedings between the Parties save for the purposes of enforcing the terms of this Deed or establishing, should it be contested, the existence and/or terms of this Deed.
- 12.7 The Claimants, the Claimants' Solicitors and the Claimants' Steering Committee agree:
- 12.7.1 not to contradict the Joint Press Statement; and
 - 12.7.2 not to make defamatory statements about the Post Office, in particular any individuals, directors or employees of the Post Office.
- 12.8 The Defendant agrees:
- 12.8.1 not to contradict the Joint Press Statement; and
 - 12.8.2 not to make defamatory statements about the Claimants.
- 12.9 The Claimants' Solicitors will send an email to all Claimants including a fair-minded encouragement to comply with the obligation in clause 12.7 above and to give due credit to the Defendant for now having resolved this dispute and to make any comments in a moderate and fair-minded way.
- 12.10 Nothing in this clause shall prevent the Claimants' Solicitors from informing or advising the Claimants as to the terms and effect of this Deed or any document referred to therein and / or matters relating to the distribution of any settlement sums received under this Deed.
- 12.11 The Parties agree that the Claimants who attended the mediation are at liberty to disclose that they attended the mediation, that they met the CEO of the Defendant, that they gave their accounts of what had happened to them, and that he had listened attentively and that they were very pleased to have had this opportunity.

13. CONTINUING LEGAL REPRESENTATION / FUNDING

- 13.1 The Claimants' Solicitors agree:
- 13.1.1 to inform the Defendant of any Potential Claimants who may agree to the Defendant being so informed, limited to those Potential Claimants of which they are aware on the Effective Date of this Agreement;
 - 13.1.2 not to solicit, advise, represent or fund any Potential Claimants, either directly or indirectly;
 - 13.1.3 not to share any information relevant to the Action that is confidential with any Potential Claimants or any other party;
 - 13.1.4 not to take any steps which might reasonably be expected to encourage Potential Claimants to bring claims based on facts similar to or arising out of those so as to undermine the obligation in the Action (whether in England and Wales or in any other jurisdiction) against the Defendant or its Related Parties; and

- 13.1.5 to make the following statement, and only the following statement or words to materially similar effect, if approached by any Potential Claimants in connection with a possible claim based on facts similar to or arising out of those in the Action:

"[I/we] acted for the Claimants in the Post Office Group Litigation but that litigation has come to an end and [I am/we are] not able to advise you or represent you in relation to any matters related to the subject matter of that litigation. If you are experiencing problems with Post Office or consider you have a claim against Post Office we would encourage you to contact Post Office directly at no cost to yourself, in order to be able to make use of the Dispute Resolution Scheme which Post Office has established to help existing SPMs. You are also free to seek legal advice. You can find a local solicitor via the Law Society website or you might wish to contact the Citizens Advice Bureau who may be able to advise you of some organisations who could assist you."

- 13.2 The Claimant Steering Committee agrees:

- 13.2.1 to take no steps at any stage in the future to solicit or encourage any group litigation by Potential Claimants against the Defendant;
- 13.2.2 to take no steps at any stage in the future to solicit legal claims against the Defendant; and
- 13.2.3 not to share any information relevant to the Action that is confidential with any Potential Claimants.

14. **CONTRACTS (RIGHTS OF THIRD PARTIES) ACT 1999**

- 14.1 No Party may assign the benefit of this Deed at any time and the rights contained herein are personal to the Parties.
- 14.2 Save as expressly provided in this Deed, any person who is not a Party has no rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of this Deed but this does not affect any right or remedy of any person which exists or is available other than under that Act.
- 14.3 Notwithstanding any other provision of this Deed, the Parties intend that their Related Parties (or any of them) shall have rights to enforce any provision of this Deed in which reference is made to such Related Parties.

15. **SERVICE OF NOTICES**

- 15.1 Any notice to be served on the Defendant under this Agreement:
- 15.1.1 must be in writing and addressed to the Office of the General Counsel; and
- 15.1.2 shall be served by post or personal delivery at the Defendant's registered address from time to time.
- 15.2 Any notice to be served on any other Party shall be in writing and shall be deemed to be effective if served by post or personal delivery at that Party's business or home address or if it comes to the attention of the party concerned by any other means.

16. **MISCELLANEOUS**

Governing Law

- 16.1 This Deed and any dispute or claim arising out of or in connection with it or its subject matter, existence, negotiation, validity, termination or enforceability (including non-contractual disputes or claims) shall be governed by and construed in accordance with English law.

Dispute Resolution

16.2 Save as provided for in the agreed Tomlin Order in Schedule 4 (to be sought by the Parties under clause 6), the Parties agree that any dispute or claim arising out of or in connection with this Deed or its subject matter, existence, negotiation, validity, termination or enforceability (including non-contractual disputes or claims) (the "**Dispute**") shall be resolved as follows, to the exclusion of any other dispute resolution procedure:

16.2.1 Notification

The aggrieved party shall notify the other party of the Dispute in writing, providing such reasonable detail as they are able to provide;

16.2.2 Information

Within 14 days or as soon as is reasonably practicable, the parties shall provide each other with any obviously relevant information relating to the dispute and any information reasonably available that the other party may request – the parties shall cooperate in identifying such relevant information;

16.2.3 Good Faith Meeting

Within 21 days or such longer period as may be agreed between the parties, the parties or their representatives shall meet in good faith with a view to resolving the Dispute amicably between them before any costs are incurred (the "**Good Faith Meeting**");

16.2.4 Escalation Meeting

If the Dispute is not resolved as a result of the Good Faith Meeting, either party may within 21 days escalate the dispute to a member of the Defendant's senior management to be nominated by the CEO or the General Counsel who will meet with the parties to seek to resolve the Dispute (the "**Escalation Meeting**");

16.2.5 Mediation

The parties to the Dispute shall consider whether to mediate and, if they both agree to do so, shall seek to resolve the Dispute by mediation on such terms as they may agree (the "**Mediation**");

16.2.6 Small Disputes

All Disputes for sums totalling not more than £10,000 ("**Small Disputes**") which are not resolved at or as a result of the Escalation Meeting and / or Mediation, shall be resolved by recourse to civil proceedings in the County Court pursuant to the Small Claims Track and shall be subject to the fee scale applicable thereto, and the parties agree not to seek reallocation of the proceedings to the Fast Track or Multi Track;

16.2.7 Larger Disputes

All Disputes other than those which are Small Disputes, which are not resolved at or as a result of the Escalation Meeting and / or Mediation, shall be referred to and finally determined by arbitration under the Arbitration Act 1996. The appointing authority shall be Charles Flint QC and Stephen Ruttle QC, the number of arbitrators shall be one, the seat of arbitration shall be London, England and the language of the arbitration shall be English.

16.3 For the avoidance of doubt, any Claimant entitled to bring an individual claim for Malicious Prosecution shall do so (whether or not they have attempted mediation to resolve such claim) in the Courts.

Further Matters


- 16.4 This Deed and its Schedules represents the entire understanding and constitutes the whole agreement in relation to its subject matter and supersedes any previous agreement between the Parties with respect thereto and, without prejudice to the generality of the foregoing, excludes any warranty, condition or other undertaking implied at law or by custom, usage or course of dealing.
- 16.5 Each Party confirms that:
- 16.5.1 in entering into this Deed it has not relied on any representation, warranty, assurance, covenant, indemnity, undertaking or commitment which is not expressly set out in this Deed; and
- 16.5.2 in any event, without prejudice to any liability for fraudulent misrepresentation or fraudulent misstatement, the only rights or remedies in relation to any representation, warranty, assurance, covenant, indemnity, undertaking or commitment given or action taken in connection with this Deed are pursuant to this Deed, and for the avoidance of doubt and without limitation, neither party has any other right or remedy (whether by way of a claim for contribution or otherwise) in tort (including negligence) or for misrepresentation (whether negligent or otherwise, and whether made prior to, or in, this Deed).
- 16.6 If any provision or part of this Deed is found to be void or unenforceable, it shall be deemed to be deleted and the remaining provisions of this Deed shall continue in full force and effect.
- 16.7 This Deed may be executed in any number of counterparts and by the Parties to it on separate counterparts, each of which when so executed and delivered shall be an original, but all the counterparts shall together constitute one and the same instrument.
- 16.8 No variation of this Deed shall be effective unless it is in writing (which for this purpose, does not include email) signed by or on behalf of each of the Parties.
- 16.9 A failure or delay in exercising any right or remedy under this Deed shall not constitute a waiver of that right or remedy. A single or partial exercise of any right or remedy shall not prevent the further exercise of that right or remedy. A waiver of a breach of this Deed shall not constitute a waiver of any other breach.
- 16.10 The Parties acknowledge that damages would not be an adequate remedy for a breach of this Agreement and each Party is entitled to the remedies of injunction, specific performance and other equitable relief for a threatened or actual breach of this Deed.
- 16.11 Each of the Parties represents and warrants that they have the power and authority to enter into this Deed.

IN WITNESS whereof this Deed has been entered into on the date first above written.

Executed and delivered as a deed by
the **Claimants** acting by Freeths LLP
in the presence of

)
)
)


CHARLES FLINT QC
Name of witness:


Signature of witness:

Address:
Blackstone Chambers
London EC4Y 9BW
Occupation
Barrister

Executed and delivered as a deed by
Post Office Limited acting by in the
presence of

)
)
)


Name of witness: **RODRICA WILLIAMS**

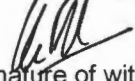
Signature of witness: 

Address: **40 CLARENCE AVENUE**
LONDON SW4 8HU
Occupation **SOLICITOR**

Executed and delivered as a deed by
Freeths LLP acting by in the presence of

)
)
)


CHARLES FLINT QC
Name of witness:


Signature of witness:

BLACKSTONE Chambers
Address: **London EC4Y 9BW**
Barrister
Occupation:

SCHEDULE 1

Claimant No.	Claimant's Full Name (Including title)	Claimant's Home Address	Date of entry on Group Register
1	Mr Haji Nadeem Abbas Choudry	33 Selsey Road, Edgbaston, Birmingham, West Midlands, B17 8JR	23/02/2017
2	Ms Lesley Abbot	38 Goodwood Grove, York, North Yorkshire, YO24 1ER	23/02/2017
3	Mr Naushad Abdulla	76 Palmeira Road, Bexleyheath, DA7 4UX	23/02/2017
4	Mrs Oyetju Omotara Adedayo	47 Cantium Place, Snodland, Kent, ME6 5FD	23/02/2017
5	Mrs Tabasam Ahmed	2/2, 24 Keir Street, Glasgow, Scotland, G41 2NW	23/02/2017
6	Mr Mohammed Zubair Amir	15 Lowick Avenue, Bolton, BL3 2DS	23/02/2017
7	Miss Dionne Andre	25 Greenside Drift, South Shields, NE33 3ND	23/02/2017
8	Ms Nichola Arch	21 Barton Field, Cambridge, Gloucester, Gloucestershire, GL2 7DH	23/02/2017
9	Mrs Isabella Armstrong-Wall	152 Chatsworth Street, Barrow-in-Furness, Cumbria, LA14 5RX	23/02/2017
10	Mr Kamran Ashraf	6 Rutherford Court, 15 Newsholme Drive, London, N21 1UE	23/02/2017
11	Ms Shazia Saddiq (nee Azam)	The Coach House, 2 Rochester Close, Middleton Cheney, Oxfordshire, OX17 2RW	23/02/2017
12	Mr Lawrence Glyn Bailey	Camilla House, Howey Old Post Office, Howey, Llandrindod Wells, Powys, LD1 5PT	23/02/2017
13	Mrs Carol Bains	Springfield, Taylor Lane, Barwick in Elmet, Leeds, West Yorkshire, LS15 4LX	23/02/2017
14	Mr Virendra Kumar Bajaj	5 Falmouth Road, Chelmsford, Essex, CM1 6HY	23/02/2017
15	Mrs Cynthia Balakumar	122 Woodford Avenue, Redbridge, Ilford, Essex, IG2 6XA	23/02/2017
16	Ms Tracy Felstead (formerly Banks)	3 Boumside Drive, Telford, Shropshire, TF3 1DT	23/02/2017
17	Mrs Jasvinder Barang	9 Crabtree Dell, Letchworth Garden City, Hertfordshire, SG6 2TJ	23/02/2017
18	Ms Margaret Bateman	2 Wilf Bown Close, Earl Shilton, Leicester, Leicestershire, LE9 7BR	23/02/2017
19	Mr Alan Bates	3 Bod Elian, Llanelian-Yn-Rhos, Conwy, LL29 8UY	23/02/2017
20	Mr Arun Bhanote	3 Laburnum Road, Walsall, West Midlands, WS5 4DU	23/02/2017
21	Mr Revti Raman Bhanote	3 Laburnum Road, Walsall, West Midlands, WS5 4DU	23/02/2017
22	Ms Neha Gautum (nee Bhardwaj)	21 Corby Craig Gardens, Bilston, Edinburgh, EH25 9TG	23/02/2017
23	Ms Ram Pratap Bhardwaj	24 Kirkwood Avenue, Stepps, Glasgow, Scotland, G33 6GD	23/02/2017
24	Mr Harpreet Singh Bhondi	1 Church Road Watlington Norfolk PE33 0HE	23/02/2017
25	Mr Rajinder Bilkhu	The Grange, Tursdale, Durham, County Durham, DH6 5NU	23/02/2017
26	Ms Amanda Julie Bissett	Higher Sticker Post Office & Stores, Fore Street, Sticker, Cornwall, PL26 7HD	23/02/2017
27	Mrs Margaret Winifred Boston	11 Windsor Drive, Dersingham, King's Lynn, Norfolk, PE31 6JL	23/02/2017
28	Mrs Evon Botoros	Herne Post Office, 18 Herne Street, Herne Bay, Kent, CT6 7HQ	23/02/2017
29	Ms Janet Bradbury	87 Kingsbury Road, Coventry, CV6 1PT	23/02/2017
30	Mr Timothy Brentnall	3 Church Road, Haverfordwest, Pembrokeshire, SA62 6BG	23/02/2017

Claimant No.	Claimant's Full Name (Including title)	Claimant's Home Address	Date of entry on Group Register
31	Ms Sharon Pauline Brown	51 Hunter Terrace, Grangetown, Sunderland, Tyne & Wear, SR2 8SB	23/02/2017
32	Mr Thomas George Brown	51 Hustletown Gardens, South Stanley, County Durham, DH9 6NH	23/02/2017
33	Mr Gary Brown	17 Station Road, Rawcliffe, Goole, East Riding of Yorkshire, DN14 8QP	23/02/2017
34	Mrs Wendy Vivian Buffrey	41 Dunster Road, Spring Bank, Cheltenham, Gloucestershire, GL51 0NL	23/02/2017
35	Mr Nathan Vincent Bulch	10 Abbey Drive, Tynemouth, North Shields, Tyne & Wear, NE30 4JU	23/02/2017
36	Mr Timothy Burgess	29 High Street, Catterick Village, Richmond, North Yorkshire, DL10 7LL	23/02/2017
37	Ms Sarah Burgess-Boyde	11 Melton Drive, New Hartley, Northumberland, NE25 0RD	23/02/2017
38	Mr Alan Campbell	Rosewood, Lamplash, Isle of Arran, KA27 8NE	23/02/2017
39	Mr David Carney	223 Newcastle Road, Sunderland, Tyne & Wear, SR5 1NR	23/02/2017
40	Ms Julie Carter	8 Ascot Gardens, South Shields, Tyne & Wear, NE34 0PX	23/02/2017
42	Mr Ghazala Chishty	25 Wheelers Lane, Kings Heath, Birmingham, West Midlands, B13 0SB	23/02/2017
43	Mr Bashir Choglay	273 Blackburn Road, Accrington, Lancashire, BB5 0AL	23/02/2017
44	Ms Jillia Marian Climo	C/O Bedruthan, Little Ness Road, Ruyton XI Towns, Shropshire, SY4 1LQ	23/02/2017
45	Ms Deirdre Connolly	65 Summerhill Court, Strabane, County Tyrone, BT82 9FJ	23/02/2017
46	Mr Adrian Corner	165 Elm Way, Chester-Le-Street, County Durham, DH2 2LG	23/02/2017
47	Ms Wendy Cousins	14 London Road Hertford Heath Hertfordshire SG13 7RH	23/02/2017
48	Mr Philip Cowan	73/75 Moo 3, Houkon Road, Tambon Kamala, Ampur Kathu, Phuket, Thailand	23/02/2017
49	Ms Pauline Coyle	58 Main Street, Bonby, Brigg, North Lincolnshire, DN20 0PW	23/02/2017
50	Miss Zoe Dan	Samphire, Bryher, Isles of Scilly, TR23 0PR	23/02/2017
51	Mr Scott Darlington	128 Palmerston Street, Bollington, Cheshire, SK10 5JX	23/02/2017
52	Mr Philip John David Dauncey	15 St Julius Crescent, Oakbrook Estate, Llanharan, Pontyclun, Wales, CF72 9SF	23/02/2017
53	Mr John Dickson	528 Chesterfield Road, North Peasley, Mansfield, Nottinghamshire, NG19 7SR	23/02/2017
54	Mr Sukhwant Dosanjh	Stonleigh Garden House Farm, 9-13 Carlingford Road, Chester le Street, County Durham, DH2 3RD	23/02/2017
55	Ms Marion Drydale	15 Martindale Close, Royton, Oldham, Lancashire, OL2 6PR	23/02/2017
56	Mr Sathiseelan Easwarakumar	61 Boycroft Avenue, Kingsbury, Greater London, NW9 8AL	23/02/2017
57	Mr Thomas English	The Old Post Office, Trent Lane, Great Haywood, Stafford, Staffordshire, ST18 0ST	23/02/2017
58	Mrs Nimala Fatania	25 Winton Court, Winton Road, Petersfield, Hampshire, GU32 3HB	23/02/2017
59	Mr Stanley Fell	4 The Green, Newton Burgoland, Coalville, Leicester, Leicestershire, LE67 2SS	23/02/2017
60	Ms Joanne Foulger	216 Boaler Street, Liverpool, Merseyside, L6 6AE	23/02/2017
61	Mr Richard Fairfax Gates	2 Brick Kiln Hill, Boxford, Sudbury, Suffolk, CO10 5NT	23/02/2017
62	Mr Harkamel Ghag	8 Overdale Close, Long Eaton, Nottingham, Nottinghamshire, NG10 3JJ	23/02/2017
63	Mr David John Gilbert	Winsham House, Bulls Lane, Tatworth, Chard, Somerset, TA20 2SL	23/02/2017
64	Ms Paula Jane Gorman	37 Rutherford Road, Windless, St Helens, Merseyside, WA10 6HJ	23/02/2017

Claimant No.	Claimant's Full Name (Including title)	Claimant's Home Address	Date of entry on Group Register
65	Ms Donna Lynn Gosney	153 Verity Crescent, Canford Heath, Poole, Dorset, BH17 8TX	23/02/2017
66	Mr Shamsudin Govani	192 Lawrence Hill, Bristol, City of Bristol, BS5 0DR	23/02/2017
67	Ms Sally Graham	47 West Street, Templecombe, Somerset, BA8 0LG	23/02/2017
68	Ms Alison Hall	Hightown Post Office, 483 Halifax Road, Liversedge, West Yorkshire, WF15 8HU	23/02/2017
69	Ms Josephine Hamilton	The Old School, Lees Hill, South Warnborough, Hook, Hampshire, RG29 1RW	23/02/2017
70	Mr Muhammad Haneef	15 Inverary TerraceDundeeScotland DD3 6BS	23/02/2017
71	Mrs Susan Hazzleton	79-81 The Street, Little Waltham, Chelmsford, Essex, CM3 3NT	23/02/2017
72	Mr David Hedges	21 Park Avenue, Skegness, Lincolnshire, PE25 2TF	23/02/2017
73	Ms Allison Henderson	38 Burnt Hills, Cromer, Norfolk, NR27 9LW	23/02/2017
74	Mr Peter Holloway	15 Windmill Hill Close, Ellington, Morpeth, NE61 5BS	23/02/2017
76	Mr Frank Kershaw Holt	Glenmoriston Stores, Ivermoriston, Inverness, IV63 7YA	23/02/2017
77	Mrs Gillian Howard	4 St Mary's Way, Netherthong, Holmfirth, West Yorkshire, HD9 3XS	23/02/2017
78	Mr Graham Howard	4 St Mary's Way, Netherthong, Holmfirth, West Yorkshire, HD9 3XS	23/02/2017
79	Mrs Elaine Hughes	The Post Office, 2 Station Row, New Bolingbroke, Boston, Lincolnshire, PE22 7LB	23/02/2017
80	Mrs Lynette Jane Hutchings	48 Longcroft Way, Havant, Hampshire, PO9 1FL	23/02/2017
81	Mrs Elaine Illidge	44 Rutherford Road, Windle, St Helens, Merseyside, WA10 6HJ	23/02/2017
82	Ms Colleen Ingham	77 Front Street, Cockfield, County Durham, DL13 5DQ	23/02/2017
83	Mrs Veronica Dorothy Sheila Irvine	Knock View, Aberchirder, Cornhill, By Banff, Scotland, AB45 2AY	23/02/2017
84	Ms Karen James	Glyn Hir, Neath Abbey Road, Neath, Port Talbot, West Glamorgan, SA10 7BR	23/02/2017
85	Ms Davinda Janda	52 Alpine Rise, Stivichall, Coventry, West Midlands, CV3 6NR	23/02/2017
87	Mr Cledwyn Pierce Jones	12 Bro Rhos, Bethel, Caernarfon, Gwynedd, LL55 1AQ	23/02/2017
88	Mr Keith Jones	2 Cwrt Y Camden, Brecon, Powys, LD3 7RR	23/02/2017
89	Mr Michael Ernest Jones	Ewloe Post Office, The Highway, Ewloe, Deeside, Flintshire, CH5 3DN	23/02/2017
90	Mr Harish Joshi	47 Windrush Drive, Hinckley, Leicester, Leicestershire, LE10 0NY	23/02/2017
91	Mrs Karen Judd	Westhaven House, New Street, Painswick, Stroud, Gloucestershire, GL6 6XH	23/02/2017
92	Mr Parmod Kumar Kalia	17 Raymere Gardens, Woolwich, London, Greater London, SE18 2LB	23/02/2017
93	Mrs Seima Kamran	6 Rutherford Court, 15 Newsholmes Drive, London, N21 1UE	23/02/2017
94	Mr Anish Kavi	5 Kipling CloseCrawleyWest SussexRH10 3BU	23/02/2017
95	Mr Mohammed Khalil	262 Abbeyfield Road, Sheffield, South Yorkshire, S4 7AZ	23/02/2017
96	Mr Antony Afzal Khan	4 Holland Road, Crumpsall, Manchester, M8 4NP	23/02/2017
97	Mr Amir Khan	164 Greenhill Avenue, Sheffield, South Yorkshire, S8 7TF	23/02/2017
98	Mrs Mamonah Khan	1419a Pollokshaws Road, Glasgow, G41 3RG	23/02/2017
99	Mr Darren James King	116 Kirkleatham Lane, Redcar, Cleveland, TS10 5DD	23/02/2017

Claimant No.	Claimant's Full Name (Including title)	Claimant's Home Address	Date of entry on Group Register
100	Ms Lorraine Kirkman (nee Piner)	1 Bowling Green Cottage, Bowling Green Lane, LL55 1BB	23/02/2017
102	Ms Susan Knight	St. Keverne Post Office, The Square, St Keverne, Helston, Cornwall, TR12 6NB	23/02/2017
103	Mr Kamaljit Kooner	134 Coombe Rise, Oadey, Leicester, Leicestershire, LE2 5TX	23/02/2017
104	Mr Hitesh Korat	9 Wykeham Close, Southampton, Hampshire, SO16 7LZ	23/02/2017
105	Mr Kamaleswaran Kunabalasingam	173-175 High Street, Sheerness, Kent, ME12 1UH	23/02/2017
106	Mr Saifudin Nazarali Kutianawala	23 Cherryholt Avenue, Stockport, Greater Manchester, SK4 3PT	23/02/2017
107	Mr Adrees Latif	5 Manor Road, Caddington, Bedfordshire, LU1 4EE	23/02/2017
108	Ms Denise Latrielle	Folly Cottage, Park Street, Exford, Somerset, TA24 7PP	23/02/2017
111	Mrs Susan Elizabeth Mansfield	58A Lawrence Road, Wavertree, Liverpool, Merseyside, L15 0EG	23/02/2017
112	Ms Wendy Martin	13 Kingsway North, York, North Yorkshire, YO30 6JQ	23/02/2017
113	Mr Gary Massey	5 Sandymount, Comber Road, Dundonald, County Down, Northern Ireland, BT16 2AX	23/02/2017
114	Mr Francis Joseph Maye	2 Little Park, Southam, Warwickshire, CV47 0JG	23/02/2017
115	Ms Katherine McAlerney	2 Backaderry Road, Leitrim, Castlewellan, County Down, Northern Ireland, BT31 9SL	23/02/2017
116	Mr Donald Roger Mclean	Daisybank, Grant Road, Grantown-on-Spey, PH26 3LD	23/02/2017
117	Miss Tracey Anne Merritt	4 Meadow Close, Wincanton, Somerset, BA9 9RN	23/02/2017
118	Mr Asif Mirza	Trent View, 401 Birches Head Road, Stoke on Trent, ST2 8DD	23/02/2017
119	Mrs Seema Misra	3 The Hollies, Lower Guildford Road, Knaphill, GU21 2EF	23/02/2017
120	Mr John Robert Moir	38 Reedham Court, Newcastle Upon Tyne, Tyne & Wear, NE5 4SZ	23/02/2017
121	Mr Arthur Modd	1 Greenbank Long Preston Skipton North Yorkshire BD23 4NA	23/02/2017
122	Ms Enid Mummery (deceased)	23 Cromer Road, Romford, Essex, RM7 9DT	23/02/2017
123	Mr Nahman Nisar	4 Belgrave Terrace, Gateshead, Tyne and Wear, NE10 9EH	23/02/2017
124	Mr Jenny O'Dell	24 The Highway, Great Staughton, St. Neots, Cambridgeshire, PE19 5DA	23/02/2017
125	Ms Mojisola Okuwoga	25 St Lukes Road, Old Windsor, Berkshire, SL4 2QL	23/02/2017
126	Mr Ralph Oliver (a Protected Party by Terri Packwood, his Litigation Friend)	66 Sherwood Drive, Harrogate, North Yorkshire, HG2 7HF	23/02/2017
127	Mrs Sarah Mary Picton Osolinski	3 Bishpool Grove, Newport, NP19 9NN	23/02/2017
128	Mr Damian Peter Owen	16 Kiddemore Green Road, Brewood, Stafford, ST19 9BQ	23/02/2017
129	Ms Sandra Anne Owen	Lifestyle Express Flat, Bridge Street, Menai Bridge, Isle of Anglesey, LL59 5DN	23/02/2017
130	Mrs Wendy Ann Owen (the personal representative of Mr John Owen (deceased))	5 High Street, Coedpoeth, Wrexham, LL11 3RY	23/02/2017
131	Mr Sivanesarajah Pakeerathan	5 Old Marston Road, Oxford, Oxfordshire, OX3 0JR	23/02/2017
133	Mrs Jotika Patel	3 Binland Grove, Chatham, Kent, ME5 9UU	23/02/2017
134	Mr Upendra Kumar Patel	60 Denham Green Close, Denham, Uxbridge, Middlesex, UB9 5NB	23/02/2017

