



Date
10 May 2024

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

[REDACTED]

[REDACTED]

[REDACTED]

Dear [REDACTED],

Freedom of Information Request – FOI2024/00379

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 6 March, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email you have requested the information shown verbatim in bold below:

“[In light of your response to me back in January 2022 (https://www.whatdotheyknow.com/request/tenure_of_board_senior_leaders_i#incoming-1962700), i would like a refreshed version of this please.]

I would like a list of all the Board members and Senior Leaders that currently and have historically been in post and the start and end dates of their tenure in Post Office Limited since the year of separation from Royal Mail Group.

If you could also attach an up to date organisation chart showing the Board and Senior level appointments currently in place.”

We can confirm that Post Office does hold some of the information you have requested. The information contained is correct as of 2nd May 2024, please refer to:

FOI2024_00379_POL Board and Exec Team members since 010412.pdf

FOI2024_00379_SEG Org Chart Redacted.pdf

Please note that Post Office do not hold an organisational chart specifically for our board members. We publicise the list of all our board of executive and non-executive directors on our public facing site on the following link:

corporate.postoffice.co.uk/en/governance/our-structure/our-board/.

In line with our duty under s.16 FOIA to advise and assist, Post Office would like to explain that the numerical figures highlighted in blue on the chart signify the quantity of roles depicted under each member of the SEG. The first blue number denotes the

count of individual direct reports, while the second blue number represents the total number of positions within that specific directorate.

In relation to the organisational charts a small amount of information has been withheld as this is not within the scope of your request and is in relation to our internal processing. Some sections have also been withheld under sections 40(2) and 40(3A) of the FOIA as the information constitutes personal data relating to other persons. These sections exempt personal information from disclosure if that information relates to someone other than the applicant, and if disclosure of that information would breach any of the data protection principles in Article 5(1) of the UK General Data Protection Regulation (GDPR).

We consider that disclosure of this information is likely to breach the first data protection principle, which provides that personal data must be processed lawfully, fairly, and in a transparent manner. Disclosure would not constitute 'fair' processing of the personal data because the information relates to non-GE member of staff who is not public facing, Post Office staff would not reasonably expect their names to be disclosed in relation to this request for information.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team

information.rights@postoffice.co.uk

<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy