

Reference	Case Title	Wording of Request	Response Date	Outcome
FOI2024/00027	FOI - WBD Horizon Fees	1. Between 1 January 1999 and today's date how much in fees has been paid to Womble Bond Dickinson (inc Bond Pearce and Bond Dickinson) for their role in the Post Office Horizon IT scandal? 2. How much has WBD returned either to the taxpayer or to be paid to the postmasters as compensation?	04/09/2024	Granted in full
FOI2024/00064	FOI - Postcodes & Towns of POs in Horizon Scandal	I require you to report to me with a full plain text list of post codes and towns for each and every post office involved in the sub post office scandal.	26/09/2024	Refused in part - S. 40
FOI2024/00074	FOI - Horizon Charges 1999-2015	1. a) How many Post Office branch managers (sub-postmasters and sub-postmistresses) the UK [and Derbyshire] were charged with financial misconduct in relation to the Horizon scandal between 1999 and 2015? b) Can you break down the nature of these charges? 2. a) Of those charged, how many Post Office branch managers were convicted in relation to financial misconduct? b) What were the nature of these convictions?	17/09/2024	Refused in part - S. 40
FOI2024/00085	FOI - SPM Prosecutions Before Horizon	Can you please supply the following information: Prior to the introduction of the Horizon accounting system, how many Postmasters and Sub-Postmasters were subject to investigation and prosecution due to accounting malpractice? Ideally I would like the figures broken down by years, for 10 years prior to Horizon	24/09/2024	Granted in full
FOI2024/00098	FOI - List of Convictions	I am writing to request details of every conviction made by the Post Office between 2005 and 2010. As it is a matter of public record at open court I ask specifically for the following: Name of defendants, case number, date of conviction, court it was held in, charges, location of court and Post Office. It would be preferable to have in a spreadsheet if possible.	26/09/2024	Refused in part - S. 40
FOI2024/00149	FOI - SPM Prosecutions 1993-1998	Can you provide the number of prosecutions made for fraud by the post office (against subpostmasters) during the period 1993 to 1998.	05/09/2024	Granted in full
FOI2024/00168	FOI - Digest of the issues with Horizon	Please provide a digest of all of the descriptions of known and suspected issues with the Horizon software. Issues that have subsequently been resolved are within the scope of this request. I would ask that the digest is prepared based on reasonable and proportionate searches of the records that Post Office Limited holds and that this is done in a way that does not exceed the FOI cost limit. The right to request a digest is contained in section 11(c) of the Freedom of Information Act 2000.	26/09/2024	Refused in part
FOI2024/00204	FOI - Fujitsu Agreement & Correspondence Request	1. Can you confirm the specific date, (including day, month and year) the Post Office entered officially, legally, into a standstill agreement with Fujitsu. 2. Please can you provide copies of all letter / email correspondence between the Chief Executive of the Post Office, Nick Read, and Victoria Atkins, former Treasury financial secretary, in the last 12 months.	26/09/2024	Granted in full
FOI2024/00207	FOI - SPM Prosecutions 1990-2023	Could you please provide the number of sub-postmasters who were prosecuted by the Post Office for either theft or false accounting for each of the years between 1990 and 2023.	10/09/2024	Refused in part - S. 40
FOI2024/00209	FOI - POL Agreement with Fujitsu	On behalf of the [REDACTED], and in the public interest under the freedom of information act, please could you provide the following details via email 1. Can you outline the specific terms of the Standstill Agreement that has been entered into by the Post Office with Fujitsu. 2. Please can you provide a copy of the document of the agreement.	26/09/2024	Refused in part - S. 40, S. 43

FOI2024/00250	FOI - Project Sparrow Meeting Minutes 2014	<p>Regarding the subcommittee set up by the post office called "project sparrow" and under the freedom of information act...</p> <p>Please can you release - completely unredacted - the "Project Sparrow" minutes for each meeting held in 2014.</p> <p>If you can't release for the whole year please can I have minutes for the months of April May June July August September 2014.</p>	17/09/2024	Refused in part - S. 40
FOI2024/00262	FOI - Prosecutions 1992-2024	<p>I would like to know:</p> <ul style="list-style-type: none"> -How many private prosecutions the Post Office carried out between 1992 to 1 January 2024. -I would like a breakdown of this data which includes: total number of prosecution by year, type of offence pursued, outcome (eg conviction/acquittal/case dismissed) -How many county court judgements (CCJs) has the Post Office obtained against subpostmasters between 1992 and 1 January 2024? 	26/09/2024	Granted in full
FOI2024/00263	FOI - Prosecutions 1980-2020	<p>I would be grateful if you are able to provide me with information about the number of postmasters and postmistresses prosecuted for each of the years 1980- 2020.</p>	30/09/2024	Granted in full
FOI2024/00273	FOI - [REDACTED] PO Closure	<p>I would like a copy of any and all documents you have in relation to the investigation into the [REDACTED] post office in [REDACTED], in 2004. [REDACTED]</p>	24/09/2024	Refused in full - S. 40
FOI2024/00552	FOI - ARC Meeting Information Security Paper	<p>I am writing to request information from the Post Office Ltd's Audit, Risk and Compliance Sub-Committee Meeting, dated 13th February 2013, under the Freedom of Information Act 2000. I am requesting this in line with ICO guidance on publication of material by companies that are wholly owned by the public. For your reference, the guidance is available at this link: https://ico.org.uk/media/for-organisations/documents/1239/definition-document-wholly-owned-companies.pdf</p> <p>I'd like to request the 'Information Security Paper' which is referenced in the Minutes of the Audit, Risk and Compliance Sub-Committee (ARC) held at 148 Old Street, London EC1V 9HQ on 13th February 2013. This 'Information Security Paper' was shared with the ARC Board and is therefore information that should be 'readily available' in accordance with the ICO guidance accessible through the link above.</p>	19/09/2024	Refused in part - S. 43
FOI2024/00569	FOI - SPM Convictions Prior to 2002	<p>Is it possible for you to tell me how many sub postmasters were convicted of an offence in the 10 year or such other period of at least 3 years prior to 2002</p> <p>[Clarification]</p> <p>I am interested in all sub postmasters who were prosecuted for an offence regardless of the outcome of such prosecution for a period of 10 years up to 2002.</p>	12/09/2024	Granted in full
FOI2024/00635	FOI - PO & Royal Mail SLA	<p>Please can you supply the service level agreement between Post Office Counters Ltd and Royal Mail that sets out responsibilities for postal items handed over the counters directly to staff to be placed into the Royal Mail postal service</p>	05/09/2024	Information not held
FOI2024/00748	FOI - Subpostmaster Prosecutions 1990-2024	<p>Under the provisions of the Freedom of Information Act 2000, I am writing to request information regarding prosecutions of sub postmasters by the Post Office for theft or false accounting from 1990 to the present day, broken down by year.</p> <p>Specifically, I would like to obtain the following information for each year:</p> <ul style="list-style-type: none"> The number of sub postmasters prosecuted by the Post Office for theft. The number of sub postmasters prosecuted by the Post Office for false accounting. <p>If possible, please provide this data in a tabulated format, with separate columns for each year and the corresponding number of prosecutions for theft and false accounting.</p>	10/09/2024	Refused in part - S. 40

<p>FOI2024/00791</p>	<p>FOI - Top/Bottom Earning Branches of 2023/2024/Remuneration</p>	<p>For Branches with a unique FAD code can you please supply the details of the top and bottom earning branches for 2023-2024. No location or other details needed thanks just the amount in remuneration to help understand the range of pay a "Branch" might expect?</p> <p>For the year ending March 2024 could you please supply the following information: How many branches received remuneration of:</p> <p>Less than £1,000 Between £1000 & £5,000 Between £5000.01 & £10,000 Between £10,00.01 & £50,000 Between £50,000.01 & £60,000 Between £60,000.01 & £70,000 Between £70,000.01 & £100,000 Between £100,000.01 & £150,000 Between £150,000.01 & £200,000 More than £200,000</p>	<p>02/09/2024</p>	<p>Refused in full - S. 43</p>
<p>FOI2024/00912</p>	<p>FOI - Counterfeit Stamps Since 2021</p>	<p>I write in relation to my previous request FOI2024/00735 (please find attached). You wrote to say you did not hold the information requested because the Post Office does not investigate the selling of counterfeit stamps.</p> <p>I would therefore like to adjust my request to ask how many complaints relating to the selling of potentially counterfeit stamps at Post Offices have been directed to Royal Mail since 2021. Please provide a short summary of the complaint.</p> <p>Additionally, how many times has Post Office assisted with a Royal Mail investigation into counterfeit stamps since 2021 and a short summary of what was being investigated?</p> <p>Please can you provide the date for each of these complaints and/or investigation as well as any correspondence between Post Office and Royal Mail in relation to this matter.</p>	<p>24/09/2024</p>	<p>Refused in part - S. 31, S. 40</p>

<p>FOI2024/00945</p>	<p>FOI - Whistleblowing Claims</p>	<p>I hereby request the following information relating to the whistleblowing claims against the Post Office or any of its subsidiaries for the period between 1 January 2013 and 29 May 2024.</p> <p>1. Please provide the total number of whistleblowing claims filed against the Post Office or any of its subsidiaries for each of the respective years (2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023 and 2024)</p> <p>2. Please provide the total number of whistleblowing claims against the Post Office or any of its subsidiaries for each of the respective years (2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023 and 2024) which were rejected during the sift stage by the Employment Tribunal.</p> <p>3. Please provide the total number of strikeout applications under case management powers of the Employment Tribunal considered in relation to whistleblowing claims against the Post Office or any of its subsidiaries for each of the respective years (2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023 and 2024)</p> <p>4. Please provide the total number of strikeout applications that were successful (cases struck out or dismissed under case management powers of the Employment Tribunal) relating to whistleblowing claims against the Post Office or any of its subsidiaries for each of the respective years (2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023 and 2024)</p> <p>5. Please provide the names of the claimant, names of all the respective respondents including employees of the Post Office, names of the legal representatives involved in the respective applications for strikeouts and the relevant proceedings.</p> <p>6. Please provide the names of the Employment Tribunal Judges who considered the applications for strikeout or dismissal and the relevant dates and case numbers.</p> <p>7. Please provide the names of the Employment Tribunal Judges who struck out or dismissed claims against the Post Office or any of its subsidiaries or employees under case management powers of the Employment Tribunal.</p> <p>8. Please provide the total number of whistleblowing claims against the Post Office or any of its subsidiaries for each of the respective years (2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023 and 2024) which were determined by the Employment Tribunal at a full hearing and the decisions for the respective claims.</p> <p>9. Please provide the names of the law firms, solicitors and barristers who represented the Post Office and the other respondents during the respective proceedings</p>	<p>26/09/2024</p>	<p>Refused in part - S. 40</p>
<p>FOI2024/00978</p>	<p>FOI - Chief Executive Remuneration September 2023-December 2024</p>	<p>Please supply me with all correspondence (including emails) relating to the Chief Executive's remuneration sent from Nick Read to, or received by him from, the following persons:</p> <p>Henry Staunton Amanda Burton Jane Davies Karen McEwan Tom Cooper Lorna Gratton The relevant Postal Affairs Minister(s) The relevant Secretary/Secretaries of State</p> <p>between 1 September 2023 and 31 December 2024.</p>	<p>17/09/2024</p>	<p>Refused in part - S. 40</p>

FOI2024/01007	FOI - Branch Types 2024 & Renumeration	<p>We would like to know:</p> <ol style="list-style-type: none"> 1. How many branches are currently open on average for: <ol style="list-style-type: none"> a. Less than 5 hours per week b. Less than 10 hours per week c. Less than 30 hours per week d. Less than 45 hours per week e. 45 hours or more per week f. 60 hours or more per week 2. Of the branches that open less than 45 hours per week how many are <ul style="list-style-type: none"> Main Local DMB Traditional Drop & Collect Outreach & and other model type 3. Of the branches that open 45 hours or more per week how many are <ul style="list-style-type: none"> Main Local DMB Traditional Drop & Collect Outreach & and other model type 4. Of the branches that are 45 hours or more per week how many Main branches earn per year over <ol style="list-style-type: none"> a. £29,600, the uk average income in 2023 b. £40,000 5. Of the branches that are 45 hours or more per week how many locals branches earn per year over 	02/09/2024	Refused in full - S. 43
FOI2024/01113	FOI - Documents relating to Post Office Agreement with A.F. Blakemore	<p>You say that you do not have service level agreements within the contracts you operate. In the circumstances, could you please provide me with the name of any document that covers your agreement with A.F. Blakemore.</p> <p>Please note that I have been in contact with your External Affairs Team concerning the quality of service the Post Office in [REDACTED] is providing to our local residents.</p>	05/09/2024	Granted in full
FOI2024/01114	FOI - Names of Lead investigators, and Retail Cash Managers Involved in Investigations	<p>Further to your recommendation to narrow the category of information that we are requesting, we now request the names of the Lead investigators, and Retail Cash Managers who were involved in such investigations.</p>	05/09/2024	Refused in full- S. 40
FOI2024/01115	FOI - [REDACTED] Witness Statement	<p>[Freedom of Information request - [REDACTED]]</p> <p>[REDACTED]</p> <p>Who was the GC at the time, was Jarnail Singh the Head of Legal and who was the specialist lawyer within the group of ten who dealt with Criminal Law?</p>	09/09/2024	Granted in full

FOI2024/01116	FOI - Money Reclaimed from PO Executive Directors	<p>According to the latest Report & Accounts for Post Office Ltd, the Directors' Remuneration Policy follows the 2018 Corporate Governance Code, which states the following:</p> <p>"Executive Directors are subject to malus and claw back in the STIP and LTIP. This provides for the reduction or return of all or part of bonus payments in the event of misstatement of the accounts, error, gross misconduct, or instances where the Executive Director has contributed to serious reputational damage of the company, a material corporate failure or some other exceptional event. Additionally, the [Remuneration] Committee has the absolute discretion to make adjustments, including a downward adjustment, to any bonus payment due under any scheme if it considers such adjustment to be appropriate having taken into account all relevant factors."</p> <p>The Report and Accounts for 2013 states:</p> <p>"Executive Directors have clawback clauses in their contracts, as well as the STIP and LTIP rules, which provide for the return of any over payments in the event of misstatement of the accounts, error or gross misconduct on the part of an executive. These provisions are in line with market best practice."</p> <p>Post Office Ltd's Remuneration Committee and others within Post Office Ltd have therefore been operating under a consistent policy with regard to the legal and/or contractual right to claw back money from Executive Directors.</p> <p>On this basis I would like to know how much money has been clawed back from all persons, including Executive Directors, remunerated in any fashion by Post Office Ltd.</p> <p>I should like the monetary figure to be broken down into two numbers, that for Executive Directors, and that for other persons.</p>	03/09/2024	Granted in full
FOI2024/01117	FOI - Post Office Press Response Policy	I seek to know what process or policy the Post Office has in place for responding to Press Reports, MSM, TV shows and the like. Who has Corporate Responsibility for this and in the absence of subscription to whatever journal an article appears in how does the Post Office confirm the author of the reply has read or seen the news item/report?	10/09/2024	Information not held
FOI2024/01137	FOI - Differences in Field Personnel Roles	I would now like to turn attention to how your organisation is setup to deal with such a vast network of branches. I would like to begin understanding what the differences between what has been quoted several times in the Inquiry about Area Manager roles and Field Change or Network Provision team roles. Can Post Office Limited advise what the differences in these roles are please. You may wish to cover this off by sending me job descriptions which I am assuming you assess on an annual basis due to shifting priorities in your network and the retail marketplace. If this is not achievable, can you advise how these roles are assessed and the criteria used to assess them please	12/09/2024	Granted in full
FOI2024/01143	FOI - Number of Strategic Partnerships & Income Provided by them	For every year since 2012, can you provide a branch count for each strategic partner you deal(t) with. Are you able to provide a % increase in income year on year that these partners provide to Post Office Limited by year please.	17/09/2024	Refused in part - S. 40

FOI2024/01156	FOI - Branch Not Open During Advertised Hours	<p>Desired Outcome: I'd like a response setting out what service we can expect going forward and I would like to add a Freedom of Information Act request which sets out on how many occasions (days or partial days) the [REDACTED] post office has not been open during its advertised hours in the last 2 years.</p> <p>[REDACTED]</p>	12/09/2024	Granted in full
FOI2024/01157	FOI - Remittance Error in Horizon 2019 (2)	<p>In relation to my previous request for the briefing note to be supplied to the GLO Claimants that you said you could not find.</p> <p>Could you please provide me with the briefing note that was attached to an email sent by [REDACTED] to [REDACTED] and [REDACTED] and copied to [REDACTED], [REDACTED] and [REDACTED] on Friday June 28th 2019 at 3:33 PM with the heading RE: [REDACTED] (WBDUK-AC.FID26896945)</p>	17/09/2024	Granted in full
FOI2024/01158	FOI - Interim Product Owner Support	<p>I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the contract below.</p> <p>Interim Product Owner Support: https://www.contractsfinder.service.gov.uk/notice/9c5cdc65-c937-4067-acac-8e0a3dde916b</p> <p>The details we require are:</p> <ul style="list-style-type: none"> * What are the contractual performance KPI's for this contract? * Suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages * Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date * Start date & duration of framework/contract? * Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised? * Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension? * Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed? * Who is the senior officer (outside of procurement) responsible for this contract? 	17/09/2024	Refused in part - S. 40

FOI2024/01170	FOI - Network Crime and Risk Support Team Breakdown	<p>The Team formerly known as the Post Office Security Team has been named Network Crime and Risk Support Team to more accurately reflect what the team does.</p> <p>Given that team no longer investigates can you tell me the following information -</p> <ul style="list-style-type: none"> •The name of the team which undertake investigations into criminality committed by Postmasters and their staff. •The full team structure from Director level down. •The job title of each member of the team. •The grade of each team member. •A brief overview of what each team member does. •The salary of each team member. •Whether any ex-Post Office Investigators or ex Auditors work for that team. 	26/09/2024	Refused in part - S. 40, S. 43
FOI2024/01194	FOI - Correspondence sent by Peter Mandelson to Post Office	<p>Under the Freedom of Information Act 2000, I would like to request the following information:</p> <p>- Any correspondence sent by Peter Mandelson to management of the Post Office. This should be taken to include any emails, letters and messages in any format, and refined to emails if necessary due to the cost/time limit. If easier to search for keywords please do so for "Horizon" and "Fujitsu".</p> <p>Please limit the above searches to the period 1996 to 2001. If necessary, please refine this to 1999, and 1998 if possible without exceeding the cost/time limit.</p> <p>In the event that you exercise an exemption on any of the above data, please could you supply me with the scheduled dates of the correspondence.</p> <p>There is a clear legitimate public interest in this disclosure. Mandelson held a senior position and Fujitsu's Horizon have been at the centre of prosecutions based on faulty data.</p>	03/09/2024	Information not held
FOI2024/01199	FOI - Who pays for the hanging baskets at [REDACTED] branch	<p>I am writing to request information regarding who pays for the numerous hanging baskets and planters adorning the Post Office in [REDACTED], ([REDACTED]). If the Post Office does not pay for these who does? If the Post Office contributes - then how much?</p>	12/09/2024	Information not held
FOI2024/01201	FOI - [REDACTED] Footfall Figures	<p>Please provide me with the footfall figures for the last few years. To pick the month when the country was in lockdown cannot be representative.</p>	05/09/2024	Refused in full - S. 43
FOI2024/01204	FOI - Correspondence sent by Tony Blair to Post Office	<p>Under the Freedom of Information Act 2000, I would like to request the following information:</p> <p>- Any correspondence sent by Tony Blair to management of the Post Office. This should be taken to include any emails, letters and messages in any format, and refined to emails if necessary due to the cost/time limit. If easier to search for keywords please do so for "Horizon" and "Fujitsu".</p> <p>Please limit the above searches to the period 1996 to 2001. If necessary, please refine this to 1999, and 1998 if possible without exceeding the cost/time limit.</p> <p>In the event that you exercise an exemption on any of the above data, please could you supply me with the scheduled dates of the correspondence.</p> <p>There is a clear legitimate public interest in this disclosure. Blair was Prime Minister and Fujitsu's Horizon have been at the centre of prosecutions based on faulty data.</p>	03/09/2024	Information not held