Claimant No.	Claimant's Full Name (Including title)	Claimant's Home Address	Date of entry on Group Register
135	Mr Vipinchandra Patel	2 Church Road, Horspath, Oxford, Oxfordshire, OX33 1RU	23/02/2017
136	Mr Yogesh Jashbhai Patel	10 The Parade, 26 Reading Road, Yateley, Hampshire, GU46 7UN	23/02/2017
137	Mr George Patterson	26 Hunters Hill Road, Gilford, County Armagh, BT63 6AL	23/02/2017
138	Ms Tracy Ann Paynter	9 Marshall Close, Cardiff, CF5 2QQ	23/02/2017
139	Ms Paula Pearse	17 Hartley Crescent, Birkdale, Southport, Merseyside, PR8 4SQ	23/02/2017
140	Mr Lee Phelps	131 Gower View Road, Gorseinon, Swansea, Glamorgan, SA4 4GB	23/02/2017
141	Mr Steve Bryan Phillips	3 Wern Crescent, Nelson, Treharris, Caerphilly, CF46 6NE	23/02/2017
142	Mr Paul Popov	6 Langford Drive, Boldon Colliery, Tyne & Wear, NE35 9LJ	23/02/2017
143	Mr Kanagasundara Prince	11 Alma Place, Strood, Rochester, Kent, ME2 2AE	23/02/2017
144	Mr Aslam Ramtoola	33 Chamber House Drive, Rochdale, Greater Manchester, OL11 3LS	23/02/2017
145	Mrs Shahnaz Rashid	4 Grendon Villas, Oxford Street, Clifton, Rotherham, S65 2DN	23/02/2017
146	Ms Shirley Rayner	Manchester HouseHigh StreetGlenthamsMarket RasenLincolnshireLN8 2EQ	23/02/2017
147	Mr Thomas Reed Morris	Phillipstown Post Office, 5 Derlywn Street, Newtredegar, Gwent, NP24 6AY	23/02/2017
148	Mr Mansel Kevin Rees	11 Heron Avenue, Llanelli, Carmarthenshire, SA15 4SL	23/02/2017
149	Mr Karl Thomas Anthony Reid	19 Rockmount Close, Woolton, Liverpool, L25 6JN	23/02/2017
150	Mr Brian Richardson	5 Meadowdale, Chilton, County Durham, DL17 0RN	23/02/2017
151	Mr James Richardson	33 Hylton Terrace, Pelton, Chester-Le-Street, County Durham, DH2 1DS	23/02/2017
152	Mr Alan Riddell	1 Cranleigh Road, Hylton Castle, Sunderland, Tyne & Wear, SR5 3PQ	23/02/2017
153	Mrs Carol Riddell	1 Cranleigh Road, Hylton Castle, Sunderland, Tyne & Wear, SR5 3PQ	23/02/2017
154	Ms Della Robinson	86 Sandy Lane, Duckinfield, Cheshire, SK16 5NL	23/02/2017
155	Ms Megan Robinson	104 Talbot Street, Whitwick, Coalville, Leicestershire, LE67 5AZ	23/02/2017
156	Mr Ernest Michael Rudkin	The Post House, 120 High Street, Ibstock, Leicester, Leicestershire, LE67 6LJ	23/02/2017
157	Mr Mohammad Sabir	69 Athol Road, Bradford, West Yorkshire, BD9 4QS	23/02/2017
158	Mr Mohammed-Azim Saleem	5 Neville Close, Bolton, Lancashire, BL1 2XR	23/02/2017
159	Mr Kamal Deep Sandhu	Apartment 6, Augustine Apartment, Hawker Drive, Addlestone, KT15 2FW	23/02/2017
160	Ennosel Joseph Dominic Savio	16B Horn Lane, Woodford Green, Essex, IG8 9AA	23/02/2017
161	Ms Siobhan Sayer	Holly House, The Street, Lammas, Norwich, Norfolk, NR10 5AF	23/02/2017
162	Mr Vinod Kumar Sharma	8 Ellergreen Road, Bearsden, Glasgow, East Dunbartonshire, G61 2RJ	23/02/2017
163	Mr Christopher Michael Sharples	20 Sedgefield Drive, Bolton, Lancashire, BL1 6ND	23/02/2017
164	Mr Jarnail Singh	46 Sedgebrook Road, Leicester, Leicestershire, LE5 6NF	23/02/2017
165	Mr Kuldip Singh	14 Dunsmore Road, Hall Green, Birmingham, West Midlands, B28 8EB	23/02/2017
166	Mr Setpal (Paul) Singh	1 Belgrave Avenue, Marple, Cheshire, SK6 6LY	23/02/2017
167	Mr Gurmit Singh-Gill	8 Nutmeg Grove, Walsall, West Midlands, WS1 2RZ	23/02/2017

Claimant No.	Claimant's Full Name (Including title)	Claimant's Home Address	Date of entry on Group Register
168	Mr Ravinder Pal Singh-Gill	72 Forest House Lane, Leicester Forest East, Leicester, Leicestershire, LE3 3NU	23/02/2017
169	Miss Janet Skinner	162 Stanbury Road, Hull, East Riding of Yorkshire, HU6 7BW	23/02/2017
170	Mr Brian Skirrow	16 Whinfell AvenueCockermouthCumbriaCA13 9AL	23/02/2017
171	Ms Julie Steward	12 Brookfield Rise, Hampsthwaite, Harrogate, HG1 2FY	23/02/2017
172	Ms Elizabeth Stockdale	32 Pinfold Lane, Bridlington, East Riding of Yorkshire, YO16 7AF	23/02/2017
173	Ms Sally Mary Kathleen Stringer	Beckford Stores & Post Office, Main Street, Beckford, Tewkesbury, Gloucestershire, GL20 7AD	23/02/2017
174	Ms Pamela Stubbs	257 Barkham Road, Wokingham, Berkshire, RG41 4BY	23/02/2017
175	Mr Greg Suszczenia	1 Waterhall, Southcroft Meadows, Epworth, North Lincolnshire, DN9 1GT	23/02/2017
176	Ms Joy Karon Taylor	17 Calabria Grove, Kendray, Barnsley, South Yorkshire, S70 3QJ	23/02/2017
178	Ms Pauline Thomson	10 Old Palace, High Street, Brenchley, Tonbridge, Kent, TN12 7NL	23/02/2017
179	Mr Hardial Singh Tiyyur	The Laurels, Woodfield Lane, Hessle, East Riding of Yorkshire, HU13 0ES	23/02/2017
180	Ms Sandra Tizzard	4 Middle Street, Puriton, Bridgwater, Somerset, TA7 8AU	23/02/2017
181	Mr Christopher Trousdale	Laurel Cottage, Lealholm, Whitby, North Yorkshire, YO21 2AQ	23/02/2017
182	Ms Jasvinder Uppal	104 Wilkes Avenue, Walsall, West Midlands, WS2 0JL	23/02/2017
183	Ms Lynne Veen	Uplowman Cross Post Office, Uplowman, Tiverton, Devon, EX16 7DP	23/02/2017
184	Mr Guy Vinall	The Loft, Funtington, Chichester, West Sussex, PO18 9LJ	23/02/2017
185	Mr Terence Walters	25 Royle Green Road, Northenden, Manchester, M22 4NS	23/02/2017
186	Mr Graham Ward	103 Daniel Way, Silver End, Witham, Essex, CM8 3SS	23/02/2017
187	Mr Ian Warren	Threshers, The Street, Billingford, Norfolk, NR20 4RF	23/02/2017
188	Mrs Susan Watson	Lychgate Hall, School Hill, Whiston, Rotherham, South Yorkshire, S60 4JB	23/02/2017
189	Mr Paul Thomas James Wavish	15 Blackmore Road, Stalbridge, Dorset, DT10 2NT	23/02/2017
190	Mr Alan White	38 Chatsworth Road, Hazel Grove, Stockport, SK7 6BT	23/02/2017
191	Mr Leslie Stephen Whitehead	Cilhedd' 25 West Farm Road, Ogmere by Sea, Vale of Glamorgan, Wales, CF32 0PU	23/02/2017
192	Ms Fiona Whybro	48 Sheephill Lane, New Longton, Preston, Lancashire, PR4 4YN	23/02/2017
193	Ms Rachel Anne Williams	Little Moorland, Chapel Allerton, Axbridge, Somerset, BS26 2PD	23/02/2017
194	Ms Margery Lorraine Williams	Brynrefail, 1 North End, Llanddaniel Fab, Gaerwen, Isle of Anglesey, LL60 6ES	23/02/2017
195	Mrs Karen Wilson (the personal representative of Julian Wilson (deceased))	62 Lineholt CloseOakenshaw SouthRedditchWorcestershireB98 7YU	23/02/2017
196	Mr Peter Edward George Worsfold	7 Drummond Circus, Inverness, IV2 4QP	23/02/2017
197	Ms Kym Elizabeth Wyllie	86 Biddlestone Road, Heaton, Newcastle Upon Tyne, NE6 5SN	23/02/2017
198	Mr David Yates	19 College Road, Ash Vale, Hampshire, GU12 5BZ	23/02/2017
199	Ms Kathryn Lois Aberdein	23 Malcolm Road, Peterculter, Aberdeen, Scotland, AB14 0XA	25/07/2017
200	Mrs Janice Adams	17-18 Spencer Place, Cardiff Road, Hawthorne, Pontypridd, Rhondda Cynon Taf, CF37 5AE	25/07/2017

Claimant No.	Claimant's Full Name (Including title)	Claimant's Home Address	Date of entry on Group Register
201	Mrs Urvashi Ahluwalia	104B King's Road, Fleet, Hampshire, GU51 3DU	25/07/2017
202	Mr Taqeer Ahmed	64 Raeswood Crescent, Glasgow, G53 7HE	25/07/2017
203	Ms Karina Aitchison	Flat 7, 19 Union Street, Hamilton, Lanarkshire, ML3 6PA	25/07/2017
204	Mrs Samina Ali	2 Cobblebrae Crescent, Falkirk, Scotland, FK2 7QP	25/07/2017
205	Mr Grant Allen	4 Davis Terrace, Tucker Street, Wells, Somerset, BA5 2DX	25/07/2017
206	Mr Imran Alwarey	233 Stoney Lane, Yardley, B25 8RJ	25/07/2017
207	Mr Mohammed Athaif	62 The Hurst, Birmingham, West Midlands, B13 0DD	25/07/2017
208	Ms Janice Attwood	1 The Oakes, Brafferton, York, North Yorkshire, YO16 2QJ	25/07/2017
209	Mrs Pritpal Atwal	6 Penny Buckle, Seven Hills Road, Walton on Thames, KT12 4DB	25/07/2017
210	Mrs Joan Francis Bailey	Camilla House, Howey Old Post Office, Howey, Llandrindod Wells, Powys, LD1 5PT	25/07/2017
211	Mr Jatinder Pal Singh Bains	74 Francis Road, Hounslow, Middlesex, TW4 7JS	25/07/2017
212	Mrs Sarbjit Bains	22-24 Sandbeds, Queensbury, Bradford, West Yorkshire, BD13 1AF	25/07/2017
213	Mr Sukhwinder Singh Bains	Springfield, Taylor Lane, Barwick in Elmet, Leeds, West Yorkshire, LS15 4LY	25/07/2017
214	Bains & Hayre Limited, Related individuals: Claimants 13 and 213	Spring Field Taylor Lane, Barwick in Elmet, Leeds, West Yorkshire, LS15 4LY, Company Number: 08957141	25/07/2017
215	Mrs Jasvinder Barang the personal representative of Rajbinder Singh Barang (deceased)	9 Crabtree Dell, Letchworth Garden City, Hertfordshire, SG6 2TJ	25/07/2017
216	Mrs Penny Barc	3 Bankside Charlton, Singleton, Nr. Chichester, West Sussex, PO18 0HT	25/07/2017
217	Bargain Booze (Porth) Limited, Related individual: Claimant 481	59 Hannah Street, Porth, Rhondda Cynon Taff, Wales, CF39 9RA, Company Number: 10153103	25/07/2017
218	Mr Cyril Barnes	Horwood House, High Street, Newham, Gloucestershire, GL14 1AA	25/07/2017
219	Miss Elizabeth Barnes	6 Rhindmuir Court, Glasgow, Scotland, G69 6BN	25/07/2017
220	Mrs Angela Vadivambigai Bartholomew	High Oaks, Old Crabtree Lane, Hemel Hempstead, Hertfordshire, HP2 4JW	25/07/2017
221	Mrs Sharon Bennett	41 Bedford Close, Featherstone, Pontefract, West Yorkshire, WF7 5LH	25/07/2017
222	Mr William Betteridge	18 Eastholme Road, Rawcliffe, York, North Yorkshire, YO30 5SW	25/07/2017
223	Ms Halima Bhamji	14 Cannbridge Street, Higher Walton, Preston, Lancashire, PR5 4DJ	25/07/2017
224	B Joshi Limited, Related individual: Claimant 341	Desai & Co Accountants, Desai House, 9 - 13 Holbrook Lane, Coventry, CV6 4AD, Company Number: 04627670	25/07/2017
226	Mrs Gillian Blakey	34 James Major Court, Cleethorpes, North East Lincolnshire, DN35 9HG	25/07/2017
228	Mr Kenneth Boustead	28 Rivington Drive, Shaw, Oldham, Greater Manchester, OL2 8JU	25/07/2017
230	Ms Elizabeth Brown	36 Manor Road, Consett, County Durham, DH8 6QW	25/07/2017
231	Mrs Michelle Brown	12 Conalan Avenue, Bradway, Sheffield, S17 4PG	25/07/2017
232	Ms Nicole Marie Brown	26 Great Street, Greetham, Rutland, Leicestershire, LE15 7NG	25/07/2017

