



[Redacted]

Date
30 May 2024

[Redacted]
[Redacted]

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [Redacted]

Freedom of Information Request – FOI2024/00429

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 14 March, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email you have requested the information shown verbatim in bold below:

“For the year ending March 2023 could you please supply the following information, How many branches received pay of less than £1000, less than £5000, £10000, £150000, £200000, £50000, £60000, £70000, £100000. How many branches received more than £100000.Thank you”

Post Office has interpreted your request to mean the remuneration paid to Postmasters for the number of branches that have traded for the full 12 months of April 2022 to March 2023.

The information within the table below is the remuneration figures for a core FAD code, any outreach remuneration will be included within the Postmasters core FAD code. The table below includes Banking Hubs but does not include Drop and Collect Branches.

Range		Number of branches
£1	£1,000	223
£1,001	£5,000	154
£5,001	£10,000	540
£10,001	£15,000	1012
£15,001	£20,000	1266
£20,001	£50,000	3510
£50,001	£60,000	593
£60,001	£70,000	497
£70,001	£100,000	987
	More than £100,000	568
Total		9350

Under s.16 FOIA, Post Office would like to provide the following information to you to advise and assist you with our response to this request:

It is important to note that branch figure in our network report will not match the figure in this response for several reasons. The figure above is drawn from a system that organises payments to Postmasters and so it would only record one payment to a Postmaster, who may have more than one branch and who also may operate an outreach service that serves more than one area but under one branch code. Additionally, some Postmasters may be in receipt of fixed payments and subsidies. The figure also excludes those branches managed by strategic partners.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy