



[REDACTED]  
[REDACTED]

Date  
19 March 2025

Post Office  
100 Wood Street  
London EC2V 9ER

Your Ref:

Classification:  
Public

Dear [REDACTED],

## Freedom of Information Request – FOI2025/00171

We are writing in response to your email received by Post Office Limited (**"Post Office"**) on 11 March, which has been dealt with under the terms of the Freedom of Information Act 2000 (**"FOIA"**).

In your email, you have requested the information shown verbatim in bold below:

**"Please can you provide the following information broken down by year e.g 2020, 2021, 2022, 2023, 2024, 2025**

**For each year from 2020 - 2025, could you please provide the number of prohibited items, which were seized by the Post Office during transit and reported to the relevant authorities.**

**For each of the items, could you please provide the prohibited category, location of post office and a brief description of the item:**

**For example:**

**2023**

**Prohibited item category: ammunition, 12 bullets, Cardiff Central Post Office**

**Prohibited item category: clinical and medical waste, used hospital dressings, Bradford West Post Office**

**2024**

**Prohibited item category: corrosives, one litre acid, Didsbury Post Office**

**Prohibited item category: explosives, fireworks, Barnsley Post Office**

**Could you also please provide the number of times for each year between 2020 and 2025 that a person has been denied collection of a package due to postage restrictions and/or failure or identification verification procedures. Could you please include the category of each package.**

**For example:**

**2022**

**17 collection refusals patient specimens**

**21 collection refusals bladed items**

**45 collection refusals prescription medication"**

We can confirm that Post Office does not hold the information you have requested.

Post Office separated from Royal Mail Group ("**Royal Mail**") on 1 April 2012 and the information you have requested may be held by Royal Mail.

Although Royal Mail are not subject to the FOIA, if you would like more information about this matter, you may wish to contact them directly. You can call Royal Mail Customer Services on 08457 740 740 or visit them online at:

<https://personal.help.royalmail.com/app/webforms/contact/c/310>

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing [information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk).

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane

Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113  
[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Yours sincerely,

Information Rights Team  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)  
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

**Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at [www.postoffice.co.uk/privacy](http://www.postoffice.co.uk/privacy)**