



Date  
21 November 2025

Post Office  
100 Wood Street  
London EC2V 7ER

Your Ref:

Classification:  
Public

Dear [REDACTED],

## Freedom of Information Request – FOI2025/00788

We are writing in response to your email received by Post Office Limited (**"Post Office"**) on 29 October 2025, which has been dealt with under the terms of the Freedom of Information Act 2000 (**"FOIA"**).

In your email, you have requested the information shown verbatim in bold below:

**"Under the Freedom of Information Act I would like to know the total number of employees working solely on any matters related to the Horizon IT Scandal. I understand that these employees are based in the Remediation Unit and Public Inquiry Teams, but apologies if I have got these names wrong. Please only consider employees that are solely working in either of these teams (if the names are correct), rather than employees that work in other areas, but have crossover roles.**

**I would also like this broken down into Post Office employee grades.**

**If my request is likely to hit the cost limits, I would appreciate if you could help me narrow down my request as per your duty under section 16 of the Freedom of Information Act. I look forward to hearing from you within the 20 working days statutory deadline."**

We can confirm that Post Office does hold the information you have requested. There are fifty five (55) Post Office employees working solely on any matters related to the Horizon IT Scandal.

Please find the table below which provides these Post Office employees broken down by grade. This information is correct as of 5 November 2025.

Grade	Number of Employees
PO	9
Band 2A	10
Band 2B	Fewer than 5
Band 3A	12
Band 3B	18
Band 4	Fewer than 5
Senior Leadership	Fewer than 5

Where there are fewer than 5 individuals in any salary bracket (including zero), we have decided that the information should be withheld under sections 40(2) and 40(3A) of the FOIA, as the information constitutes personal data relating to other persons. These sections exempt personal information from disclosure if that information relates to someone other than the applicant, and if disclosure of that information would breach any of the data protection principles in Article 5(1) of the UK General Data Protection Regulation ("GDPR").

We consider that disclosure of this information is likely to breach the first data protection principle, which provides that personal data must be processed lawfully, fairly, and in a transparent manner. Disclosure would not constitute 'fair' processing of the personal data because where there are fewer than 5 individuals in any salary bracket, there is a possibility of these individuals being identified.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing [information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk).

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane

Wilmslow  
Cheshire SK9 5AF

0303 123 1113  
[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Yours sincerely,

Information Rights Team  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)  
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

**Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at [www.postoffice.co.uk/privacy](http://www.postoffice.co.uk/privacy)**