



[REDACTED]

Date  
18 July 2024

[REDACTED]

Post Office  
100 Wood Street  
London EC2V 9ER

Your Ref:

Classification:  
Public

Dear [REDACTED],

## Freedom of Information Request – FOI2024/00798

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 16 May, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”). We apologise for the delay in responding to your request.

In your email you have requested the information shown verbatim in bold below:

**“I want to request the following information:**

- 1. From the years 1999 to 2015 how much money did Royal Mail Group/Post Office Limited pay Fujitsu for Expert Litigation Support\*?**
- 2. From the years 1999 to July 2013 how much money did Royal Mail Group/Post Office Limited pay for Expert Litigation Support specifically from [REDACTED]. Please provide a breakdown by year**
- 3. From the years 1999 to July 2013 how many hours were Royal Mail Group/Post Office Limited billed for Expert Litigation Support, specifically from [REDACTED]. Please provide a breakdown by year**
- 4. From the years 1999 to July 2013 how much money did Royal Mail Group/Post Office Limited pay for the expenses of [REDACTED] when [REDACTED] provided Expert Litigation Support. Please provide a breakdown by year**

**\*This type of service was described by Fujitsu (in documents surfaced by the Post Office inquiry) as Expert Litigation Support but may have been described in different terms within the Royal Mail Group/Post Office Limited. The Fujitsu team**

**who would have been liaising with the Post Office on this issue was the Fraud and Litigation Support Office.”**

Post Office can confirm that following a search of our paper and electronic records across different business areas, that we do not hold this information.

Under our section 16 FOIA duty to provide advice and assistance, unfortunately, given the fact that Post Office does not hold information on its finance system prior to 2014, due to the separation of Post Office and Royal Mail Group in 2012, we are unable to suggest a way to narrow your request down.

Although Royal Mail are not subject to the FOIA, you may wish to contact them to see if they hold any of the requested information. You can call the Royal Mail Customer Services on 08457 740 740 or visit them online at:

<https://personal.help.royalmail.com/app/webforms/contact/c/310>.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing [information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk).

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113  
[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Yours sincerely,

Information Rights Team

[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)

<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

**Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at [www.postoffice.co.uk/privacy](http://www.postoffice.co.uk/privacy)**