Claimant No.	Claimant's Full Name (Including title)	Claimant's Home Address	Date of entry on Group Register
233	Mr Terence Burkitt	36 Neuadd Road, Geaun Cae Gurwen, Ammanford, Camarthenshire, SA18 1UH	25/07/2017
234	Mrs Julie Byrne	Meadow View, Vicarage Lane, Northampton, Northamptonshire, NN2 6QS	25/07/2017
235	Mrs Susan Cain	74b Fentham Road, Hampton-in-Arden, Solihull, West Midlands, B92 0AY	25/07/2017
236	Mr Ronald Callaghan	14 Ayrshire Road, Liverpool, Merseyside, L4 7XW	25/07/2017
237	Mr Barry Capon	5 Acre Close, Witnesham, Ipswich, IP6 9EU	25/07/2017
238	Mrs Lynda Carr	232 St David's Road North, St Annes, Lancashire, FY8 2JU	25/07/2017
239	Ms Ana Paula Toniolo Carter	75 Gidley Way, Horspath, Oxford, Oxfordshire, OX33 1RG	25/07/2017
240	Mr Lee Castleton	14 South Marine Drive, Bridlington, East Riding of Yorkshire, YO15 3DB	25/07/2017
241	Mr Jitender Singh Chahel	46 Carlton Avenue, Feltham, TW14 0EG	25/07/2017
242	Mrs Chantelle Chapman	29 Mays Avenue, Carlton, Nottingham, Nottinghamshire, NG4 1AS	25/07/2017
243	Mrs Nancy Chant	26 Caerlaverock Road, Prestwick, South Ayrshire, KA9 2JH	25/07/2017
245	Mr Kwok Keung Cheung	Flat 1/2, 20 Fountainwell Drive, Glasgow, Scotland, G21 1RR	25/07/2017
246	Mr Ishfak Chohan	29 Cadogan Gardens, London, Greater London, E18 1LT	25/07/2017
247	Mr Ravinder Chohan	8 Fairlawn, Westbourne Road, Edgbaston, Birmingham, West Midlands, B15 3TL	25/07/2017
248	Mr Nicholas James Clark	5 The Spinney, Hartland, Barrow on Humber, North Lincolnshire, DN19 7TJ	25/07/2017
249	Ms Julie Cleife	Kingsway, Pound Road, Over Wallop, Hants, SO20 8JX	25/07/2017
250	Mr Christian Clement	45 Robert Street, Swansea, Wales, SA5 9ND	25/07/2017
251	Mrs Pauline Anne Coates	19 Hale Close, Ropley, Alresford, Hants, SO24 0DJ	25/07/2017
252	Convenience Store Limited, Related individual: Claimant 471	Mentor House, Ainsworth Street, Blackburn, Lancashire, BB1 6AY, Company Number: 03612380	25/07/2017
253	Mr Stuart Corbidge	4 Kirk Edge Avenue, Worrall, Sheffield, South Yorkshire, S35 0BA	25/07/2017
254	Mrs Christine Patricia Cosgrove	32 Laburnum Avenue, Huyton, Merseyside, L36 5UF	25/07/2017
255	Mr Derek James Cossey	1 Ashbourne Close, Buckworth, Newcastle Upon Tyne, NE27 0JU	25/07/2017
256	Mr Gordon Cowie	11 Croft Manor, Ballygally, Larne, Northern Ireland, BT40 2RU	25/07/2017
257	Mrs Christine Creasey	Kork Villa, Westfield Road, Goxhill, Barrow-Upon-Humber, North Lincolnshire, DN19 7JA	25/07/2017
258	Mr Gary Crilly	5 Thorntons Shaw, Palehouse Common, Framfield, Uckfield, East Sussex, TN22 5LW	25/07/2017
259	Mr Satish Dabhi	107 London Road, Coalville, Leicestershire, LE67 3JE	25/07/2017
260	Mrs Anna Dalal	87 Meadow View Road, Oxford, OX1 5QX	25/07/2017
261	Ms Louise Dar	44 Oak Drive, Lenzie, Glasgow, G66 4BU	25/07/2017
262	Miss Anna Davies	11 Barnard Way, Church Village, Pontypridd, Wales, CF38 1DQ	25/07/2017
263	Ms Paula Davies	35 High Road, Carlton-in-Lindrick, Worksop, Nottinghamshire, S81 9DY	25/07/2017
264	Mrs Helena Jane Davis	9 Sandringham Drive, Mansfield Woodhouse, Mansfield, Nottinghamshire, NG19 8PN	25/07/2017
265	Mr Chris Dawson	22 St. Cedd's Road, Ballinluig, Pitlochry, Perth and Kinross, PH9 0LD	25/07/2017

Claimant No.	Claimant's Full Name (Including title)	Claimant's Home Address	Date of entry on Group Register
266	Ms Mary Sutha Dayanandan	33 Springfield Drive, Ilford, Essex, IG2 6PT	25/07/2017
267	Mr Richard John Dean	Rosemary Cottage, Rolleston Road, Burton on Trent, Staffordshire, DE13 0AY	25/07/2017
268	Dean & Smedley, Limited, Related individual: Claimant 267	No 65 Horninglow Road, Burton Upon Trent, Staffordshire, DE14 2PP, Company Number: 00414805	25/07/2017
269	Deckham Deli Ltd, Related individual: Claimant 123	82 Pottersway, Gateshead, Tyne And Wear, NE9 5QH, Company Number: 09104763	25/07/2017
270	Miss Julie Dell	29 Romney Road, Andover, Hampshire, SP11 6GH	25/07/2017
271	Ms Parmjit Kaur Deo	2 Acre Close, Whitnash, Leamington Spa, Warwickshire, CV31 2ND	25/07/2017
272	Miss Nisa Dhokia	55 St Josephs Drive, Southall, Middlesex, UB1 1RW	25/07/2017
273	Mrs Mandy Dickson	528 Chesterfield Road North, Pleasley, Mansfield, Nottinghamshire, NG19 7SR	25/07/2017
274	DSB Rangdaar t/a Bargain Booze, Related Individual: Claimant 464	8 Radstock Road, Stretford, Manchester, Lancashire, M32 0AL, Company Number: 04932372	25/07/2017
276	Mr John Dwyer	2 Motehill Court, Hamilton, Lankarkshire, ML3 6EJ	25/07/2017
277	Mr Paul Dyson	18 Whitley Willows, Lepton, Huddersfield, West Yorkshire, HD8 0GD	25/07/2017
278	Ms Heather Earley	316 Carrmoney Road, Newtonabbey, Belfast, BT36 6NW	25/07/2017
279	Mrs Carol Edmondson	27 Rothwell Road, Golborne, Warrington, Cheshire, WA3 3EJ	25/07/2017
280	Mr Martin Charles Elbourn	Byngs House, Awre, Newnham-on-Severn, Gloucestershire, GL14 1ES	25/07/2017
281	Mrs Ayesha Elvins	830a Stratford Road, Birmingham, West Midlands, B11 4SH	25/07/2017
283	Mr Gareth Etheridge	49 Winifred Street, Dowlais, Merthyr Tydfil, Mid Glamorgan, CF48 3SD	25/07/2017
284	Mrs Tracey Etheridge	49 Winifred Street, Dowlais, Merthyr Tydfil, Mid Glamorgan, CF48 3SD	25/07/2017
285	Mr Eamonn Andrew Evans	39a Park Road, Berry Hill, Coleford, Gloucestershire, GL16 7QU	25/07/2017
286	Ms Susan Evans	11 Ael-y-Coed, Barry, The Vale of Glamorgan, Wales, CF62 6LN	25/07/2017
287	Mrs Wendy Anne Evason	Somerset House, 1 Nantyglyn Road, Glanamman, Ammanford, Carmarthenshire, SA18 2YT	25/07/2017
288	Mr Mujahid ul Aziz Faisal	22 Hawkshead Road, Sheffield, South Yorkshire, S4 8BB	25/07/2017
289	Mr David Farry	1 Laburnum Road, Chilton Lane, Ferryhill, County Durham, DL17 0DS	25/07/2017
290	Ms Beverley Lynne Fawcett	17 Lexton Drive, Churchtown, Southport, PR9 8QP	25/07/2017
291	Mrs Jacqueline Feeney	53-55 Church Road, Rainford, St Helens, Merseyside, WA11 8EZ	25/07/2017
292	Mrs Carole Fielding	43 New Heys Way, Bolton, Greater Manchester, BL2 4AF	25/07/2017
294	Mr Michael Fogarty	Hole Bottom Farm, Brow Lane, Clayton, Bradford, West Yorkshire, BD14 6PT	25/07/2017
295	Mrs Jacqueline Foster	5 Hallgarth Close, Ulleskelf, Tadcaster, North Yorkshire, LS24 9TW	25/07/2017
297	Mrs Menna Garland-Ellis	1 Maywood, Pontyclun, Rhondda Cynon Taff, CF72 9PZ	25/07/2017
298	Mrs Joanne George	Byway DIY, Shrewsbury Road, Baschurch, Shrewsbury, Shropshire, SY4 2AZ	25/07/2017
299	Mr Manjit Singh Ghuman	15 Wyck Beck Road, Henbury, Bristol, BS10 7JD	25/07/2017
300	Mrs Elizabeth Golding	Waddingham Post Office, Silver Street, Waddingham, DN21 4SJ	25/07/2017

Claimant No.	Claimant's Full Name (Including title)	Claimant's Home Address	Date of entry on Group Register
301	Mrs Christine Edna Goodwin	478 Burncross Road, Burncross, Sheffield, South Yorkshire, S35 1SL	25/07/2017
302	Mr John Goodyear	Medstead Hardware Stores, High Street, Medstead, Alton, Hampshire, GU34 5LW	25/07/2017
303	Mr Andrew Jamie Gordon	Flat, Martock Post Office, East Street, Martock, Somerset, TA12 6JQ	25/07/2017
304	Mr Kenneth John Graham	6 Hepscott Manor Farm, Hepscott, Morpeth, Northumberland, NE61 6PH	25/07/2017
305	Mr Thomas Robert Graham	21 Craigs Road, Cullybackey, Ballymena, BT42 1PF	25/07/2017
306	Mr William David Graham	36 Balliol Road, Welling, Kent, DA16 1PG	25/07/2017
307	Mr Mahendra Raja Panditha Gunawardana	72 Dowdeswell Close, Roehampton, London, SW15 5RL	25/07/2017
308	Mr Paul William Hamill	52 Maryville Park, Belfast, County Antrim, BT9 6LP	25/07/2017
309	Mrs Suzanne Hare	9 Webbs Close, Wolvercote, Oxford, Oxfordshire, OX2 8PU	25/07/2017
310	Mr Jamie Harries	Llynnhelig Lodge, Carmarthen Road, Llandeilo, Carmarthenshire, SA19 6RU	25/07/2017
311	Ms Samantha Harrison	Greenholme, Main Street, Wombledon, York, North Yorkshire, YO62 7RW	25/07/2017
312	Mr Paul Harry	133 Bute Street, Treherbert, Treorchy, Rhondda Cynon Taf, CF42 5PD	25/07/2017
313	Mr Christopher Head	1 Avondale Gardens, West Boldon, Tyne and Wear, NE36 0PR	25/07/2017
314	Mr John Heath	32 Beanacre Road, Melksham, Wiltshire, SN12 8AL	25/07/2017
315	Mrs Joanne Patricia Hedger	2 Portsmouth Road, Homdean, Waterlooville, Hampshire, PO8 9LB	25/07/2017
316	Miss Moira Hegarty	67 Cherwell Avenue, Heywood, Greater Manchester, OL10 4SY	25/07/2017
317	Mr Charles Henderson	5 Greystone Road, Antrim, Leicestershire, BT41 1HD	25/07/2017
318	Mrs Jeanette Hendrie	9 Lower Sladesmoor Crescent, St Giles on the Heath, Launceston, Cornwall, PL15 9FF	25/07/2017
319	Mrs Anthea Heron	Fountain Cottage, 4 Main Street, Hornby, Lancaster, Lancashire, LA2 8JR	25/07/2017
320	Mr Kevin Hewitt	Maes Lewis Cottage, Knolton, Overton, Wrexham, LL13 0LE	25/07/2017
321	Mr Michael Hill	7 Lilac Way, Shirland, Alfreton, Derbyshire, DE55 6LX	25/07/2017
322	Mr Alan Holmes	Greyfell, Wadman Road, Scholes, Holmfirth, West Yorkshire, HD9 1SZ	25/07/2017
323	Mr John R. Holt	10 Haigh Crescent, Lydiate, Merseyside, L31 2LQ	25/07/2017
324	Mrs Patricia Holt	Brindle, 46 Central Avenue, Fartown, Huddersfield, HD2 1DA	25/07/2017
326	Mrs Waheeda Hussain	38 Carr Road, Caverley, Pudsey, North Yorkshire, LS28 5RH	25/07/2017
327	Mr Alan Hyam	Flat 1, The Old Post Office, Main Road, Thorngumbald, Hull, East Yorkshire, HU12 9LN	25/07/2017
328	Mrs Isabella Hyndman	35 Reid Avenue, Linwood, Renfrewshire, Scotland, PA3 3EW	25/07/2017
329	Ibstock Community Enterprises Limited, Related individuals: Claimants 156 and 444	57 High Street, Ibstock, Leicestershire, LE67 6LH, Company Number: 03239173	25/07/2017
330	Mr Zahid Iqbal	11 Ambergate Road, Nottingham, Nottinghamshire, NG8 3GD	25/07/2017
331	Ms Rosalyn Isaac	Emslea, Weare Giffard, Bideford, North Devon, EX39 4QZ	25/07/2017
332	Mrs Tracey Irwin	Rosemede Cottage, 49 North Street, Braunton, Devon, EX33 1AP	25/07/2017
333	Mr Stuart James	Ty Siloh, Heol Wenallt, Cwmgrach, Neath, SA11 5PZ	25/07/2017

