



Date
13 May 2024

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [REDACTED],

Freedom of Information Request – FOI2024/00608

We are writing in response to your email received by Post Office Limited ("**Post Office**") on 12 April, which has been dealt with under the terms of the Freedom of Information Act 2000 ("**FOIA**").

In your email you have requested the information shown verbatim in bold below:

"I am writing to make a request under the Freedom of Information act 2000.

I am requesting the following information:

- * A list of animal attacks on Postmen/Postwomen in Powys over the last year.**
- * Whether any of the postmen/women involved suffered injuries .**
- * Could this be broken down by incident with details of the incident and the animal involved.**

If you are encountering practical difficulties with complying with this request, please contact me as soon as possible (in line with your duty under Section 16 of the FOI Act to advise and assist requesters), so that we can discuss the matter and if necessary I can modify the request."

We can confirm that Post Office does not hold the information you have requested. Please note, Post Office separated from Royal Mail Group ("**Royal Mail**") on 1 April 2012, and we therefore do not have access to information held by Royal Mail, including the requested information.

You may wish to contact Royal Mail for the information you seek, you could try Customer Services on 08457 740 740 or online at:

<http://www.royalmail.com/personal/help-and-support/get-in-touch>.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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