



[REDACTED]

Date  
10 October 2024

[REDACTED]

[REDACTED]

Post Office  
100 Wood Street  
London EC2V 9ER

Your Ref: FOI2024/00812

**Classification:**  
Public

Dear [REDACTED],

## Freedom of Information Request – FOI2024/01302

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 27 September, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email you have requested the information shown verbatim in bold below:

**“.Please state the most recent time POL tried to contact Jane MacLeod.Please state the last time Jane MacLeod contacted you.Thi s should not cost much”**

We can confirm that Post Office does hold the information you have requested.

The most recent correspondence from Post Office to Jane MacLeod was 17 August 2023 and the most recent correspondence from Jane MacLeod to Post Office was 28 August 2023. However, there were further communications on 29 August 2023 via solicitors.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing [information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk).

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113  
[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Yours sincerely,

Information Rights Team  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)  
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

**Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at [www.postoffice.co.uk/privacy](http://www.postoffice.co.uk/privacy)**