Claimant No.	Claimant's Full Name (Including title)	Claimant's Home Address	Date of entry on Group Register
334	Ms Rajpal Kaur	42 Nene Drive, Oadby, Leicester, LE2 4JE	25/07/2017
335	Ms Sukhjot Jando	Flat 2, 13 Cherry Lane, West Drayton, Middlesex, UB7 9HB	25/07/2017
336	J C Morrison LLP, Related individual: Claimant 392	Broadway Garage, Broadstairs, Kent, CT10 2AY, Company Number: OC368615	25/07/2017
337	Mr Neil Johnson	2 Fenton Street, Boosbeck, Saltburn by the Sea, North Yorkshire, TS12 3AT	25/07/2017
338	Mr Shane Johnson	4 Norwood Road, Sheffield, South Yorkshire, S5 7BD	25/07/2017
339	Mr Stephen Johnson	16 Cragleas, Hobson, Newcastle Upon Tyne, Tyne and Wear, NE16 6EH	25/07/2017
340	Mr Emyr Jones	Derwen Deg, Hafod Hedd, Saron, Llandysul, SA44 5DR	25/07/2017
341	Mr Deepak Joshi	16 Briarmead, Burbage, Hinckley, Leicestershire, LE10 2PB	25/07/2017
342	Mr David Anthony Judge	43 Nether Street, Harby, Melton Mowbray, Leicestershire, LE14 4BW	25/07/2017
343	Mr Dipek Kanda	1 Burland Avenue, Wolverhampton, West Midlands, WV6 9JJ	25/07/2017
344	Mrs Baljinder Kaur	6 Roman Way, Boughton Monchelsea, Maidstone, Kent, ME17 4SG	25/07/2017
345	Mrs Inderjit Kaur	7 Charlbury Court, Bramcote, Nottingham, Nottinghamshire, NG9 3NA	25/07/2017
346	Mrs Kalwant Kaur	5 High Street, Westoning, Bedford, Bedfordshire, MK45 5KG	25/07/2017
347	Ms Lakhwinder Kaur	63 Linton Burn Park, Widdrington, Morpeth, Northumberland, NE61 5DA	25/07/2017
349	Mrs Nachhatro Kaur	29 Jeremy Road, Wolverhampton, West Midlands, WV4 5BZ	25/07/2017
350	Mrs Ravinder Kaur	15 Mount Frost Place, Markinch, Glenrothes, Scotland, KY7 6JH	25/07/2017
351	Mr Kashmir Kaur-Gill	Melbank, Church Lane, Bicester, OX25 2PN	25/07/2017
352	Mr Mark Francis Brian Kelly	36 Parc Avenue, Morriston, Swansea, Wales, SA6 8HH	25/07/2017
353	Mr Mohammed Asaf Khan	13 Brecknock Road, Knowle, Bristol, BS24 2DE	25/07/2017
354	Mr Mohammed Javid Khan	191 Old Road, Clacton-on-Sea, Essex, CO15 3LT	25/07/2017
355	Mrs Nisha Khan	22 Church Road, Albrighton, Wolverhampton, WV7 3LB	25/07/2017
356	Mr Mailvaganam Kirupakaran	Flat 6, Stanton House, Thames Street, Greenwich, London, SE10 9DJ	25/07/2017
357	Mr Satwant Kooner	105 Cardenden Road, Cardenden, Fife, KY5 0PD	25/07/2017
360	Mrs Gita Lawrence	31 Leander Road, Thornton Heath, Surrey, CR7 6JY	25/07/2017
361	Mrs Teresa-Marie Lean	Taftville Cottage, 264 Tag Lane, Preston, Lancashire, PR2 3TX	25/07/2017
362	Mr Martin Legat	26 Olton Street, Liverpool, Merseyside, L15 4NE	25/07/2017
363	Ms Janet Little	2 - 4 King Street, Cononley, Keighley, West Yorkshire, BD20 8LH	25/07/2017
364	Ms Linda Little	39 Harrington Road, St Johns Worcester, Worcestershire, WR2 5HD	25/07/2017
365	Ms Pamela Lock	30 Maes-Yr-Efail, Gorseinon, Swansea, Wales, SA4 4AE	25/07/2017
366	Mrs Maria Lockwood	76 New Street, Milnsbridge, Huddersfield, West Yorkshire, HD3 4LD	25/07/2017
367	Mr Keith Lofthouse	36 Berkley Road, Cleethorpes, Lincolnshire, DN35 0NX	25/07/2017
369	Mr Keith Macaldowie	73 Gateshead Gardens, Greenock, Scotland, PA16 7DQ	25/07/2017

Claimant No.	Claimant's Full Name (Including title)	Claimant's Home Address	Date of entry on Group Register
370	Mr Brian Macauley, (Claim of B.D.N. Kilmours Limited (Claimant Number 528) has been assigned to Mr Brian Macauley on 4 October 2019)	1 Glendale Brightons, Falkirk, FK2 0TW	25/07/2017
371	Mr Davin Madhavji	36 Glenbarr Drive, Hinckley, Leicestershire, LE10 0UT	25/07/2017
373	Mr Dean Joseph Martin	27 Lon Cwybr, Rhuddlan, Denbighshire, LL18 2SX	25/07/2017
374	Mr Gordon Eric Martin	9 Foundary Road, Cambourne, Cornwall, TR14 7XB	25/07/2017
375	Martock Limited, Related individual: Claimant 303	Flat Martock Post Office, East Street, Martock, Somerset, TA12 6JQ, Company Number: 08321124	25/07/2017
376	Mr Velummylum Mathiy	6 De Havilland Road, Edgware, Middlesex, HA8 5PA	25/07/2017
377	Mrs Jacqueline McDonald	9290 Burton Branch Road, Bucyrus, Missouri, 65444, USA	25/07/2017
379	Mrs Jacky McEwan	Kinniburgh Post Office, 9c Brisbane Street, Greenock, PA16 8LH	25/07/2017
380	Miss Tracy McFadden	244 Victoria Avenue, Ockbrook, Derby, DE72 3RL	25/07/2017
381	Mr Terence McGuinness	4 Borromeo Close, Aigburth, Liverpool, L17 7DS	25/07/2017
382	Mr Paul McKay	7 Thornbury Avenue, Netherfield Park, Seghill, Northumberland, NE23 7RT	25/07/2017
383	Mrs Susan McKnight	9 Woodcroft, Shevington, Wigan, Lancashire, WN6 8EZ	25/07/2017
384	Mrs Doreen McQuilliam	Alderwood, Gannock Road, Deganwy Conwy, North Wales, LL31 9HJ	25/07/2017
385	MH & N Services Limited, Related individual: Claimant 490	20 High Street, Sutton Coldfield, West Midlands, B72 1UX	25/07/2017
386	Mrs Shamim Bano Mir	10 Stoneford Grove, Yardley Wood, Birmingham, West Midlands, B14 4BU	25/07/2017
387	Mr Ednan Mirza	16 Frith Road, London, E11 4EY	25/07/2017
388	Mr Manharlal Mistry	17 Northdown Drive, Leicester, Leicestershire, LE4 8HQ	25/07/2017
389	Mrs Fatima Rafique Mohammed	181 Chillingham Road, Heaton, Newcastle Upon Tyne, Tyne & Wear, NE6 5XN	25/07/2017
391	Mohuns Limited, Related Individual: Claimant 476	R/O Lentells Limited, 17-18 Leach Road, Chard Business Park, Chard, Somerset, TA20 1FA, Company Number: 06809390	25/07/2017
392	Mr William Robert Morrison	26 Grange Road, Broadstairs, Kent, CT10 3ER	25/07/2017
393	Mr Alistair Murray	Corylus, Bolton Percy, York, YO23 7BA	25/07/2017
394	Mr Colin Mustoe	4 Alexandra Terrace, Abernant, Aberdare, Rhondda Cynon Taf, CF44 0RG	25/07/2017
396	Mr Osman Naseem	3 Reinwood Avenue, Huddersfield, West Yorkshire, HD3 4DP	25/07/2017
397	Mr Mohammed Nawaz	256 Leigh Road, Worsley, Manchester, M28 1LF	25/07/2017
398	Mrs Razia Nawaz	256 Leigh Road, Worsley, Manchester, M28 1LF	25/07/2017
399	Mr Alan Nicholas	7 Lowland Drive, Tonteg, Pontypridd, Rhondda Cynon Taff, Wales, CF38 1NN	25/07/2017
400	Mrs Sajida Noor	830a The Flat, Stratford Road, Birmingham, West Midlands, B11 4SH	25/07/2017
401	Mrs Haydi O'Brien	40 Cae Brynton Road, Newport, NP20 3FY	25/07/2017

Claimant No.	Claimant's Full Name (Including title)	Claimant's Home Address	Date of entry on Group Register
402	Mrs Dawn Paula O'Connell	The Bungalow, Crown Farm, Eton Wick Road, Eton, Windsor, Berkshire, SL4 6PG	25/07/2017
403	Mr Mahesh Odedra	4A South Parade, Lake Avenue, Bury St Edmonds, IP32 6HZ	25/07/2017
404	Mrs Leona O'Donnell	The Old Post Office, 10 Burden Lane, Harby, Melton Mowbray, Leicestershire, LE14 4BB	25/07/2017
405	Mr Aidan O'Dwyer	The Grove, Wallors Lot, Clonmel Road, Cashel, County Tipperary, Republic of Ireland	25/07/2017
406	Mrs Amy O'Farrell	18 Orchard Street, Galston, KA4 8ER	25/07/2017
407	Mr Iain Orr	365 Merry Street, Motherwell, ML1 4BQ	25/07/2017
408	Mr Andrew Glenn Owen	59 Colleena Road, Tonyrefail, Porth, Mid Glamorgan, CF39 8EH	25/07/2017
409	Mrs Wendy Owen	5 High Street, Coedpoeth, Wrexham, LL11 3RY	25/07/2017
411	Mr Kevin Palmer	16 Shepherds Walk, Hadleigh, Benfleet, Essex, SS7 2LP	25/07/2017
413	Mr Anil Pandit	25 Norman Way, Wellingborough, Northants, NN8 3PA	25/07/2017
414	Mr Anilbhai Patel	14 Ring Road, Shadwell, Leeds, LS17 8NJ	25/07/2017
415	Mrs Chhaya Patel	34 Church Close, Burgess Hill, West Sussex, RH15 8EZ	25/07/2017
416	Mr Jagdish Patel	6 Parklands, Tawdle Hill, Royton, Oldham, Lancashire, OL2 5YN	25/07/2017
417	Mr Jaymesh Patel	41-42 Park Crescent, Barry, Vale of Glamorgan, CF62 6HE	25/07/2017
419	Mr Nemesh Patel	75 The Moor Road, Sevenoaks, Kent, TN14 5ED	25/07/2017
420	Mr Mofat (Nimesh) Patel	30 Macdonald Road, Leicester, Leicestershire, LE4 5HD	25/07/2017
421	Mrs Rasika Patel	51 Croft Road, London, SW16 3NG	25/07/2017
422	Mr Sanjay Patel	31 Musbury Avenue, Cheadle Hulme, Cheadle, Stockport, Greater Manchester, SK8 7AT	25/07/2017
423	Mr Viduyat Patel	80 Brentwood Road, Romford, Essex, RM1 2EL	25/07/2017
424	Mr Anup Kumar Patny	11 Combe Close, Leicester, LE3 9TJ	25/07/2017
425	Mr Stephen Pengelly-Hoskin	4 Forth An Venegh, Bodmin, Cornwall, PL31 1FG	25/07/2017
426	Ms Yvonne Irene Phillips	55 Waen Fawr, Nantyglo, Ebbw Vale, Gwent, NP23 4QP	25/07/2017
427	Ms Anna Piggott	7 Lounts Crescent, Great Easton, Market Harborough, Leicestershire, LE16 8SX	25/07/2017
428	Mrs Barbara Valerie Poole	602 Blackburn Road, Rising Bridge, Accrington, Lancashire, BB5 2SB	25/07/2017
430	Mr Geoffrey Pound	8 Newbanks, Grafton, Montford Bridge, Shrewsbury, SY4 1HG	25/07/2017
431	Mrs Barbara Prescott	27 Pretoria Road, Ashton-in-Makerfield, Wigan, Greater Manchester, WN4 9PU	25/07/2017
432	Mr Victor Price	Northam Cottages, 1 Rosemary Lane, Colyton, EX24 6LS	25/07/2017
433	Mr James Quinn	3 Romilly Close, Sutton Coldfield, Birmingham, B76 2TN	25/07/2017
434	Mrs Sharon Quinn	5 Bodant Close, St Mellons, Cardiff, CF3 0JL	25/07/2017
435	Mrs Iffat Rahim	1 Cammo Bank, Barnton, Edinburgh, EH4 8HE	25/07/2017
436	Mr Povinder Singh Rai	93 Devonshire Road, Smethwick, B67 7QQ	25/07/2017
437	Rainbow Convenience Limited	22 The Boyle, Barwick-In-Elmet, Leeds, LS15 4JN, Company Number: 07372379	25/07/2017
438	Mr Velummlun Rajkumar	17 Eastern Villa Gardens, Ilford, Essex, IG2 6AB	25/07/2017

Claimant No.	Claimant's Full Name (Including title)	Claimant's Home Address	Date of entry on Group Register
439	Mrs Stephanie Reilly	22 Dovedale Court, Seaham, County Durham, SR7 0HL	25/07/2017
441	Mrs Sandra Richardson	3 Plantation Close, Penydarren, Merthyr Tydfil, Mid-Glamorgan, CF47 9LN	25/07/2017
442	Mrs Marceline Rogan	4 Coley Lane, Wentworth, Rotherham, South Yorkshire, S62 7SQ	25/07/2017
443	Mr Gary Rooke	2 Prospect Cottages, Langwith Lane, Heslington, York, YO10 5EJ	25/07/2017
444	Mrs Susan Rudkin	The Post House, 120 High Street, Ibstock, Leicestershire, LE67 6LJ	25/07/2017
445	Mr Manjit Singh Rukar	3 Newlands Drive, Halesowen, B62 9DX	25/07/2017
446	Mrs Hazel Ryder	Melrose, Llansteffan, Camarthen, SA33 5JY	25/07/2017
447	Mr Ashok Sagar	52 Dukes Court, Barking Road, East Ham, London, E6 2LR	25/07/2017
448	Mr Mohammed Sajid	14 Cammo Crescent, Edinburgh, EH4 8DZ	25/07/2017
449	Mr Burhan Fahd Saleem	619 Shields Road, Pollockshields, Glasgow, G41 2RT	25/07/2017
450	Mr Humayun Saleem	9 Craggon Place, Kirkcaldy, Fife, KY2 6FW	25/07/2017
451	Mr Bajjeet Singh Sandhu	9 Moreland Street, Sunderland, Tyne and Wear, SR6 9QN	25/07/2017
453	Mr Sukhvir Sandhu	34 St Anne's Road, Headingley, Leeds, LS6 3NX	25/07/2017
455	Mr Christopher Schnepf	Flat 1, 7a Market Street, Crediton, Devon, EX17 2AJ	25/07/2017
456	Mr Darell John Martin Sedgwick	31a Bread Street, Penzance, Cornwall, TR18 2EG	25/07/2017
457	Mr Terrence Seeneey	27 Egdon Glen, Crossways, Dorchester, Dorset, DT2 8BQ	25/07/2017
458	Mrs Mary Semple	Coinneach Mhar, Carradale, Argyll, PA28 6QG	25/07/2017
459	Mr Gerald Shadbolt	Folly Cottage, Park Street, Exford, Somerset, TA24 7PP	25/07/2017
460	Mr Nayan Shah	2 Frithmans, London Road, Pyecombe, Brighton, West Sussex, BN45 7ED	25/07/2017
462	Mr Malcolm John Simpson	Paws Cottage, The Street, Boxgrove, Chichester, West Sussex, PO18 0DX	25/07/2017
463	Mr Ajmair Singh	1 Bellister Park, Peterlee, SR8 1PH	25/07/2017
464	Mr Gurpreet Singh	8 Radstock Road, Stretford, Manchester, M32 0AL	25/07/2017
465	Mr Jaswinder Singh	2 Craghead Road, Pelton Fell, Chester Le Street, County Durham, DH2 2NH	25/07/2017
466	Mr Kuldeep Singh	28 Court Hill, Bearsden, Glasgow, G61 3SN	25/07/2017
467	Mr Madan Mohan Singh	9 Heathcliff Avenue, Fairfield Park, Stotfold, Hitchin, Hertfordshire, SG5 4EY	25/07/2017
468	Mr Nirmal Singh	Post Office, Main Road, Sibsey, Boston, Lincolnshire, PE22 0TN	25/07/2017
469	Mr Pal Singh	162 Thornhill Road, Sutton Coldfield, Birmingham, West Midlands, B74 2EH	25/07/2017
470	Mr Parmjit Singh	56 Bedford Road, Wootton, Bedford, MK43 9JT	25/07/2017
471	Mr Steve Sukhvinder Singh	269 Devonshire Road, Blackpool, Lancashire, FY2 0TN	25/07/2017
472	Mrs Sukveer Singh	1a Pentland Avenue, Clayton, Bradford, BD14 6JG	25/07/2017
473	Mr Balvinder Singh-Gill	Melbank, Church Lane, Wendlebury, Bicester, Oxfordshire, OX25 2PN	25/07/2017
474	Mr Gumam Singh-Gill	Melbank, Church Lane, Wendlebury, Bicester, Oxfordshire, OX25 2PN	25/07/2017
475	Mr Trevor Smedley	44 Woodland Avenue, Cheddleton, Leek, Staffordshire, ST13 7BZ	25/07/2017

Claimant No.	Claimant's Full Name (Including title)	Claimant's Home Address	Date of entry on Group Register
476	Mr Anthony Smith	Old Rectory, Offwell, Honiton, Devon, EX14 9SL	25/07/2017
477	Mrs Janet Smith the personal representative of Mr David Smith (deceased)	19 Houstead Road, Handsworth, Sheffield, South Yorkshire, S9 4BX	25/07/2017
478	Mrs Bella Sood	10 Varna Road, Jordanhill, Glasgow, Lanarkshire, G14 9NE	25/07/2017
479	Mrs Fiona Sood	39 Skaterigg Drive, Glasgow, G13 1SR	25/07/2017
480	Mr Jonathan Sowerby	54 Moorland Avenue, Staincross, Barnsley, South Yorkshire, S75 6NH	25/07/2017
481	Mr Mark Spanswick	24 Sorrel Drive, Hengoed, Penpedairhol, Mid Glamorgan, CF82 8LA	25/07/2017
482	Mr Graham George Stanley	159 Bewley Drive, Southdene, Liverpool, L32 9PE	25/07/2017
483	Mr John Edward Stephens	236A Whitchurch Road, Shrewsbury, Shropshire, SY4 4HA	25/07/2017
484	Mr Andrew Coull Stewart	Ponsonby, Rosslyn Street, Brora, Scotland, KW9 6NY	25/07/2017
485	Mr John George Stranger	14 Nightingale Walk, Royal Victoria Country Park, Netley Abbey, Southampton, Hampshire, SO31 5GA	25/07/2017
486	Mr Ian Straughan	1 Levens Court, 16 Levens Grove, Blackpool, Lancashire, FY1 5LA	25/07/2017
487	Mrs Sonya Sultman	31 Central Avenue, South Shields, Tyne & Wear, NE34 6AY	25/07/2017
488	Mrs Sonya Sultman the personal representative of David Graham (deceased)	31 Central Avenue, South Shields, Tyne & Wear, NE34 6AY	25/07/2017
489	Mr Thiagaraja Sumanoharan	69 Coxmoor Close, Fleet, Hampshire, GU52 6ES	25/07/2017
490	Mr Mark Sutherland	12 Park View Road, Sutton Coldfield, West Midlands, B74 4PP	25/07/2017
491	Mrs Baljit Takher	45 Longfellow Drive, Kilton, Worksop, Nottinghamshire, S81 0DW	25/07/2017
492	Mr Jayesh Tank	14 High Street, Fleckney, Leicester, LE8 8AJ	25/07/2017
493	Mrs Ann Tasker	53 Syddall Avenue, Heald Green, Cheadle, Cheshire, SK8 3AA	25/07/2017
494	Mr Julian Taylor-Green	44 Lindford Chase, Lindford, Bordon, Hampshire, GU35 0TB	25/07/2017
495	Margaret Thompson	Avenida de la Yedra 35, Montimar Alto, Benelmadena, Malaga 29631, Espania	25/07/2017
496	Mrs Denise Thompson - Lunt	21 Birchwood Grange, Portadown, Co Armagh, BT62 1NZ	25/07/2017
497	Mr David Thornton the personal representative of Amy Thornton (deceased)	7 Norris House, London Road, Overton, Hampshire, RG25 3TN	25/07/2017
499	Mrs Jill Trueman	4 St Michaels Road, Newcastle Under Lyme, Staffordshire, ST5 9LW	25/07/2017
500	Mrs Jacqueline Tumber	206 Barrier Bank, Cowbit, Spalding, Lincolnshire, PE12 6AL	25/07/2017
501	Mr Jason Turner	Post Office Flat , Moresby Parks , Whitehaven, Cumbria , CA28 8XG	25/07/2017
502	Mrs Kerry Turner	Post Office Flat , Moresby Parks , Whitehaven, Cumbria , CA28 8XG	25/07/2017
503	Mr John Valentine	Bank House, Walthew Lane, Platt Bridge, Wigan, Lancashire, WN2 5DB	25/07/2017
504	Mr Robert Alan Waite	34 Old Hall Road, Maghull, Liverpool, Merseyside, L31 5LZ	25/07/2017
505	Mr Ian Walker	15-17 King St., Drighlington, BD11 1EJ	25/07/2017
506	Mrs Gail Lesley Ward	7 Golding Close, Wells, Somerset, BA5 2FL	25/07/2017

Claimant No.	Claimant's Full Name (Including title)	Claimant's Home Address	Date of entry on Group Register
507	Mr David John Welch	71 Green Close, Sturminster, Newton, Dorset, DT10 1BJ	25/07/2017
508	Mrs Gillian White	5 Baylis Crescent, Burgess Hill, West Sussex, RH15 8UP	25/07/2017
509	Mrs Jacolyn Willcox	4 Horsemarket, Middleton-in-Teesdale, Barnard Castle, County Durham, DL12 0SH	25/07/2017
510	Mrs Heather Sarah Williams	9 Oakbank, Off Oxton Road, Birkenhead, Wirral, CH41 2TS	25/07/2017
512	Mr Jeffrey Wilson	13 High Street, Newton-le-Willows, Merseyside, WA12 9SP	25/07/2017
513	Mrs Paula Winwood	80 Avon Crescent, Stratford upon Avon, Warwickshire, CV37 7EZ	25/07/2017
514	Mr James Withers	20 Heather Way, Brandon, IP27 0SZ	25/07/2017
515	Mrs Allyson Wood	Stanison Villa Farm, Back Lane, Great Broughton, North Yorkshire, TS9 7EL	25/07/2017
516	Mrs Susan Wood	25 Park Avenue, Houghton Regis, Dunstable, Bedfordshire, LU5 5EA	25/07/2017
517	Mr William Worton	11 Cleveland Street, Liverton, Salburn-by-the-Sea, North Yorkshire, TS13 4AQ	25/07/2017
518	Mr William Leslie Wright	13 Beechburn Road, Roby, Liverpool, Merseyside, L36 4NE	25/07/2017
519	Mr Mohammed Amir Yasin	78 Hamilton Road, Glasgow, Scotland, G73 3DQ	25/07/2017
520	Yasin Retail Limited, Related individual: Claimant 519	78 Hamilton Road, Glasgow, Scotland, G73 3DQ, Company Number: SC485538	25/07/2017
521	Ms Joanna Louise Young	41-43 Richmond Road, Brompton on Swale, Richmond, North Yorkshire, DL10 7HF	25/07/2017
522	Mr Nasir Zamir	81A Duke Street, Formby, Liverpool, Merseyside, L37 4AR	25/07/2017
523	Mr Shahzada Tamour Ahmed	59 Ridgefield Road, Cowley, Oxford, Oxfordshire, OX4 3BX	07/12/2017
524	Mr Archie Antil, Related Company: 572	191 Argyle Avenue, Whitton, Hounslow, London, TW3 2LP	07/12/2017
525	Mr Brian Arris	4 Rubislaw Drive, Aberdeen, AB15 4BX	07/12/2017
526	Mrs Sinduja Balasundaram	18 Greenhill Down, Alverston, Bristol, BS35 3PB	07/12/2017
527	Barca Investments UK Limited, Related Individual: Claimant 538	Sterling House, 501 Middleton Road, Chadderton, Oldham, Lancashire, OL9 9LY	07/12/2017
528	B.D.N. Kilmaurs Limited, Related Individual: 370	1 Glendale Brightons, Falkirk, FK2 0TW	07/12/2017
529	Mr Parmajit Singh Bhandal	4 The Pines, Greenside, Ryton, Tyne and Wear, NE40 4QJ	07/12/2017
530	Mr David Charles Blakey, Previous Claimant Number: 225	34 James Major Court, Cleethorpes, North East Lincolnshire, DN35 9HG	07/12/2017
531	Mr John Anthony Bowman	111 Meadow Rise, Brynna, Pontyclun, Rhondda Cynon Taf, Wales, CF72 9TG	07/12/2017
532	Mrs Lisa Margaret Brennan, Previous Claimant Number: 229	25 Capstick Crescent, Liverpool, L25 2XW	07/12/2017
533	Mr Edward Brown	39 Gleniffer Road, Renfrew, Renfrewshire, PA4 0RD	07/12/2017
534	Brown's Convenience Ltd, Related Individual: 231	98 High Street, New Whittington, Chesterfield, Derbyshire, S43 2AZ, Company Number: 09329426	07/12/2017
535	Celestia Retail Limited	105 Glebe Street, Penarth Cardiff, CF64 1ED, Company Number: 09359438	07/12/2017

Claimant No.	Claimant's Full Name (Including title)	Claimant's Home Address	Date of entry on Group Register
536	Mr Tariq Chishti, Related Company: 585	33 Whitton Drive, Giffnock, Glasgow, Scotland, G46 6EF	07/12/2017
537	Ms Geeta Choudry	262 Twickenham Road, Isleworth, TW7 7DT	07/12/2017
538	Mr Mitesh Chouhan, Related Company: 527	Sterling House, 501 Middleton Road, Oldham, OL9 9LY	07/12/2017
540	Mr Bharet Dalal	87 Meadow View Road, Oxford, OX1 5QX	07/12/2017
541	Mr Lakhjit Dhani	35 Netherwitton Way, Great Park, Newcastle upon Tyne, Tyne and Wear, NE3 5RP	07/12/2017
542	Mrs Lesley Gaye Dunderdale, Previous Claimant Number: 275	The Moorings 46 Chapel Lane, Great Blakenham, Ipswich, IP6 0JZ	07/12/2017
543	Ms Tracey Ann English, Previous Claimant Number: 282	20 Devereux Road, Chafford Hundred, Grays, Essex, RM16 6PD	07/12/2017
544	Mr Richard Andrew Finlow, Previous Claimant Number: 293	9 Overman Close, Stourbridge, West Midlands, DY9 7ED	07/12/2017
545	Fortunefort Limited, Related Individual: 494	4-6 Elmfield Court, Lindford, Nr Bordon, Hapshire, GU35 0QA, Company Number: 04920770	07/12/2017
546	Mrs Menna Garland- Ellis and Jonathan Garland the Personal Representatives of Michael Garland (deceased), Previous Claimant Number: 296	1 Maywood, Pontyclun, Rhondda Cynon Taff, Wales, CF72 9PZ	07/12/2017
547	Ms Debbie Hall	37A Bennett Road, Charminster, Bournemouth, Dorset, BH8 8QQ	07/12/2017
548	Healthcare Republic Ltd, Related Individual: 207	1096 Stratford Road, Hallgreen, Birmingham, West Midlands, B28 8AD, Company Number: 07197403	07/12/2017
549	Mr Michael Robert Hibbs	30 East Avenue, Bedwas, Caerphilly, Wales, CF83 8AE	07/12/2017
550	Mrs Marion Holmes in her capacity as the personal representative of Peter Holmes (deceased), Previous Claimant Number: 75	18 Worcester Way, Wideopen, Newcastle upon Tyne, Tyne and Wear, NE13 6JB	07/12/2017
551	Mrs Mary Horsley	61 Hall Lane, Widnes, Cheshire, WA8 5DW	07/12/2017
552	Ms Saima Iqbal	13 High Street, Rishton, Blackburn, Lancashire, BB1 4JZ	07/12/2017
553	Ms Christine Anne Johnson	2 Ross Place, Calderwood, East Kilbride, Scotland, G74 3HX	07/12/2017
554	Ms Manjit Kaur, Previous Claimant Number: 348	42 Sherbrooke Avenue, Pollokshields, Glasgow, Scotland, G41 4SB	07/12/2017
555	Mr Christopher Keast	103 Victoria Road, Wargrave, Berkshire, RG10 8AG	07/12/2017
556	Lake Avenue Limited, Related Individual: 403	108 Sandford Road, Chelmsford, Essex, United Kingdom, CM2 6DH, Company Number: 09661047	07/12/2017
557	Ms Donna Marie Lanaghan, Previous Claimant Number: 359	16 Kegworth Close, Longford, Coventry, CV6 6HB	07/12/2017
558	Mr Gurdev Mahal	497 Bellhouse Road, Shiregreen, Sheffield, South Yorkshire, S5 0EP	07/12/2017
559	Mr Tahir Mahmood	5 Eastfield Road, Birmingham, West Midlands, B8 3RP	07/12/2017
560	Mrs Tracey Major	12 East Ella Drive, Anlaby High Road, Hull, Humberside, HU4 6AL	07/12/2017

Claimant No.	Claimant's Full Name (Including title)	Claimant's Home Address	Date of entry on Group Register
561	Ms Deborah Mann, Previous Claimant Number: 372	43 Evelyn Street, St Budeaux, Plymouth, PL5 1QB	07/12/2017
563	Mrs Fiona McQuilliam - Jenkins	Ozedyke Manor, Boggart Lane, Ozedyke, North Yorkshire, LS24 9DZ	07/12/2017
564	Mr Senepathy Ponnampalam Narenthiran, Previous Claimant Number: 395	63 Knighton Drive, Woodford Green, Essex, IG8 0NZ	07/12/2017
565	Mr Malik Ansar Nazar	57 Belchers Lane, Birmingham, West Midlands, B8 3ET	07/12/2017
566	Nerlux Limited, Related Individual: 376	5 Station Parade, Noel Road, London, W3 0DS, Company Number: 08407053	07/12/2017
567	Mr Carl Page, Previous Claimant Number: 410	12 Heathlands Grange, Stapenhill, Burton On Trent, Staffordshire, DE15 9GZ	07/12/2017
568	Mr Divyesh Palana	13 Bowmans Way, Glenfield, Leicester, Leicestershire, LE3 8QZ	07/12/2017
569	Mrs Suzanne Lesley Palmer, Previous Claimant Number: 412	Flat 8, Glenmore House, East Street, Rochford, Essex, SS4 1EQ	07/12/2017
570	Mr Rakesh Patel	8 Short Street, Bourne, Cambridgeshire, CB23 2SG	07/12/2017
571	Mr Harijayanthan Ponnaiahpillai	18 Greenhill Down, Alverston, Bristol, BS35 3PB	07/12/2017
572	Post & Pack Ltd, Related Individual: 524	140 Walton Road, East Molesey, Surrey, KT8 0HP, Company Number: 08942631	07/12/2017
573	Ms Louisa Powell	29 Lear Close, Dines Green, Worcester, West Midlands, WR2 5QE	07/12/2017
574	Ms Kathleen Preece	22 Saville Close, Wellington, Telford, Shropshire, TF1 2DN	07/12/2017
575	Mr Ram Ranavaya	398 Clay Lane, Birmingham, West Midlands, B26 1EU	07/12/2017
576	Mr Mohammad Yaseen Rasul	35 Manchester Road, Audenshaw, Greater Manchester, M34 5PZ	07/12/2017
577	Mr James Richards, Previous Claimant Number: 440	64 Barton Road, Newton Abbot, TQ12 1PD	07/12/2017
578	Mr Jamies Alan Sanderson	Hoghton Post Office, The Straits, Hoghton, Preston, Lancashire, PR5 0DA	07/12/2017
579	Sanghera Bros Limited, Related Individual: 454	Doshi Accountants Ltd, 6th Floor, Amp House, Dingwall Road, Croydon, CR0 2LX, Company Number: 05214519	07/12/2017
580	SRCC Stores Limited, Related Individual: 333	Ty Siloh Heol Wenallt, Cwmgwrach, Neath, West Glamorgan, Wales, SA11 5PZ, Company Number: 09457009	07/12/2017
581	Mr Kanapathipillai Sathyan	Apex Corner Post Office, 653 Watford Way, London, NW7 3DR	07/12/2017
582	Mrs Carole Statham	110 Hastings Road, Swadlincote, Derbyshire, DE11 9AJ	07/12/2017
583	Strathardle Trading Community Interest Company	Kirkmichael Village Shop, Main Street, Kirkmichael, Blairgowrie, Perthshire, PH10 7NT, Company Number: SC357881	07/12/2017
584	Sue Hill Limited	2 Bank Buildings, High Street, Horam, East Sussex, TN21 0EH	07/12/2017
585	TC Retail Limited, Linked Individual: 536	217 Post Office Main Street, Glasgow, Scotland, G73 2HH, Company Number: SC545335	07/12/2017
586	Mr Hughie Noel Thomas, Previous Claimant Number: 177	15 Rhos Elen, Gaerwen, Anglesey, North Wales, LL60 6HH	07/12/2017
587	Mr Robert Thomson	15 Craigton Crescent, Alva, Clackmannanshire, Scotland, FK12 5DS	07/12/2017

Claimant No.	Claimant's Full Name (Including title)	Claimant's Home Address	Date of entry on Group Register
588	Mrs Rita Threlfall, Previous Claimant Number: 498	59 Beech Avenue, Rode Heath, Stoke on Trent, ST7 3SH	07/12/2017
589	Ms Nisha Vithlani	5 Lullington Road, Overseal, Swadlincote, Derbyshire, DE12 6NF	07/12/2017
590	Ms Helen Walker	Gordon House, Pant yr Afon, Penmaenmawr, Wales, LL34 6AD	07/12/2017
591	Ms Penelope Williams, Previous Claimant Number: 511	Rockaway Cottage, Manaccan, Helston, Cornwall, TR12 6HA	07/12/2017
592	Mr Abrar Yasin	123 Menock Road, King's Park, Glasgow, Scotland, G44 5SD	07/12/2017

SCHEDULE 2

All claims howsoever arising, whether direct or indirect, relating to actual or alleged:

1. Shortfalls
2. Loss of investment and capital losses of any type whatsoever including without limitation losses linked to the purchase, fit-out, stocking, refit, improvement and resale of premises, equipment and stock including those relating to the Claimants' retail and residential premises and including those relating to goodwill
3. All claims for loss of earnings including those arising from suspensions, from failure to give notice, or adequate notice, and for loss of earnings post termination
4. Damage to reputation or stigma including loss of trade, prejudice to future employment or business prospects, loss of credit
5. All personal injuries including anxiety, distress and inconvenience and disappointed expectations
6. Any and all losses related to bankruptcy and all other insolvency procedures
7. Claims for aggravated and exemplary damages
8. Claims for business interruption losses
9. Claims for the cost of litigation funding
10. Claims for restitutionary damages and/or any account of profit or other equitable remedies.
11. All other consequential losses, whether direct or indirect
12. All other losses which could have been claimed in the Action
13. Interest, costs and expenses
14. The Defendant's Counterclaims

Nothing in this Schedule shall be construed or taken to mean that a claim for Malicious Prosecution has been settled or compromised in any way.

SCHEDULE 3

CLAIMANTS WHO REMAIN IN POST AS SPMS

Claimant Number	First name/company name	Surname
6	Mohammed Zubair	Amir
13	Carol	Bains
22	Neha	Gautum (nee Bhardwaj)
24	Harpeet Singh	Bhondi
26	Amanda Julie	Bissett
46	Adrian	Corner
49	Pauline	Coyle
54	Sukhwant Singh	Dosanjh
56	Sathiaseelan	Easwarakumar
62	Harkamel	Ghag
67	Sally	Graham
70	Mohammed	Haneef
87	Cledwyn Pierce	Jones
104	Hitesh	Korat
111	Susan Elizabeth	Mansfield
113	Gary	Massey
131	Sivanesarajah	Pakeerathan
133	Jotika	Patel
137	George	Patterson
138	Tracy Ann	Paynter
141	Steve Bryan	Phillips
147	Thomas	Reed Morris
150	Brian	Richardson
151	James	Richardson
173	Sally Mary Kathleen	Stringer
183	Lynne	Veen

Claimant Number	First name/company name	Surname
189	Paul Thomas James	Wavish
202	Tauqeer	Ahmed
209	Pritpal	Atwal
212	Sarbjit	Bains
217	Bargain Booze (Porth) Limited	
218	Cyril	Barnes
223	Halima	Bhamji
224	B Joshi Limited	
232	Nicole Marie	Brown
243	Nancy	Chant
250	Christian	Clement
252	Convenience Store Limited	
256	Gordon	Cowie
268	Dean & Smedley Limited	
271	Parmjit Kaur	Deo
288	Mujahid ul Aziz	Faisal
299	Manjit Singh	Ghuman
300	Elizabeth	Golding
304	Kenneth	Graham
309	Suzanne	Hare
312	Paul	Harry
317	Charles	Henderson
319	Anthea	Heron
326	Waheeda	Hussain
329	Ibstock Community Enterprises Limited	
332	Tracey Jane	Irwin
336	JC Morrison LLP	
342	David	Judge
344	Baljinder	Kaur

Claimant Number	First name/company name	Surname
350	Ravinder	Kaur
355	Nisha	Khan
357	Satwant	Kooner
371	Davin	Madhavji
373	Dean Joseph	Martin
375	Martock Limited	
379	Jacky	McEwan
381	Terence	McGuinness
382	Paul Andrew	McKay
388	Manharlal	Mistry
392	William Robert	Morrison
400	Sajida	Noor
414	Anilbhai	Patel
417	Jaymesh	Patel
423	Viduyat	Patel
424	Anup Kumar	Patny
428	Barbara Valerie	Poole
433	James	Quinn
435	Iffat	Rahim
437	Rainbow Convenience Limited	
439	Stephanie	Reilly
443	Gary	Rooke
447	Ashok	Sagar
448	Mohammed	Sajid
460	Nayan	Shah
463	Ajmair	Singh (Singh Dulai)
465	Jaswinder	Singh
468	Nirmal	Singh
470	Parmjit	Singh

Claimant Number	First name/company name	Surname
478	Bella	Sood
491	Baljit	Takher
496	Denise	Thompson - Lunt
502	Kerry	Turner
504	Robert Alan	Waite
521	Joanna Louise	Young
524	Archie	Antil
525	Brian	Arris
527	Barca Investments UK Limited	
534	Brown's Convenience Ltd	
541	Lakh	Dhami
545	Fortunefort Limited	
552	Saima	Iqbal
556	Lake Avenue Limited	
568	Divyesh	Palana
578	James Alan	Sanderson
579	Sanghera Bros Limited	
580	SRCC Stores Limited	
589	Nisha	Vithlani

SCHEDULE 4
DRAFT TOMLIN ORDER

THE POST OFFICE GROUP LITIGATION

**Claim Nos. HQ16X01238, HQ17X02637
& HQ17X04248**

IN THE HIGH COURT OF JUSTICE

QUEEN'S BENCH DIVISION

BEFORE: The Hon. Mr Justice Fraser

B E T W E E N:-

ALAN BATES & OTHERS

Claimants

– and –

POST OFFICE LIMITED

Defendant

[Draft] TOMLIN ORDER

UPON the parties reaching the terms of settlement set out in Confidential Schedule I to this Order in compromise of claims and counterclaims in these proceedings and related matters, save for claims referred to in paragraph 3 below

AND UPON the parties' joint application for grant of an order in the terms set out herein

AND UPON hearing Leading Counsel for the Claimants and Leading Counsel for the Defendant

BY CONSENT, IT IS ORDERED THAT:-

Stay of proceedings

1. Subject to paragraphs 2 to 3 of this Order, all proceedings in this action be stayed upon the terms set out in Confidential Schedule I to this Order, save for the purposes

of enforcement of those terms of settlement that are identified in Part A of Confidential Schedule II to this Order, for which purpose there be liberty to apply.

