



[REDACTED]
[REDACTED]

Date
14 November 2025

Post Office
100 Wood Street
London EC2V 7ER

Your Ref:

Classification:
Public

Dear [REDACTED],

Freedom of Information Request – FOI2025/00793

We are writing in response to your email received by Post Office Limited (**“Post Office”**) on 29 October 2025, which has been dealt with under the terms of the Freedom of Information Act 2000 (**“FOIA”**).

In your email, you have requested the information shown verbatim in bold below:

“Please provide me with the following information:

- 1. Whether an extension has been agreed between the Post Office and Fujitsu.**
- 2. The estimated cost of that extension to the Post Office, or the contract's estimated value more broadly.”**

We can confirm that Post Office does hold the information you have requested. Post Office has agreed with Fujitsu a one-year bridging extension to the Horizon contract for the period 1 April 2026 to 31 March 2027, for a total of £41m, excluding VAT.

The details of this contract extension can be found at the following link:

<https://www.find-tender.service.gov.uk/Notice/073336-2025>

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40

working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy