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Date
8 August 2025

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [REDACTED],

Freedom of Information Request – FOI2025/00513

We are writing in response to your letter received by Post Office Limited ("**Post Office**") on 16 July, which has been dealt with under the terms of the Freedom of Information Act 2000 ("**FOIA**").

In your letter, you have requested the information shown verbatim in bold below:

"My request is in relation to payments made by the Department of Transport to Post Office Ltd for the issue of a motor vehicle licence (tax disc), i.e. the payment for a single licence issued.

(i) The payment for a V10 and V11 application over a Post Office counter. (ii) The payment for a licence issued via the postal application service.

Information is only required for the period October 1991 to August 2013."

We can confirm that Post Office does not hold the information you have requested.

Post Office separated from the Royal Mail Group ("**Royal Mail**") in 2012 and any information relating to your request for the time period outlined would have been held on Royal Mail systems, rather than on Post Office systems.

We no longer hold the 2012-13 information you have requested on our system, however, the gross income in relation to the Driver & Vehicle Licensing Agency (“DVLA”) is publicly available in our annual accounts and on our corporate website for the past two years and all previous annual accounts are available on Companies House website. Please see the two links below:

<https://find-and-update.company-information.service.gov.uk/company/02154540/filing-history>

<https://corporate.postoffice.co.uk/en/governance/key-reports-statements/post-office-annual-report-accounts-2023-24/>

Whilst Royal Mail are not subject to the FOIA, you may wish to contact them to see if they hold any of the requested information. You can contact Royal Mail online via the following link:

<https://help.royalmail.com/s/contactsupport>

Alternatively, you can write to Royal Mail at:

“Freepost ROYAL MAIL CUSTOMER SERVICES”

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team

information.rights@postoffice.co.uk

<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy