



Date
09 January 2025

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [REDACTED],

Freedom of Information Request – FOI2024/01582

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 09 December 2024, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email, you have requested the information shown verbatim in bold below:

“I am hoping you can direct me to the correct person to speak too unless of course you can supply the information yourselves

I am looking for a list of the post offices that did not sign up to the new Allwyn license in respect of the National Lottery as I would like to contact them all directly”

We can confirm that Post Office does not hold the information you have requested.

Post Office decided not to renew its agreement with the lottery operator when Camelot lost the licence to Allwyn. This took effect when Allwyn took over operation of the National Lottery in February 2024.

Postmasters were then able to apply directly to Allwyn. Allwyn also reached out to the postmasters and retailers directly, and so Post Office was not involved in the individual applications. For reasons of commercial confidentiality and data protection, Allwyn were unable to share details of applicants or success or otherwise with Post

Office in the process. The information requested, may be available directly from Allwyn themselves, although they are not subject to the Act.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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