Discharge of Group Litigation Order and discontinuance of claims

2. The Claimants shall apply to discharge the Group Litigation Order dated 22 March 2017 and discontinue all claims in these proceedings with no further order as to costs by no later than 4pm on 31 January 2020, upon compliance with the requirements in Part B of Confidential Schedule II to this Order.

Malicious prosecution claims by Convicted Claimants

3. Neither the stay in paragraph 1 of this Order, nor the discontinuance provided for in paragraph 2 of this Order, shall prejudice the right of any convicted claimant to bring an individual claim for malicious prosecution which, for the avoidance of doubt, have not been compromised under the terms of Confidential Schedule I to this Order.

Court file

4. Confidential Schedules I and II to this Order shall not be available on the Court File for inspection.

Security for costs

5. The Claimants are released from any requirement under the Order for Security for Costs dated 27 September 2018 to give or maintain security for the Defendant's costs.
6. The Defendant's application dated 16 February 2018 to add Therium Litigation Funding IC as a party to this litigation and for security for costs pursuant to CPR r.25.14 is dismissed, with no order as to costs.

Costs

7. Save as previously ordered in these proceedings, there be no further order as to common or individual costs in these proceedings or as to any costs incurred prior to the date of this Order.

Date:

.....
Freeths LLP
West One, Floor 3
100 Wellington Street
Leeds
LS1 4LT
Ref: JXH/1684/2113818/1/KL

Womble Bond Dickinson (UK) LLP
Oceana House
34-49 Commercial Road
Southampton
SO16 1GA
Ref: AP6/364065.01369

Solicitors for the Claimants

Solicitors for the Defendant

THE POST OFFICE GROUP LITIGATION

**Claim Nos. HQ16X01238,
HQ17X02637 & HQ17X04248**

IN THE HIGH COURT OF JUSTICE

QUEEN'S BENCH DIVISION

Before The Hon. Mr Justice Fraser

B E T W E E N:-

ALAN BATES & OTHERS

Claimants

- and -

POST OFFICE LIMITED

Defendant

**CONFIDENTIAL SCHEDULE I
TO TOMLIN ORDER**

Confidential Deed of Settlement between the parties dated [date]

THE POST OFFICE GROUP LITIGATION

**Claim Nos. HQ16X01238,
HQ17X02637 & HQ17X04248**

IN THE HIGH COURT OF JUSTICE

QUEEN'S BENCH DIVISION

Before The Hon. Mr Justice Fraser

B E T W E E N:-

ALAN BATES & OTHERS

Claimants

- and -

POST OFFICE LIMITED

Defendant

**CONFIDENTIAL SCHEDULE II
TO TOMLIN ORDER**

PART A

**The following are the terms of settlement in the Confidential Deed of Settlement
which are enforceable by the Court under Paragraph 1 of this Order:**

1. Section 2 (Clauses 2.1 to 2.3);
2. Section 4 (Clauses 4.1 to 4.4);
3. Section 12 (Clauses 12.1 to 12.8); and
4. Section 13 (Clauses 13.1.2 and 13.1.3).

PART B

The requirements referred to in paragraph 2 of this Order are:

1. Receipt of the Cash Settlement Sum under Clause 2.1 of Confidential I to this Order;
2. Receipt by the Claimants' Solicitors of a letter from solicitors acting for the Defendant confirming that Leading Counsel has been instructed in accordance with Clause 7.3.1 of Confidential Schedule I to this Order;
3. Release of the Joint Press Statement referred to in Clause 12.1 of Confidential Schedule I to this Order;
4. Receipt by the Claimants' Solicitors of confirmation that the Defendant has established a mediation procedure for the purposes of Clause 9.5 of Confidential Schedule I to the satisfaction of Charles Flint QC and Stephen Ruttle QC.

SCHEDULE 5

PLAN FOR IMPROVEMENTS

- A. New On-boarding processes:**
1. **More Training** – in addition to on-site / in-branch training opportunities, classroom training is now available 5 days a week at 18 classroom sites across the country.
 2. **More Trainers** – the investment in training has increased, with a team now comprising 18 classroom-based trainers and 40 on-site / in-branch trainers.
 3. **New Training Modules** – new training modules have been introduced which target specific products (e.g. ATMs and Lottery), and branch accounting and balancing.
 4. **New Business Support Managers** – this new role has been created so that each new SPM has a dedicated Business Support Manager available to assist them during their first 6 months of service, with the option of further support after that time if required. There are 20 Business Support Managers.
 5. **New Handover Process** – Business Support Managers formally handover branch support activity to dedicated Area Managers once a capability assessment has been completed, which addresses matters including Horizon navigation, branch accounting and balancing, and cash declarations and management.
- B. New Branch Support model:**
6. **SPM Engagement** – new channels are being explored to increase the levels of engagement with SPMs which create opportunities to listen and share.
 7. **New Area Managers** - 94 new Area Managers have been deployed to support SPMs' day to day activities, providing each and every SPM with a named individual allocated to their branch, who will visit the branch through the course of the year and can be called on to discuss matters concerning their specific branch.
 8. **New Branch Support Tools** – a new set of tools is being developed to help SPMs with the health of their business as a whole (i.e. not just the Post Office), including P&L, customer experience and store design.
 9. **Increased Agent Remuneration** – a further £20m has been invested in agents' remuneration for 2020/21, on top of the £17m p.a. increases for banking, fixed remuneration for community branches, Mailwork services and Mails products.
 10. **Transaction Corrections** - new quality control has been implemented for clarity and accuracy in Transaction Corrections.
 11. **Transaction Correction Disputes Team** – a dedicated team has been mobilised to help SPMs if they do not agree with a Transaction Correction.
 12. **Tier 2 Branch Support** - dedicated Case Handlers have been appointed to investigate discrepancies if a Tier 1 call is unable to resolve the issue.
 13. **Horizon Knowledge Based Faults (KBFs, formerly known as KELs)** – work has been undertaken jointly with IT and Fujitsu to identify known faults from Knowledge Based Articles (KBAs) and Knowledge Based Information (KBI).
 14. **KBF Process** – a new process has been formalised which the Branch Support, Loss Prevention and Area Manager teams can use to help identify faults when a SPM reports a discrepancy.
 15. **Branch Insight Tool** – operational performance information is now available to all Area Managers and Branch Support teams to facilitate supportive discussions with SPMs around operational activity.

C. New approach to Branch Losses:

16. **End-to-end process review** – we have re-baselined all processes relating to branch losses including changes to discrepancy letters, options to dispute discrepancies and discontinuance of practice of automatically deducting from remuneration.
17. **New Loss Prevention Function** – a new business function has been established which is dedicated to mitigating risks of branch losses.
18. **Loss Prevention Case Workers** – a new team has been mobilised to administer the end-to-end audit process and maintain clear, consolidated and consistent information for each individual case.
19. **Audit Attendance** - all audits are now attended by a minimum of two auditors to promote consistency and accuracy.
20. **Audit Rationale Document** – a new document explaining why an audit has been scheduled is now shared with the branch operator at the start of an audit.
21. **Telephone Quality Assurance** – a new process has been implemented to receive post-audit feedback from branches.
22. **Revised case management process** - new processes have been introduced to improve speed of resolution for suspension cases.
23. **Contract management restructure** – teams have been restructured to improve decision-making speed and consistency in suspension, termination and reinstatement cases.
24. **Loss Recovery Call Monitoring** - telephone calls are now being monitored for quality and consistency.
25. **Retail Crime Support** – increased support is being provided to SPMs to promote security compliance and reduce retail crime risks.

SCHEDULE 6

TERMS OF REFERENCE

The following shall be the key terms of reference of the Historic Shortfall Group which may be supplemented and/or amended by written and countersigned agreement between the parties:

1. Post Office shall establish a group led by the Post Office General Counsel and/or a senior manager to deal with any issues in respect of shortfalls which arose between 2000 and the Effective Date of this Agreement (the "**Historic Shortfall Group**");
2. The purpose of the Historic Shortfall Group shall be to set up a scheme (the "**Historic Shortfall Group Scheme**") to bring finality to SPMs in respect of all outstanding issues in respect of shortfalls incurred between 1 January 2000 and the Effective Date of this Agreement ("**Historic Shortfalls**") and to determine, in light of the Common Issues Judgment and the Horizon Issues Judgment (once handed down) whether such shortfalls should be paid, repaid or written off;
3. **Notification:** Within 3 months of the communication to SPMs of the Historic Shortfall Group Scheme, any person wishing to apply to join that scheme (the "**Applicant**") shall notify Post Office in writing of any outstanding issues in respect of historic shortfalls setting out the basis for the application with sufficient evidence. This should be addressed to the Office of the General Counsel and may be sent by post or personal delivery to Finsbury Dials, 20 Finsbury Street, London, EC2Y 9AQ;
4. **Information:** Within 14 days or as soon as is reasonably practicable, the parties shall provide each other with any obviously relevant information relating to the dispute and any information reasonably available that the other party may request – the parties shall cooperate in identifying such relevant information;
5. **Evaluation and investigation:** The Historic Shortfall Group shall evaluate and investigate each case and establish a mechanism for the provision of further information if required;
6. **HSG Good Faith Meeting:** As soon as is practicable the Historic Shortfall Group shall meet with the Applicant and endeavour to resolve in good faith all issues regarding any outstanding shortfalls in good faith and in a manner that takes into account the legitimate interests of Post Office and the Applicant (the "**HSG Good Faith Meeting**");
7. **HSG Escalation Meeting:** If the dispute is not resolved as a result of the HSG Good Faith Meeting, either party may within 21 days escalate the dispute to a member of the Defendant's senior management to be nominated by the CEO or the General Counsel who will meet with the parties to seek to resolve the dispute (the "**HSG Escalation Meeting**");
8. **Mediation:** If the dispute is not resolved as a result of the HSG Escalation Meeting, the parties agree to seek to resolve the dispute under the cost-effective and accessible mediation scheme as established by the Defendant;
9. **HSG Small Disputes:** All Disputes for sums totalling not more than £10,000 which are not resolved at or as a result of the Mediation, shall be resolved by recourse to civil proceedings in the County Court pursuant to the Small Claims Track and shall be subject to the fee scale applicable thereto and the parties agree not to seek reallocation of the proceedings to the Fast Track or the Multi Track;
10. **HSG Larger Disputes:** All Disputes for sums totalling in excess of £10,000 which are not resolved at or as a result of the Mediation, shall be referred to and finally determined by arbitration under the Arbitration Act 1996. The appointing authority shall be Charles Flint QC and Stephen Ruttle QC, the number of arbitrators shall be one, the seat of arbitration shall be London, England and the language of the arbitration shall be English.

SCHEDULE 7

JOINT PRESS STATEMENT

The Parties to the Group Litigation in Bates v Post Office are pleased to report that they have reached a comprehensive resolution to their long-running litigation in the High Court, following several days of respectful, challenging, and ultimately successful mediation during which the parties engaged with each other in good faith.

The Post Office would like to express its gratitude to claimants, and particularly those who attended the mediation in person to share their experiences with us, for holding us to account in circumstances where, in the past, we have fallen short and we apologise to those affected.

The Post Office is committed to applying the lessons it has learnt. Its new Chief Executive Officer, who joined in September and led this drive to a mediated resolution, is undertaking an ambitious and sustained programme of changes to the Post Office's relationship with postmasters whose role we recognise as being core to our future success. We look forward to working in genuine partnership with postmasters to seize the opportunities ahead of us and to continue to serve communities across the country.

Post Office Chairman, Tim Parker, said:

"We are grateful to the claimants for taking part in this mediation and agreeing a settlement, bringing the Group Litigation to a close. I am grateful to Nick Read for his important engagement in the mediation process. We accept that, in the past, we got things wrong in our dealings with a number of postmasters and we look forward to moving ahead now, with our new CEO currently leading a major overhaul of our engagement and relationship with postmasters."

Nick Read commented:

"I am very pleased we have been able to find a resolution to this longstanding dispute. Our business needs to take on board some important lessons about the way we work with postmasters, and I am determined that it will do so."

We are committed to a reset in our relationship with postmasters, placing them alongside our customers at the centre of our business. As we agree to close this difficult chapter, we look forward to continuing the hard work ahead of us in shaping a modern and dynamic Post Office, serving customers in a genuine commercial partnership with postmasters, for the benefit of communities across the UK."

Alan Bates commented:

"The Steering Committee would like to thank Nick Read, the new CEO of Post Office, for his leadership, engagement and determination in helping to reach a settlement of this long running dispute. During the mediation, it became clear that he intends to reset the relationship between the Post Office and its Subpostmasters and put in place new processes and support for them, as part of a wider programme of improvements."

It would seem that from the positive discussions with Post Office's new CEO, Nick Read, that there is a genuine desire to move on from these legacy issues and learn lessons from the past."