

Case Reference	Case Title	Correspondence Description	Response Date	Outcome
FOI2025/00094	FOI - Details of the CEO's Retention Bonus Fund	<p>Please provide details of a Bonus Fund named the 'CEO Fund for Retention' or similar.</p> <p>Please provide details of Remuneration Committee Minutes during 2022 where the establishment of this Bonus Fund was discussed and approved.</p> <p>Please also provide any correspondence with UKGI and or the Single Shareholder on the establishment/approval of the fund and any details on how this Fund was to be administered, sanctioned and distributed.</p>	07/05/2025	Refused in part - S. 43
FOI2025/00163	FOI - Stamp Sales 2014 - 2024	<p>Please could you provide the following information ?</p> <p>The number of first class stamps sold per year from 2014 to 2024</p> <p>The number of second class stamps sold per year from 2014 to 2024</p>	07/05/2025	Refused in full - S. 43
FOI2025/00190	FOI - Post Office Policies Relating to Royal Mail Pension Plan & Broadbanding Managers Pay Framework	<p>Under the Freedom of Information Act, I would like to request the following information:</p> <p>Background: In 2020, Post Office Ltd identified errors in the calculation of employees' pensionable pay in respect of the Royal Mail Pension Plan, Post Office Ltd conducted a review and rectification exercise which is now complete.</p> <p>My Request:</p> <ol style="list-style-type: none"> 1. Can you please provide copies of all Post Office Ltd policies held which relate to the administration of the Royal Mail Pension Plan and the calculation of Royal Mail Pensionable Pay- date range 2012-2024. 2. Can you please provide a copy of Post Office Ltd letter dated April 2023-titled 'Royal Mail Pension Plan Review of "pensionable pay" data' 3. Can you please provide the total and yearly value of 'additional money Post Office Ltd paid into the Royal Mail Pension Plan' to avoid members repaying money they received which was not due as a result of the errors. 	09/05/2025	Refused in part - S. 43
FOI2025/00212	FOI - Guiding Principles of the Horizon Shortfall Scheme	Please can you release the unpublished Guiding Principles of the Horizon Shortfall Scheme which the Post Office uses, in tandem with its Terms of Reference, to assess applicants' claims.	02/05/2025	Refused in full - S. 40
FOI2025/00233	FOI - POL Remuneration Committee Terms of Reference	Please be kind enough to release all versions of POL Remuneration Committee Terms of Reference since April 1st 2012 including dates of when each version was in use.	06/05/2025	Refused in part - S. 40

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FOI2025/00244	FOI - Faulty Payzone Terminal Complaint	<p>Therefore, under CPR 31.16 I require the Post Office to provide me with the following documents.</p> <ol style="list-style-type: none"> 1. A date and timed stamp copy of the email sent by Costcutter (Northam) to the Post Office that informed them of a faulty Payzone payment terminal. 2. All correspondence between the Post Office and Costcutter (Northam) once the faulty Payzone terminal had been reported to the Post Office. 3. All documents relating to the Post Office requesting a new payment terminal from Payzone, and the date when the new terminal was installed. 4. The last five digits from serial number from the faulty and replacement Payzone terminal sent to Costcutter (Northam). 	01/05/2025	Information not held
FOI2025/00248	FOI - Tom Cooper's Email August 2020 RE Swift Review	<p>Please can you disclose the email sent by UKGI's Tom Cooper to Charles Donald and Sarah Munby of 26 August 2020 [Inquiry ref: UKGI00045960] without the redaction which has been applied to the bullet point on page 3/4, after: 'Since last we spoke'.</p> <p>I am advised by UGKI, via FOI, that the Post Office has applied this redaction on the grounds of Legal Professional Privilege:</p> <p>https://www.whatdotheyknow.com/request/redaction_of_tom_coopers_email_o/response/2963590/attach/3/2025%20FOI%20Eleanor%20Shaikh%207.pdf?cookie_passthrough=1</p> <p>It is unclear how an email, sent by UKGI's Tom Cooper to other UKGI officials and not, it would appear to the Post Office, can be claimed by the Post Office retrospectively to be protected by its Legal Privilege.</p> <p>Moreover when this document was originally disclosed via FOI in 2022 the grounds of Out of Scope, not LPP, were cited for the bullet point being redacted:</p> <p>https://www.whatdotheyknow.com/request/201516_review_into_post_offices/response/2099404/attach/6/Information%20for%20release%2023.pdf?cookie_passthrough=1</p> <p>The UKGI General Counsel, Richard Watson, who was party to the 2020 email exchange was not offering advice either to UKGI or to the Post Office in connection with existing or reasonably contemplated litigation. Instead the email exchange concerns discussions around Tim Parker's role in commissioning the Swift Review. Legal Privilege under which the Swift Review itself was originally protected (and extensive material pertaining to the Swift Review) has already been waived by the Post Office.</p> <p>There can also be no reasonable justification for this bullet point still to be withheld under LPP when the body of the rest of the email remains unredacted.</p>	09/05/2025	Refused in part - S. 40
FOI2025/00263	FOI - Milford Haven PO CCTV Provider	Under the freedom of Information act, please provide me with the details of the independant business managing your CCTV.	14/05/2025	Granted in full

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FOI2025/00264	FOI - New Branch Monitors	<p>Can you confirm the new monitors being installed in branch contain a camera?</p> <p>Are SPM told of this at the time of installation?</p> <p>Does [REDACTED] know of this attachment, if yes when was he told, if not why in his role was he not informed?</p> <p>Did the NFSP, VOTP, SPM NEDS's, CWU or any group representing SPM know of this and again if so when?</p>	19/05/2025	Granted in full
FOI2025/00273	FOI - Call-Off Contracts	<p>I would like to make a freedom of information request.</p> <p>I am doing a research project investigating call-off contracts in the public sector. I have identified several potential call-off contracts awarded by POST OFFICE LIMITED, but I can't find details of the framework agreements they were awarded from.</p> <p>I have attached an Excel file that contains the information I am looking at. The last two columns ("Title of framework used" and "Further framework info") is where I am missing information. Please could you provide the name of the specific framework agreements or DPS agreements used here. If there is any further info which you think would help me locate the framework agreements (e.g., a link to the framework's Contract Finder or FTS listing, the framework provider, or a widely-used reference number such as CCS's RM codes), please use the final column for this.</p> <p>Please note that I have identified these contracts as possible call-off contracts, so some of them might not be. Some could be, for instance, procured directly (without being called off from a framework agreement), or could be themselves notices of the establishment of a framework agreement. Therefore I would kindly ask you to specify in these incidences what kind of procurement was used in the "Title of framework used" column.</p> <p>I have provided the title, description, the publication date, and procedure type used to award each potential call-off, as well as a URL link to the call-off in question and a unique reference ID for each potential call-off. Please let me know if there is anything else you need to complete the request.</p>	07/05/2025	Granted in full

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FOI2025/00275	FOI - Horspath Outreach Post Office	<p>Before I ask any questions, please consider the following facts:</p> <ol style="list-style-type: none"> 1. Our own village Post Office was closed as part of your scandal, hence the establishment of our Outreach Post Office. 2. There have always been and still are at least 2 or 3 sub Post Offices within 2 or 3 miles distance from our Village of Horspath. 3. To resolve the situation we have found a sub Post Office willing to take on an Outreach Post Office here. <p>Answers to the following Freedom of Information questions will be shared with our MP Freddie Van Mierlo, our County Councillor Tim Bearder and of course the Trustees of the Friends of Horspath.</p> <ol style="list-style-type: none"> 1. What exactly is preventing us from continuing to operate an Outreach facility here in Horspath? You have told us you carried out a review, so detailed findings of that review would certainly help us to understand more fully your reluctance to re-open. 2. Who makes the final decision in your organisation to close or indeed reopen your facilities? 3. Can we see the formal communication to our Outreach, explaining its closure, together with information from you informing the public of that decision please.? 	16/05/2025	Refused in part - S. 43
FOI2025/00304	FOI - Name of DSAR Case Handler	Identify the full legal name, title, and authority of the individual(s) who have communicated with me thus far.	02/05/2025	Refused in part - S. 40
FOI2025/00324	FOI - NBIT Project Cancellation	Can you please say when this project was cancelled or if it is still ongoing,perhaps with a different name or budget?	20/05/2025	Granted in full
FOI2025/00333	FOI - Postal Registration Records	<p>Per FOIA, please provide me with the following information in relation to the postal registration records for the "██████" and "██████" at ████████:</p> <ul style="list-style-type: none"> * Documentation in relation to the current registered address with the Post Office of the above property; and * ALL changes to that registered address from 1900 until the present day. 	16/05/2025	Information not held