



[REDACTED]

Date  
10 October 2024

[REDACTED]  
[REDACTED]

Post Office  
100 Wood Street  
London EC2V 9ER

Your Ref:

Classification:  
Public

Dear [REDACTED],

## Freedom of Information Request – FOI2024/00485

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 24 March, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”). We sincerely apologise for the delay in responding to your request.

In your email you have requested the information shown verbatim in bold below:

**“Under FOI2024/00150 the Post Office has disclosed minutes from a Board meeting on 25 September 2013.**

**Reference is made in this document (p7) to the notifications which were to be made by the PO CFO to the underwriters and to the Professional Indemnity or Directors and Officers Insurance in order to clarify if Horizon-related claims against the business were covered. Please can you disclose the relevant notifications which were sent by the CFO to these bodies.**

**Reference is made in this document to a Horizon update paper which had been sent to the Board on 27 July 2013 (pg 6). I would be most grateful if you would disclose this document.”**

We can confirm that Post Office does hold some of the information that you have requested.

After conducting reasonable and proportionate searches of our systems using the following terms, "Notification to underwriters", "appropriate notification to underwriters", "Professional Indemnity" and "Directors & Officers insurance", between 01 July 2013 to 30 September 2013. Post Office has been unable to locate records of notifications sent by the CFO responsive to your request and has therefore determined that this information is not held.

Concerning the Horizon update paper, no paper dated 27 July 2013 has been identified, however a paper dated 26 July 2013 was sent to the Board on 27 July 2013. This information is already in the public domain and can be found at the following link;

<https://www.postofficehorizoninquiry.org.uk/evidence/pol00298004-update-work-programme-arising-horizon-report>

As this information is reasonably accessible to you by other means, Section 21 of the FOIA exempts Post Office from providing a copy of the requested information.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing [information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk).

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113  
[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Yours sincerely,

Information Rights Team

[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)

<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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