



Date  
28 August 2025

Post Office  
100 Wood Street  
London EC2V 9ER

Your Ref:

Classification:  
Public

Dear [REDACTED]

## Freedom of Information Request – FOI2025/00535

We are writing in response to your email received by Post Office Limited (**"Post Office"**) on 30 July 2025, which has been dealt with under the terms of the Freedom of Information Act 2000 (**"FOIA"**).

In your email, you have requested the information shown verbatim in bold below:

**"Please provide the current list of Post Office Branches by model types as follows:**

- 1. Main**
- 2. Local**
- 3. DMB**
- 4. Traditional**
- 5. Drop & Collect**
- 6. Outreach**
- 7. TOTAL"**

We can confirm that Post Office Ltd holds the information you have requested. However, this information is exempt from disclosure under Section 22 of the Freedom of Information Act 2000, which applies to information intended for future publication.

A breakdown of Post Offices network size and branch model types is scheduled for release in the Post Office Ltd Network Report 2025, which will be published in the coming months on our corporate website here:

<https://corporate.postoffice.co.uk/governance/key-reports-statements/network-report/>

Under Section 22(1)(a) of the Act, public authorities are not obliged to disclose information prior to its planned publication if it is reasonable to withhold it until that time.

As Section 22 is a qualified exemption, we have considered the public interest in releasing the information now versus withholding it until formal publication. While we acknowledge the general public interest in transparency, the Annual Network Report is subject to a formal audit and verification process to ensure accuracy. This process has not yet been completed for the current financial year. Releasing the data prematurely could result in the dissemination of incomplete or potentially misleading information.

Given that the data will be published in due course and that the publication process ensures the integrity of the information, we consider it reasonable and in the public interest to maintain this exemption and withhold the information until the scheduled publication date.

In accordance with Section 16 of the Act and our duty to advise and assist, we can however confirm that the most recently published figures (as of March 2024) are:

Main: 3,266  
Local: 4,201  
Directly Managed Branches (DMB): 115  
Traditional: 1,783  
Drop & Collect: 606  
Outreach: 1,834  
Total: 11,805

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing [information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk).

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113  
[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Yours sincerely,

Information Rights Team  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)  
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

**Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at [www.postoffice.co.uk/privacy](http://www.postoffice.co.uk/privacy)**