FOI2024/01205	FOI - Min & Max Salary of 3a Grades under [REDACTED]	<p>Would I be able to request please the salary minimum and salary maximum for all 3a grades please under [REDACTED]</p>	19/09/2024	Refused in full- S. 40
FOI2024/01206	FOI - Mark Davies joining the Post Office	<p>Did the Post Office use a headhunter firm to recruit Mark Davies?If yes what was it called?If not what was the process that led to him being offered an interview and then the role he was employed for?How many other candidates were considered?</p>	03/09/2024	Information not held

FOI2024/01217	FOI - Reprographics & Printing Arrangements Contract	<p>I would be grateful if you would provide details of your current contract covering reprographics/print arrangements under the Freedom of Information Act 2002 as follows</p> <ol style="list-style-type: none"> 1. Number of MFDs (Multi-functional devices) & photocopiers at Post Office Ltd 2. Name of incumbent supplier. Contracts Finder says Ricoh 3. Start/end date of contract (if expired, WHEN do you expect to revisit the marketplace). Contracts Finder says contract ended 29/8/23 4. Details of any extension options 5. What framework / Route to market used 6. Number of regular/desktop printers (in addition to above) 7. Is there a support contract on above, if yes please state start/end date 8. Does the Post Office have a Print Room 9. If yes, name of supplier, number of devices and start/end date of contract, also details of any extension options 10. Total annual print/copy volumes including, if applicable your Print Room, for (a) mono (b) colour 11. What Print software does the Post Office run 12. Your total annual spend on print 13. Who at the Post Office is responsible for print 	13/09/2024	Granted in full
FOI2024/01219	FOI - Marketing Budget for PO Events & Advertising	<p>I would like to make a freedom of information act request for the following information.</p> <ol style="list-style-type: none"> 1) Amount of money spent by post office on lgbt pride events this calendar year 2) Amount of money spent by post office on Fathers Day this calendar year (eg on posters, advertising ect related to Fathers Day) 3) Amount of money spent by post office on direct to customer advertising this calendar year (eg TV adverts, Radio Adverts, Website Adverts) not including in branch materials such as posters and leaflets 	24/09/2024	Granted in full
FOI2024/01233	FOI - Names of Auditors responsible for closing Post Offices Illegally	<p>Mine, and many others lives and reputations were questioned and ruined by the nameless, and shameless employees of yours,including the AUDITOR. Working with misleading figures and clueless to the bigger problem, these greasy haired,friendless nobodies judged us as thieves and believed us to be below them. Now the truth has emerged they need to be held responsible for an incredible lack of professionalism. A 5 year old using an abacus would be more accurate than the 'fabled' PO Auditor. [REDACTED] . closed down by amateurs 2009. I request the name of the auditor and muppets who conducted the sham investigation please. [REDACTED] . It will never be forgiven.</p>	24/09/2024	Refused in full - S. 40

FOI2024/01243	FOI - Strategic Partner Framework Agreement (AF Blakemore)	<p>I hereby request sight of the Strategic Partner Framework Agreement you have in place with A.F. Blakemore. This request is made under the Freedom of Information Act.</p> <p>The information requested is very much in the public interest given the poor quality of service being provided by A.F. Blakemore in the Post Office in [REDACTED], [REDACTED]. Local residents have been complaining in large numbers over several months and want answers.</p>	26/09/2024	Refused in full - S. 43
FOI2024/01275	FOI - Shebdon Stafford Post Box Collections	<p>Dear team, please could I have access to the records of collections at the Shebdon Stafford Staffs post box situated at the junction of Shebdon road and Shay lane for the last month. I am reliably informed that the records are entered on to an electronic system and could be accessed if required. An electronic copy would suffice sent to my email address</p>	23/09/2024	Information not held
FOI2024/01281	FOI - Handling of Post to Non-Existent Address	<p>We are acting on behalf of [REDACTED] in relation to a claim that has been presented against them.</p> <p>Under the Freedom of Information Act 2000 I would like to request the following information: Please can you provide your procedures in relation to post that has been addressed to a property that does not exist and full details on how that post is handled. I would be grateful if the information could be provided in a written electronic format.</p>	24/09/2024	Information not held