



[REDACTED]

Date
08 October 2024

[REDACTED]

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [REDACTED],

Freedom of Information Request – FOI2024/01291

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 26 September, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email you have requested the information shown verbatim in bold below:

“Under the Freedom of Information Act 2000, I would like to request the following information:

- Any correspondence sent by Pat McFadden to management of the Post Office. This should be taken to include any emails, letters and messages in any format, and refined to emails if necessary due to the cost/time limit. If easier to search for keywords please do so for "Horizon" and "Fujitsu".

Please limit the above searches to the period 2007 to 2010. If necessary, please refine this to 2008 to 2010 if possible without exceeding the cost/time limit.

In the event that you exercise an exemption on any of the above data, please could you supply me with the scheduled dates of the correspondence.

There is a clear legitimate public interest in this disclosure. Pat McFadden held a senior position and Fujitsu's Horizon have been at the centre of prosecutions based on faulty data.”

We can confirm that Post Office does not hold the information you have requested.

Following a search of our paper and electronic records - such as the email and Microsoft Exchange servers, we have established that the information that you have requested is not held by Post Office.

We searched the following keywords: "Pat McFadden", "McFadden", "Horizon", and "Fujitsu" using the timeframe of 2007 – 2010 as you requested and after a manual review there was no responsive information.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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