



[REDACTED]

Date
24 November 2025

[REDACTED]
[REDACTED]

Post Office
100 Wood Street
London EC2V 7ER

Your Ref:

Classification:
Public

Dear [REDACTED],

Freedom of Information Request – FOI2025/00775

We are writing in response to your email received by Post Office Limited (**Post Office**) on 27 October 2025, which has been dealt with under the terms of the Freedom of Information Act 2000 (**FOIA**).

In your email, you have requested the information shown verbatim in bold below:

[REDACTED]

Under the Freedom of Information Act please provide in detail who was responsible for this, who authorised it, what happened to our personal property and what happened to the proceeds."

After careful consideration, it is our view that as section 40 (relating to personal data) of the FOIA applies with regards to your request and as a result Post Office

neither confirms nor denies whether we hold the information that you have requested.

The reason for this is because by confirming or denying whether we hold information would, in itself, reveal sensitive information constituting the personal data of that individual. This is especially important given that a disclosure under FOIA is into the public domain, rather than just to a FOIA Applicant only.

The exemption at section 40(5B) of the FOIA provides that a public authority is not required to confirm or deny whether information is held by virtue of section 40(2), if this confirmation or denial would itself contravene any of the principles in the Data Protection Act 2018 ("**DPA**") and UK General Data Protection Regulations ("**UK GDPR**").

In particular, it would be a breach of the first Data Protection Principle as set out in Article 5 of the UK GDPR, to confirm whether or not we hold the information you have requested, as it would not be 'necessary or fair' to the individual concerned, or 'lawful', as none of the conditions in Article 6(1) of the UK GDPR have been met. As this is an 'absolute' exemption, Post Office are not required to carry out a public interest test.

Please note that citing section 40(5) of the FOIA should not be taken as an indication that the information you requested is, or is not, held by Post Office.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

0303 123 1113

www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team

information.rights@postoffice.co.uk

<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy