



[Redacted]

Date
07 October 2024

[Redacted]
[Redacted]

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [Redacted],

Freedom of Information Request – FOI2024/00835

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 23 May, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”). We sincerely apologise for the delay in responding to your request.

In your email you have requested the information shown verbatim in bold below:

“I request a copy of the board effectiveness review ir reviews for the year 2013 , or any part of that year,with the terms of reference for that.”

We can confirm that Post Office does hold some of the information you have requested. We have provided the document titled, ‘FOI2024_00835_ Board Effectiveness Review’, within the email accompanying this response letter. Although we do not hold any Terms of Reference for this review, in the accompanying document on pages 8-9 is close to Terms of Reference.

We have withheld some personal data within the Board Evaluation Review under sections 40(2) and 40(3A) of the FOIA as the information relates to other persons. These sections exempt personal information from disclosure if that information relates to someone other than the applicant, and if disclosure of that information would breach any of the data protection principles in Article 5(1) of the UK General Data Protection Regulation (GDPR).

We consider that disclosure of this information is likely to breach the first data protection principle, which provides that personal data must be processed lawfully, fairly, and in a transparent manner. Disclosure would not constitute 'fair' processing of the personal data because the names and personal details of junior staff – both in Post Office and within third party organisations – would not be expected to be disclosed under this FOIA request.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy