



[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Date
10 February 2025

Post Office
100 Wood Street
London EC2V 9ER

Your Ref: 729100007366886

Classification:
Public

Dear [REDACTED],

Freedom of Information Request – FOI2025/00018

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 10 January 2025, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email, you have requested the information shown verbatim in bold below:

- “1. Whether Post Office Limited accepts money orders as a form of payment or as a deposit.**
- 2. The policies and procedures in place for handling money orders.**
- 3. Whether Post Office Limited accepts bills of exchange and any other related financial instruments.**
- 4. The policies and procedures in place for handling bills of exchange and any other related financial instruments.**

Please provide any relevant documents, policies, or procedures that detail the acceptance, processing, and handling of these financial instruments.”

We can confirm that Post Office does not accept money orders, bills of exchange or any other related financial instruments. Only cash, cheques and postal orders are accepted, therefore no policy or procedure documents with respect to their handling

are held.

For further information on the services provided by Post Office please visit the following website:

<https://www.postoffice.co.uk/banking-and-bills>

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy