

Case Reference	Case Title	Wording of Request	Response Date	Outcome
FOI2025/00576	FOI - IR35 Liabilities	<p>1. Copies of all records, email and other correspondence between CPO Jane Davies and CEO Nick Read, CFO Al Cameron or Chair Henry Staunton on the subjects of potential IR35 risks with HMRC between 1st December 2022 and 31st July 2023.</p> <p>2. Copies of all records, email and other correspondence between CPO Jane Davies and CEO Nick Read on the subjects 'flipping' permanent employees to Contractors in breach of various POL and HMG Policies including 'Management of Public Money Guidance'.</p> <p>3. The total amount of money spent on Severance/Redundancy Payments made to Permanent Employees who were then engaged as Contractors on daily rates.</p> <p>4. The total number of Contractors who failed the HMRC 'Rule of Substitution Test.</p> <p>5. A breakdown of the £72 Million provision for potential IR35 Liabilities and Fines payable to HMRC in the 2023/24 Statutory Accounts.</p> <p>If any portion of this request is deemed exempt or exceeds the applicable cost limits, please provide non-exempt portions where possible and indicate reasons for refusal, including relevant exemptions.</p>	04/12/2025	Refused in part - S. 43
FOI2025/00639	FOI - Calculations for 2023/24 ARA Section 16 - Provisions - Losses	<p>In the absence of a detailed breakdown of unidentified losses across the Post Office Network please provide recorded information that details the calculation you use to arrive at the total Provision. In addition please also provide any recorded information as to what additional data sources you have identified that are now used to enhance the provision calculation and better estimate potentially unidentified losses.</p>	08/12/2025	Refused in full - S. 31, S. 43
FOI2025/00696	FOI - Staff in Remediation Unit Who Have Held Previous Roles in PO	<p>On 12th June 2025, Nigel Railton (Post Office chairman) wrote to Christopher Hodges (Post Office advisory board chairman) and confirmed that three "past roles employees" were still working on the remediation unit and that they would be leaving the business "at the earliest opportunity". Can you confirm whether these three individuals have now left Post Office? If they haven't, can you confirm if they are still working on the remediation unit?</p> <p>Point seven, from the minutes of the Horizon Compensation Advisory Board meeting held on 2nd September 2025 says Post Office have conducted a review of remediation unit staff and that "no current staff had previous roles within the company which were a cause for concern in the context of the Horizon Scandal". Please could you confirm the date this review took place, who conducted the review and whether the three individuals I refer to above had already left Post Office when this review took place? Can you provide me with a copy of the review?</p>	19/12/2025	Refused in part - S. 40

Case Reference	Case Title	Wording of Request	Response Date	Outcome
FOI2025/00751	FOI - Provision of Three Case Studies for use in Future of the Post Office Green Paper	This Green Paper contains three case studies,Chardstock,Killin and Mayfield Post Office.DBT has advised that POL supplied these case-i.e. Not the Subpostmasters.To that end can you supply all documents and emails that explain how this process was achieved?Who handled the creation of the presentation,the Comms Team,Legal or a different POL Department?What criteria was drawn up to assist in selecting examples and does that specification or guidance document exist?Did any of your partners assist in providing examples,VOTP,CWU,SPM NED's with multiple outlets for instance.Did POL Area Managers supply the cases?Was permission sought from the branches whose cases were forwarded as examples to DBT for that information to be so used?If yes what dates was this and who asked the question-an email chain will show this and also did POL change wording or emphasis in the original statements supplied?Under what terms were the original statements obtained,were SPM told we are looking for copy to be used in a Government Green Paper,are you happy for that to happen?	15/12/2025	Refused in part - S. 40
FOI2025/00800	FOI - Voice of the Postmaster Committee Relationship to POL	It is interesting that one Voice of the Postmaster Committee has a Post Office email address. Can I ask for what reason this person has a Post Office email address and if they also have the use of Post Office equipment such as a laptop or similar device? If so, does this change the relationship between the person and POL under Employment Law from self-employed to worker status as they now potentially could have a corporate email address and the use of corporate equipment? Does the person receive payment from Post Office Limited for the work they are doing via the Post Office email address and potentially equipment? Is there an NDA in place for the work this individual is doing?	02/12/2025	Refused in part - S. 40
FOI2025/00802	FOI - Post Office Capture System	Please send me a complete list of the Post Offices and/or sub-Post Offices in East Sussex , in particular offices in Brighton which operated using the Capture system between 1990 and the introduction of the Horizon system in 1999.	18/12/2025	Granted in full
FOI2025/00834	FOI - Oaks Cross Post Office Stevenage Potential Closure	It has been publicised that the government is planning to close around 5,000 post offices, which is approximately half the Post Offices in the country. Can you confirm if the Longmeadow Post Office at 126 Oaks Cross, Stevenage, SG2 8LU is being considered as one of the Post Offices for potential closure?	08/12/2025	Information not held

Case Reference	Case Title	Wording of Request	Response Date	Outcome
FOI2025/00838	FOI - Closure of Formby Post Office (Brows Lane, Formby, Merseyside)	<p>Under the Freedom of Information Act 2000, I am requesting the following information regarding the closure of the Formby Post Office, Brows Lane, Formby, Merseyside, L37.</p> <p>Please provide:</p> <p>1. Closure details</p> <p>The exact date the Formby Post Office ceased operations.</p> <p>Whether the closure is considered temporary or permanent.</p> <p>Any expected or proposed reopening date, if applicable.</p> <p>2. Reasons for closure</p> <p>The stated reasons for the closure, including any references to “operational reasons” or other factors (e.g., staffing, lease, safety, or commercial issues).</p> <p>Any internal correspondence, memos, or reports that explain or document the cause(s) of the closure.</p> <p>Copies of any briefing materials or communications prepared for Post Office management, local stakeholders, or the media regarding the closure.</p> <p>3. Impact and service provision</p> <p>Details of any impact assessment carried out before the closure, including expected effects on local service provision.</p> <p>Any plans for replacement services (e.g., outreach branches, mobile services, or alternative nearby locations).</p>	08/12/2025	Refused in part - S. 40

Case Reference	Case Title	Wording of Request	Response Date	Outcome
		<p>Copies of any consultation documents or public notices issued locally in connection with the closure.</p> <p>4. Timeline and decision-making</p> <p>When Post Office Ltd first became aware of the issue(s) leading to closure.</p> <p>Who authorised the closure and on what date.</p> <p>Any internal timeline or project plan regarding next steps for the Formby branch.</p> <p>5. Related correspondence</p> <p>Any correspondence between Post Office Ltd and external bodies, including the Department for Business and Trade, local authorities, or Members of Parliament, relating to the closure of the Formby Post Office.</p> <p>Please provide the information electronically (PDF or Word format preferred). If any parts of this request are exempt from disclosure, please release the remainder and specify which exemptions you are relying upon.</p> <p>If the cost of compliance would exceed the statutory limit, please advise me of any ways in which I could narrow the request to stay within the cost threshold.</p>		
FOI2025/00845	FOI - SAPADS Retention Period	<p>Please can you disclose:</p> <p>i) the Post Office's retention policy with regards to SAPADS data before it was merged with POLFS in 2010 to make POLSAP and;</p> <p>ii) for how long SAPADS data would have been retrievable by the Post Office after this transition?</p> <p>[SAPADS refers to Post Office's advanced Distribution System used to calculate the branches predicted cash requirements before electronically generating a request for cash to be delivered to, or remitted from, a branch.]</p>	09/12/2025	Information not held
FOI2025/00856	FOI - Capture Redress Scheme	<p>Please can you provide me with the number of applications that have been received on the Capture Redress Scheme being run by the Department for Business and Trade.</p> <p>Whilst I understand Post Office isn't the administrative body for this scheme, I believe they are supplying information to government relating to potential victims.</p>	15/12/2025	Information not held

Case Reference	Case Title	Wording of Request	Response Date	Outcome
FOI2025/00877	FOI - Staff working on Horizon IT Scandal	<p>Thank you for your answer to FOI2025/00788.</p> <p>Under the Freedom of Information Act I would like to know the total number of employees working solely on any matters related to the Horizon IT Scandal as of 1st January 2024 (or nearest convenient date to that point). Please use the same method of answering this request as you did when answering FOI2025/00788.</p> <p>I would also like this broken down into Post Office employee grades.</p> <p>If my request is likely to hit the cost limits, I would appreciate if you could help me narrow down my request as per your duty under section 16 of the Freedom of Information Act.</p>	17/12/2025	Refused in part - S. 40
FOI2025/00898	FOI - Changes to Machynlleth Post Office Services	<p>I understand that the Post Office in Machynlleth Spar will be changing its services in January 2026.</p> <p>Questions about services:</p> <ol style="list-style-type: none">1. a. Which personal banking services will cease to be available?1. b. What is the nearest branch where those services will be available after the refurbishment?2. Which personal banking services will continue to be available?3. a. Which business banking services will cease to be available?3. b. What is the nearest branch where those services will be available after the refurbishment?4. Which business banking services will continue to be available?5. a. Which "ID services" will cease to be available?5. b. What is the nearest branch where those services will be available after the refurbishment?6. Which "ID services" will continue to be available? <p>Questions about physical space:</p> <p>7. Please provide a floor plan of the proposed layout after refurbishment. Please include the entrance, the Spar till(s), the Post Office till(s), any storage areas intended for Post Office use (and whether they are to be shared with Spar), queuing spaces for Post Office customers (and whether they are to be shared with Spar), and Spar and Post Office furniture (e.g. stock shelves) marked "Spar" and "Post Office". Please also include a scale.</p> <p>8. Will the queuing space for the Post Office be separate from the queuing space for Spar?</p> <p>9. Will there be a table and chair, as there is currently?</p>	31/12/2025	Refused in part - S. 38

Case Reference	Case Title	Wording of Request	Response Date	Outcome
FOI2025/00915	FOI - Estate Management Services	<p>I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the contract below.</p> <p>Estates Management Services:</p> <p>https://www.contractsfinder.service.gov.uk/notice/9927d9d4-f5de-4f02-a8ef-fee9e9dd6f22</p> <p>The details we require are:</p> <p>What are the contractual performance KPI's for this contract?</p> <p>Suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages</p> <p>Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date</p> <p>Start date & duration of framework/contract?</p> <p>Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised?</p> <p>Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?</p> <p>Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?</p> <p>Who is the senior officer (outside of procurement) responsible for this contract?</p>	12/12/2025	Granted in full
FOI2025/00922	FOI - Information Relating to ICL Pathway Horizon System in West Midlands Area	For information pertaining to the installation of the icl pathway horizon computer system in the west midlands area dates and offices will suffice thank you for your help if you can find this information	22/12/2025	Granted in full

Case Reference	Case Title	Wording of Request	Response Date	Outcome
FOI2025/00958	FOI - Make & Model Numbers of Printer Hardware Used in PO Branches	<p>I would like to request details of the printer hardware used at Post Office branch counters that performs both of the following functions:</p> <ul style="list-style-type: none">* Printing customer transaction receipts (receipt printing), and* Printing postage or parcel labels at the counter (including barcoded postage labels). <p>For this equipment, please provide:</p> <ol style="list-style-type: none">1. The make and model number(s) of the printer or printers used as standard or approved for use in Post Office branches.2. Where multiple models are in use, a list of the approved or commonly deployed make and models. <p>If any part of this request exceeds the appropriate cost limit, please advise how the request could be refined to remain within scope.</p> <p>I would prefer to receive the response in electronic form.</p>	19/12/2025	Refused in full - S. 31